



ANNUAL REPORT

2020 | 2021



MISSION STATEMENT

To serve and promote the interests of the business community in playing a leading role in the economic development of Mauritius





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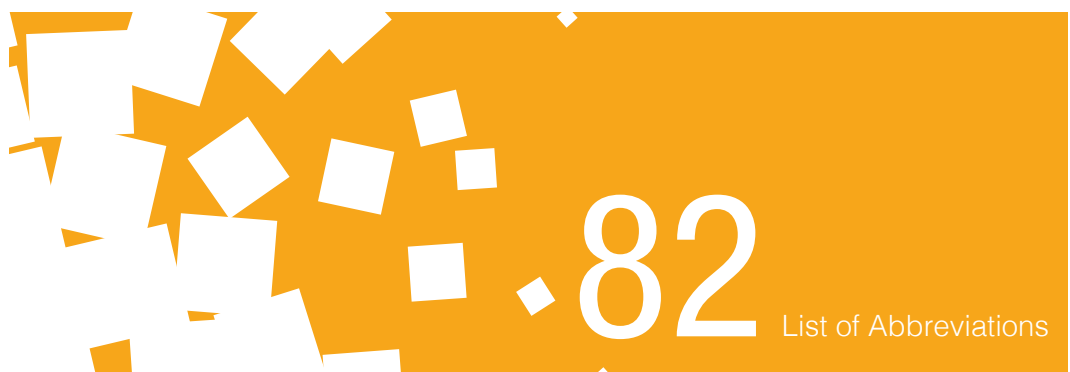
Council
Members
2020-2021

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2020/2021 COUNCIL MEMBERS

President

Mr. Guillaume Hugnin
(Commerce Group)
Panagora Marketing Ltd.
Pont Fer
Phoenix

Vice-President

**Mrs. Namita Jagarnath
Hardowar**
Institutional Expert Services
120C, Antelme Avenue
Quatre-Bornes

Industry Group

Mr. Anthony R Coombes
Archemics Ltd.
Bois Marchand
Terre Rouge

Mr. André Espitalier Noël
Mauritius Oil Refineries Ltd.
Quay Road
Port-Louis

Mr. Puren Thathiah
Mauvilac Industries Ltd.
Pailles Road
Les Pailles

Mr. Marday Venkatasamy, GOSK
Filao Ltée.
Public Road
Riche Terre

Financial Services Group

Mr. Daniel Essoo
Mauritius Bankers' Association
15th Floor, Newton Tower
Sir William Newton Street
Port-Louis

Mr. Didier Viney

Mauritian Eagle Insurance Co. Ltd.
1st Floor, IBL House
Caudan
Port-Louis

Commerce Group

Mrs. Patricia Buisson-Hays-Narbonne
Total (Mauritius) Ltd.
Chaussée Tromelin 11609
Port-Louis

Mr. Erkan Konak

Nestle's Products (Mauritius) Ltd.
6th Floor, NeXTeracom Building Tower1
Rue du Savoir, CyberCity
Ebène

Mr. Aldo Letimier

Pick and Buy Ltd.
IBL House
Caudan Waterfront
Port-Louis

Tourism Group

Mr. Jocelyn Kwok

Association des Hôteliers et Restaurateurs, Ile
Maurice (AHRIM)
Suite 83, Level 2, Medine Mews
La Chaussée, Port-Louis

ICT Group

Mr. Ashvin Pudaruth

OTAM
C/o The Mauritius Chamber of Commerce
and Industry
2nd Floor, Anglo Mauritius
6 Adolphe de Plevitz Street
Port-Louis

Property Development Group

Mrs. Michele Anne Espitalier Noël

Bluelife Ltd.
Circle Square Retail Park
Forbach 31001

Other Business Services Group

Mrs. Rima Ramsaran

Association Mauricienne des Femmes
Chefs d'Entreprise
Apt 1.35, Hillcrest Park Apartments
Phoenix

Mrs. Elise Raffray

Blended Services Ltd.
Office 230, 1st Floor, Block B
The Junction Business Hub
Calebasse

In Attendance

Mr. Kevin Ramkaloan

Business Mauritius
BM-MCCI Building
Ebène Cyber City
Ebène

Logistics Group

Mr. Naveen Sangeelee

Velogic Holding Co. Ltd.
Freeport Zone 7
Mer Rouge
Port-Louis

Affiliated Associations

(Permanent Seats)

Mr. Shehzad Ahmed, CSK

Mauritius Chamber of Merchants
C/o Abdullasonco Ltd.
Louis Pasteur Street
Port-Louis

Mr. Pascal Fok Kow

Chinese Chamber of Commerce
Suite 305, Jade Court
Jumamah Mosque Street
Port Louis

Mr. Sathiamoorthy Sunassee, GOSK

Indian Traders' Association
C/o S. Sunassee
Sir William Newton Street
Port-Louis

Co-Opted Members

Mr. Matthias de Larminat

Vivo Energy Mauritius Ltd.
Cemetery Road
Roche Bois



ATTENDANCE 2020 / 2021

COUNCIL MEETINGS

NAMES

Mr. Guillaume Hugnin (Panagora Marketing Ltd.)

Mrs. Namita Jagarnath Hardowar (Institutional Expert Services)

Mr. Shehzad Ahmed (Mauritius Chamber of Merchants)

Mrs. Patricia Buisson-Hays-Narbonne (Total (Mauritius) Ltd.)

Mr. Anthony R Coombes (Archemics Ltd.)

Mr. Matthias de Larminat (Vivo Energy Mauritius Ltd.)

Mr. André Espitalier Noël (MOROIL)

Mrs. Michele Anne Espitalier Noël (Bluelife Ltd.)

Mr. Daniel Essoo (MBA)

Mr. Pascal Fok Kow (Chinese Chamber of Commerce)

Mr. Erkan Konak (Nestle's Products (Mauritius) Ltd.)

Mr. Jocelyn Kwok (AHRIM)

Mr. Aldo Letimier (Pick and Buy Ltd.)

Mr. Ashvin Pudaruth (OTAM)

Mrs. Elise Raffray (Blended Services Ltd.)

Mrs. Rima Ramsaran/Mrs. Clara Calou* (AMFCE)

Mr. Puren Thathiah / Mr. Laurent Roussel* (Mauvilac Industries Ltd.)

Mr. Naveen Sangeelee (Velogic Holding Co. Ltd.)

Mr. Sathiamoorthy Sunassee (Indian Traders' Association)

Mr. Marday Venkatasamy (Filao Ltée.)

Mr. Didier Viney (Mauritian Eagle Insurance Co. Ltd.)

Mr. Kevin Ramkaloan / Pradeep Dursun* (Business Mauritius)

IN ATTENDANCE

Dr. Yousouf Ismaël (MCCI)

Mrs. Sarada Moothoosamy (MCCI)

2020

2021

23.07.20 04.08.20 09.09.20 21.10.20 04.11.20 09.12.20 03.02.21 20.04.21 01.07.21

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⊗ Apology

PRESIDENT'S REPORT





2020 marked the 170th anniversary of the MCCI. In addition to its continuous efforts to serve and promote the interests of the business community by playing a leading role in shaping the business environment in Mauritius, its endeavours beyond the shores of the country to enhance the regional and international business prospects and the further development and sophistication of its specialized services, it was also the occasion for the MCCI to consolidate its role, and interactions with its major stakeholders and the general public.

2020 was also a year of greater consolidation of our efforts in revisiting our business models, becoming more relevant to our Members' needs and of strengthening our collaboration with the Authorities.

This proximity and regular consultations have enabled us to reflect the concerns and expectations of our members to the policy makers in a timely and efficient manner, especially during the Covid-19 crisis. MCCI has worked as a privileged partner with the government to support business operators and the public in general to overcome this pandemic situation. During this crisis situation, this public-private partnership has largely contributed to the formulation and implementation of several solutions for members of the business community.

Once more, the MCCI has been at the forefront of major trade negotiations alongside the Ministry of Foreign Affairs, Regional Integration and International Trade, such as Mauritius-China FTA, and CECPA with India, to further improve market access and rules of origin which would benefit our economic

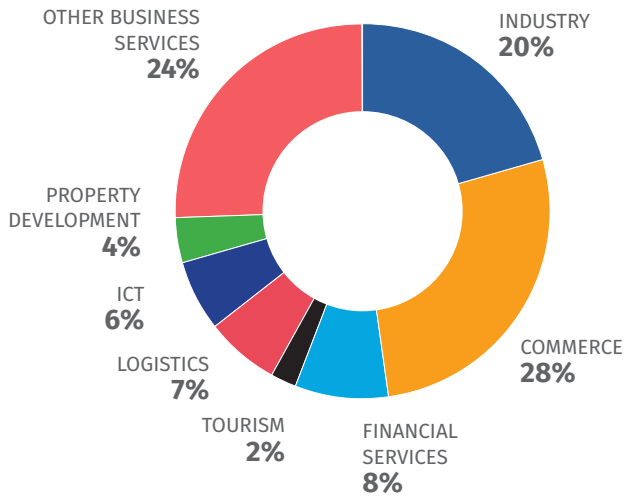
operators in their drive towards market diversification. We have also increased our membership base and extended our affiliations internationally.

The Chamber aims to attract new members while continuing to further its mission by communicating services, networking opportunities, legislative advocacy, business resources, and economic initiatives within the region.



Mr. Guillaume Hugnin
President

Membership



Number of Affiliated associations: **3**

Internal Audit

The Audit Committee for 2020 was chaired by the Vice-President of the MCCI, Mrs. Namita Jagarnath-Hardowar.

The main issues discussed at the level of the Audit Committee were the financial sustainability of MCCI given the Covid-19 pandemic and the impact on the revenue stream of MCCI and its various business Units.

In addition, the Audit Committee has also engaged with an Actuarial consultant to review our Defined Pension Benefit plan and recommend the various options available moving forward.

And finally, the Audit Committee has been closely following the debtors given the difficult situation that our customers/members were facing. Some proposals were made to facilitate payment of membership fees.

Finance

Year 2020 has been a very challenging year for MCCI. Having presented a Budget for 2020 with a deficit of some Rs 20 m to the AGM with our main revenue which is the Tax Refund Operations being heavily, impacted with the Covid-19, the objectives have been to monitor our expenses very closely so as to finish the year with better results.

Given the exceptional financial situation of MCCI, a Finance Committee has been set up to follow up on the Finance Strategy of MCCI under the Chairmanship of Mr. Naveen Sangeelee. Significant emphasis was placed on costs controls and reviewing our operations. Thus, the MCCI was able to mitigate the impact of Covid-19 on its operations and has completed the year with a deficit of Rs 5 m.

On a positive note, our subsidiaries, MCCI Business School Ltd and GS1(Mauritius) Ltd managed to deliver profitable financial performances. We also benefited from dividend revenue from some of our associates.



The MCCI has nurtured a legacy in advocating and promoting the interests of the business community in Mauritius. It has always played a crucial role in contributing towards the economic development of the country and, at the same time, strengthening the public-private dialogue and cooperation with the Government and other stakeholders.

The ongoing multi-faceted advocacy, supported by industry-centric research and factual position papers crafted inhouse, has paved the way for MCCI to position itself as an emerging think-tank for the country and the region.

ECONOMIC POLICY

State of the Economy Address

The State of the Economy address is delivered by the President, who undertakes a critical assessment of the country's present state of the economy by reflecting on the achievements and milestones and at the same time enumerating on the challenges and bottlenecks that are hindering the growth potentials in the country. The President's Speech in July 2020 is focused on rebuilding resilience to ensure business sustainability and at the same time embrace the new VUCA (volatility, uncertainty, complexity, and ambiguity) business environment with agility and market intelligence. The President also shed light on the opportunities that remained untapped for Mauritius and encouraged the business community to fully embed in the new industrial policy 2020-2025 which will form the basis for a new impetus of growth in the post Covid-19 ecosystem.

The President also urged for a sustained port efficiency and productivity mindset coupled with a slew of incentives from the Government to boost regional trade and value chains. The MCCI strongly believes that Mauritius can be in the Top 10 destinations of Ease of Doing business, currently ranked at 13th in the world. In line with this objective, the MCCI is renewing its ongoing quest for a single maritime window for clearing of vessels and timely shipment. The President has also called for more effort on innovation and R&D within the business community and encouraged firms to finetune, adapt and explore new markets.

MCCI Memorandum on the Budget 2020/2021

Measures proposed by the MCCI in its 2020/2021 Budget Memorandum pertained to Fiscal Policy reforms, embracing innovation and Institutional Reforms while laying emphasis on providing greater support to local businesses affected by the Covid-19 pandemic, revamping Mauritius' key traditional sectors and promoting sustainable development and growth.

As the Budget 2020/2021 was presented in a Covid-19 pandemic ecosystem, several palliative measures were proposed to safeguard jobs, ensure business survival and protect the livelihoods. Many of the proposals put forward to the Ministry of Finance and Economic planning in the budget preparations by the MCCI were favourably considered by the Government.

However, we remain concerned that a proper Regulatory Impact assessment framework has yet to be implemented in order to assess the impact of new laws and regulations on the economy prior to their implementation.



ECONOMIC POLICY

Setting up of a Business Intelligence Platform for Mauritius and SADC region

The MCCI is currently setting up a Business Intelligence (BI) Platform.

The objective of this BI platform is to address:

- > existing information and data gaps
- > better support trade and trade-related insights
- > decision-making as well as to promote regional cooperation, especially among SADC countries.

The initial set-up, which is for Mauritius only, is partly financed by the United Nations Development Programme. The Business Intelligence Platform will be extended to 16 countries of the SADC region in a phased manner for the next 3 years.

Global Research Collaboration with the University of Mauritius (UoM)



Dr. Yousouf Ismaël, Secretary-General of MCCI, addressed members of the business community and of the academia during the event.

The MCCI, in collaboration with the UoM, hosted Day 3 of the UoM Innovation week held from 30 November to 4 December 2020 whereby the MCCI gathered key speakers from the industry to elaborate on the challenges and opportunities in their sectors and to share their views on how to reinforce Industry-Academia partnerships. UoM researchers also showcased their research capabilities in specific fields which could be relevant for Industry and Business Development.

A Memorandum of Understanding (MoU) was signed between the Secretary-General of the MCCI, Dr Yousouf Ismaël and the Vice-Chancellor of the UoM, Professor Dhanjay Jhurry, on 16 February 2021. The purpose of this MoU is to establish a cooperative relationship with the aim of developing and fostering, primarily, but not limited to, academic linkages between the two institutions. Areas of cooperation include : collaboration in industry-led research, joint collaboration in project development, joint collaboration in research publications, partnering with the University for the Innovation Week and organizing sectoral policy dialogue forums.



Collaboration with Government Institutions and International Organisations



The World Bank

The World Bank is supporting the Government of Mauritius in implementing reforms to enhance Mauritius' competitiveness through targeted interventions in legislations related to secured transactions and insolvency. As part of the secured transactions component of the technical assistance, the World Bank undertook an analytical work on access to finance in Mauritius to ascertain if, despite a large and well-capitalised banking sector, access to finance remains a constraint for non-traditional and innovative SMEs. The MCCI reached out to its members to get their views on this project.

British High Commission (BHC)

To support the Mauritian Government in achieving its goal of 35% renewable energy usage by 2025 and to contribute towards environmental protection, the MCCI designed a project titled Supporting Small Businesses in Solar Innovations in Covid-19 Business Ecosystem for which it obtained funding from the British High Commission. The project consists of a survey to assess the impact of Covid-19 on local SMEs, a 1-day conference to increase awareness on solar and other green energy solutions as well as a training to enable people, especially women and youngsters, to become certified in photovoltaic panel installation and maintenance.



As part of the project, the MCCI has released a publication titled SME Competitiveness Outlook 2020: Impact of Covid-19 and Green Energy Transitions of Businesses in Mauritius.

Collaboration with the Ministry of Industrial Development, SMEs and Cooperatives

The Ministry released the Industrial Policy and Strategic Plan 2020-2025 in December 2020, a publication which outlines the vision and objectives for the Industrial sector and particularly the Manufacturing sector up to 2030. It also sets out a series of recommendations to help achieve these objectives. The MCCI formed part of the discussions and review panel for this pivotal document. Additionally, the MCCI presented and discussed on the Industrial Policy and Strategic Plan 2020-2025 during its meeting with the Commission on Industry to identify approximate implementation timeframes for the 22 recommendations set out in the document.

Advocacy has always been among one of the core objectives of the MCCI. The main aim has been to represent and safeguard of the interests of Members in all discussions with the authorities. Over the past year, the MCCI has been working closely with various Ministries and agencies to defend the interests of private sector on a wide range of trade policy, business facilitation initiatives and trade regulatory issues.

Local Trade Issues

All local trade issues were discussed under the umbrella of the MCCI Commission on Commerce. Several meetings were held to discuss and address the issues faced by operators ranging from trade facilitation, regulatory issues, and implementation of the Budget 2020/2021 measures. A number of sub-committees were also set up to discuss specific issues raised by Members and submit proposals to Government.

The following were the main trade topics discussed over the last year:

New legislation on ban on single-use plastic products and plastic bags

Following the announcement made in the Budget 2020/2021 to gradually move towards a plastic-free Mauritius and to curb the plastic pollution, the Government introduced the Environment Protection (Control of Single-use Plastics) Regulations 2020 and Environment Protection (Amendment to Ban on Plastics Bags) Regulations 2020.

While the MCCI fully supports the initiatives aiming to control plastic waste and plastic pollution in Mauritius, a number of practical implementation issues were raised by Members with regard to the implementation of the legislation. These included the short time given for the implementation and the need for further consultations with operators. Several meetings were held with operators at the MCCI to identify the main issues, which were submitted and discussed in meetings held with high officials the Ministry of Environment, Solid Waste Management and Climate Change. Amendments were subsequently made to the regulations to address the practical issues raised by the private sector. However, we opine that more amendments remain to be discussed to ensure a smooth implementation of the policies in order to achieve the desired policy objectives without causing undue harm to the Mauritian manufacturers.

Affixing of Excise Stamps on beer and wine bottles

Following the announcement made in the Budget 2018/2019 to extend the affixing of excise stamps to beer and wine bottles, several representations were made by the MCCI to extend the date of the coming into operation to 2 February 2021 so as to allow sufficient time for local importers and manufacturers to implement this new measure. However, following the Covid-19 outbreak and the slowing down of sales, there were representations from MCCI Members for a further extension given the huge amount of unsold stock and the tedious task to manually affix excise stamps on bottles in all retail outlets. Following submissions made by the MCCI, the Ministry of Finance, Economic Planning and Development and MRA Customs agreed to a further extension up to 30 June 2021 authorizing retailers to sell beer and wine bottles without excise stamps. The representatives of MRA Customs also did a presentation at the MCCI to sensitize members on the implementation of this measure.

Health and Wellness

The MCCI Commission on Commerce set up a Sub-committee on Health and Wellness to work on the adoption of good industry practices for the promotion of health and wellness both at the level of the enterprises and at the national level. The issues discussed include the adoption of a Charter for responsible advertising and the promotion of health and wellness at the workplace.

Market Study of the Competition Commission on the Pharmaceutical Sector

Following a market study on the Pharmaceutical Sector conducted by the Competition Commission of Mauritius (CCM) inviting comments from all stakeholders, discussions were held at the MCCI on the contents of the report. Following meetings held and inputs received from Members in the pharmaceutical sector, a Memorandum with the MCCI's comments on the issues raised in the Market Study was submitted to the CCM.

Extension of Sugar Tax to new products



Following the announcement made in the Budget 2020/2021 on the extension of sugar tax on new products, consultations were held with Members to identify the main issues with regard to implementation of the proposed measure. Technical meetings were also held with representatives of the MRA Customs; Ministry of Finance, Economic Planning and Development; and the Ministry of Health and Wellness, to discuss the issues raised by the private sector.

Following the lockdown on 10 March 2021, the implementation of this measure has been postponed until further notice.

National Price Consultative Council (NPCC)

The National Price Consultative Council (NPCC) met several times last year with the main objective of addressing and advising the Ministry on matters relating to prices and consumer protection. As a Member of the NPCC, the MCCI has endeavoured to represent and promote the interests of the private sector in the meetings of the NPCC comprising of consumer associations and government agencies. A large number of issues were covered including price control, consumer protection legislation, consumer safety legislation and a consumer indebtedness.

Trade Facilitation

Trade Facilitation has always been the upmost priority for the MCCI and last year, our institution has been playing a major role and has been actively participating in various committees aiming at facilitating trade and import and export permits and clearances during the Covid-19 pandemic.

Other trade issues

A number of other trade-related issues were also discussed in the MCCI Commission on Commerce including the Consumer Protection (Shelf Life of Imported Food Products) Regulations 2020, minimum shelf space for locally manufactured products and the draft regulations on Import and Sale of Basmati Rice. Consultations were held with Members and comments on the respective issues submitted to the Ministry of Commerce and Consumer Protection.

Trade Obstacles Alert Mechanism

The Trade Obstacles Alert Mechanism (TOAM) was launched in 2015 and has been one of the main trade facilitation projects initiated by the MCCI in collaboration with the International Trade Centre and the Ministry of Foreign Affairs, Regional Integration and International Trade. The TOAM online platform offers the opportunity to our private operators to report non-tariff barriers they faced while conducting their day-to-day business operations. As part of its initiatives to upgrade the TOAM website, the ITC will be working in collaboration with MCCI and the International Trade Division to update, extend the scope and simplify the NTBs reporting process.

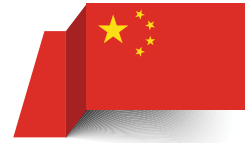


International Trading Environment

It is important for Mauritius to develop the appropriate trade rules that would create the conditions to do business in the most effective, legally secure and predictable environment. Over the past years, the MCCI has devoted a lot of time and efforts to international trade issues. Our key objective has been to secure the best possible access to markets for our exports, whilst at the same time, ensuring that our defensive interests are safeguarded.

The MCCI has worked in close collaboration with the Ministry of Foreign Affairs, Regional Cooperation and International Trade to promote Members' interests in various trade discussions including the China-Mauritius FTA, the Comprehensive Economic Partnership Agreement with India, the African Continental FTA, UK-Eastern Southern Africa (ESA) EPA and the deepening of the interim Economic Partnership Agreement (EPA) with the European Union

Mauritius-China FTA



Signed in October 2019, the Free Trade Agreement (FTA) between the Mauritius and China entered into force on 1 January 2021. The China-Mauritius FTA is the first FTA signed by China with an Africa country. The FTA covers four main components relating to trade in goods, trade in services, investment, and economic cooperation and the agreement achieves the goal of mutually beneficial outcomes. With regards to trade in goods, Mauritius benefits from immediate duty-free access on the Chinese market on around 7500 tariff lines and tariffs on additional 723 tariff lines will be phased out over a period of 5 to 7 years. In addition, a Tariff Quota for 50,000 tonnes of sugar will be implemented on a progressive basis over a period of 8 years. With respect to trade in services, both parties have made commitments in several service sectors including financial services, telecommunications, Information and Communications Technologies, professional services, constructions, and health services.



Panel Discussion: Expanding Businesses and Increasing Exports - Opportunities arising from Preferential Market Access

Moderator: Dr. Yousouf Ismaël, Secretary General, Mauritius Chamber of Commerce and Industry

Panelists: Mr. Devesh Dukhira, CEO, Mauritius Sugar Syndicate, Ms. Grace Weiran Qiu, General Manager, Mauristea Investment Co. Ltd, Mr. Allan Mathieu, Director of YOAL Shanghai Trade Co. Ltd, Mr. Arnaud Luppens, Sales and Marketing Executive, Laguna Textiles

The MCCI also participated in a national workshop organized by the Economic Development Board on 1-2 March 2021 to sensitize the business community on the new opportunities available under the FTA.



CECPA with India

Following the restart of negotiations in 2016, Mauritius and India have concluded discussions for the setting-up of the Comprehensive Economic Cooperation and Partnership Agreement (CECPA) between both countries. Discussions focussed on preferential market access for products of export interest to both countries and also on enhanced market access for specific services sector of interest to both countries. The CECPA was signed on 22 February 2021 in Mauritius between the Ministers of Foreign Affairs of both countries.

Interactive session on CECPA



The Interactive session saw the participation of key Mauritian Industry captains and business leaders, representatives of the private sector and officials of the Economic Development Board.

In the context of the official visit of His Excellency Dr. Subrahmanyam Jaishankar, Minister of External Affairs of India, the High Commission of India in collaboration with the Economic Development Board organized an 'Interactive Session on CECPA and Promoting India-Mauritius Trade & Investment Ties' on Tuesday 23rd February 2021 at Le Sirius, Labourdonnais Waterfront Hotel, Port-Louis.

The event was graced by the presence of a strong delegation from India led by H.E Dr. Subrahmanyam Jaishankar, Minister of External Affairs of India and the Minister of Finance, Economic Planning and Development, Dr. The Honourable Renganaden Padayachy.



UK-ESA Economic Partnership Agreement

Mauritius has signed an Economic Partnership Agreement (EPA) with the United Kingdom (UK) in January 2019 and enter into force on 1 January 2021. The new EPA signed with UK is similar to the existing EPA signed with EU and therefore ensures continuity in terms of trade preferences on the UK market. Mauritius will thus continue to benefit from duty free, quota free access on all products including that of high export interest such as sugar, tuna, garments, agro-processed products amongst others.

Regional Trade Negotiations

As part of its mandate, the MCCI has continued its active role in advancing regional trade integration process by pursuing its efforts to facilitate trade in the COMESA and SADC region and assisting Members in exporting their goods and services.

With regards to regional trade negotiations, the focus last year has been the African Continental Free Trade Agreement (AfCFTA) negotiations.

Signed in March 2018, the African Continental Free Trade Agreement (AfCFTA) entered into force on 1 January 2021. The AfCFTA consists of three Protocols namely the Protocol on Trade in Goods, the Protocol on Trade in Services and the Protocol on Rules and Procedures on the Settlement of Disputes. With regards to trade, upon entry of this Agreement, Mauritius would benefit from preferential access on those products whereby the rules of origin have been agreed. A sensitization workshop was held in December 2020 in collaboration with the Ministry of Foreign Affairs, International Trade and Regional Cooperation to sensitize operators on the main provisions of the AfCFTA.



Collaboration with the Association Professionnelle des Transitaires

The collaboration between the MCCI and the Association Professionnelle des Transitaires (APT) has been very fruitful so far. The MCCI has been providing secretariat services to the Association and has been responsible of all the administrative tasks. In addition, the MCCI has been working closely with the APT on several issues of common interest to both organizations including the implementation of the Mauritius Trade Link, Customs issues and other trade facilitation projects.

Trade Advocacy during Covid-19 lockdown

Logistics

During the first lockdown, in order to ensure the supply of goods, the MCCI has been working closely with the Government, the Mauritius Ports Authority and the Freight Forwarders Association to address all issues regarding freight, logistics and costs.



The MCCI has also collaborated with the Ministry of Foreign Affairs regarding the flights to Mauritius that carried medical supplies related to Covid-19.



Following the second lockdown which took place as from the 9 March 2021, the MCCI coordinated with the authorities for the orderly re-opening of Supermarkets and for effective distribution of goods throughout the island including the red zone.



Second Lockdown: Meetings were held with members to discuss the way forward for businesses during crisis.

Waiver on Demurrage Fees and Storage Charges

Members raised concerns regarding the high demurrage charges being claimed by shipping lines and storage charges by the Cargo Handling Corporation Ltd and their inability to move containers from the Port during lockdown because of reduced port operations and not being eligible for WAP.

Following representations made by the MCCI to the Ministry of Finance, Economic Planning and Development, a committee chaired by the Mauritius Ports Authority was set up to find a solution to these issues. Following several meetings, the shipping lines have agreed to waive demurrage charges until 15 April 2020.

Covid-19 Testing

The MCCI has facilitated the Covid-19 testing of about 5000 employees of supermarkets throughout the country.



Motor Vehicles Dealers Association

The MCCI has facilitated the obtention of the Work Access Permits for the sector. In addition, it has helped to remove 1000 vehicles which were stuck at the port and worked for the re-opening of automobile maintenance and repairs workshops during confinement.



COVID 19 Vaccination

During the second lockdown, the MCCI worked in close collaboration with Business Mauritius for the vaccination of front liners working in essential service including retail, distribution and logistics.

The MCCI coordinated vaccination for over 150 companies and for approximately 12 000 employees during this period.



MARC is now operating as a new entity registered under the name “The Mediation and Arbitration Center (Mauritius) Ltd”. The main focus of MARC this year will be to re-affirm its key role as an independent mediation and arbitration centre both for domestic and international disputes settlements. In this context, a new constitution is being developed and a board will be appointed for the development of the company in conjunction with members of the Advisory Board and MARC Court.

There are substantial opportunities for the development of arbitration and mediation, and we are comforted that with the new legal and operational structure, MARC will develop to its full potential.

In this current pandemic-stricken world where travelling is not without risks, the marketing pitch and promotion of MARC via roadshows would need to be reviewed. In a similar vein, attending and/or presenting at conferences would need to be done online through the relevant virtual platforms

THE MEDIATION AND
ARBITRATION CENTER
(MRTIUS) CO. LTD



Appointment of New Registrar

Mr. Rama Appadoo is the newly appointed Registrar of MARC and has replaced Me. Dipna Gunnoo who left in December 2020. The focus of MARC is to strengthen the training component of MARC together with increasing awareness of dispute resolution regionally and among small and medium enterprises in Mauritius. A revised strategy in the promotion of MARC regionally and internationally coupled with the creation of new cooperation agreements and revamping existing ones, is being defined so that it can better position itself as a premier dispute resolution center regionally and internationally.

MARC Events

During the year 2020, MARC marked its presence regionally and internationally through its participation in various webinars and online workshops. Below are the headlines of some of the events that took place in 2020.

Paris Arbitration Week (PAW)

MARC participated in two webinars during the Paris Arbitration Week (PAW) which brought together the international arbitration community during a week of academic debates and professional exchange with over 60 official events, welcoming over 2,000 participants from all over the world.



The Head of MARC, Dipna Gunnoo, moderated a panel on “Conflicts of Interest in International Arbitration” and participated in a panel entitled “Modernising Institutional Rules and Practices”.

Special Interview Series by the Association of Young Arbitrators

A special interview series for the Awardees of “Africa’s 50 Most Promising Young Arbitration Practitioners” of the Year 2020 was organized by the Association of Young Arbitrators. In a very engaging session held in August 2020, Me Dipna Gunnoo (Head of MARC) shared her experiences working on disputes in Africa and practical tips on how young arbitration practitioners can improve their visibility within the arbitration community. The Head of MARC also spoke about the recent important developments in the arbitration space in Mauritius and on specific aspects that could make arbitral institutions in Africa become more attractive to arbitration users.



East Africa International Arbitration Conference 2020 – 8th edition

MARC participated in the 8th edition of the East Africa International Arbitration Conference 2020 (EAIAC) which took place virtually in August 2020, as one of its Strategic Partners.

The conference was themed “Disruption and Innovation in International Arbitration in Africa”.



The Head of MARC, Ms Dipna Gunnoo was invited to speak about virtual hearings from the perspective of an African centre during a panel which focused on “Technology and Innovation in Arbitration”.



Africa: The New Information Age and its Effects on Arbitral Institutions



The Head of MARC, Me Dipna Gunnoo participated in a webinar organized by Arbitrator Intelligence, which focused on new technologies and their effects on arbitration centers in Africa and many topical issues such as digitization, artificial intelligence, and virtual audiences.



BUSINESS SOCIAL

TECHNOLOGY

CONNECTION

SOCIAL

INTERNET

INTERNET

CONNECT

CONNECT

INTERNET
BUSINESS

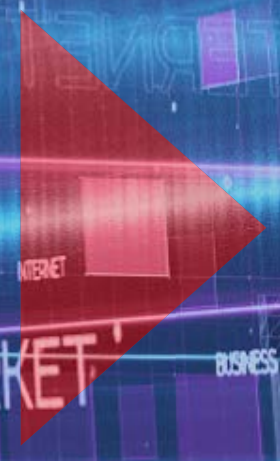
MARKET

TECHNOLOGY

BUSINESS

DIGITAL
CONNECT

DIGITAL



The beginning of 2020 was very promising for the MCCI Tax Refund Counter following the second highest number of transactions achieved in 2019. As international travel came to a standstill with the pandemic, Tax free shopping witnessed a major downfall as from mid-March 2020, resulting in a sharp decline in transactions for year 2020. Nevertheless, MCCI is getting fully prepared to implement a revamped voucher scheme to promote tourist expenditure as soon as borders reopen. In addition, MCCI embarked on the major development of a state-of-the-art IT platform to enhance customer experience and substantially change the Tax refund experience for visitors and shops alike. This platform is being developed locally by our associate company, MNS, requiring an investment of some Rs 10M and once operational we shall engage in selling this technology in our regional markets.

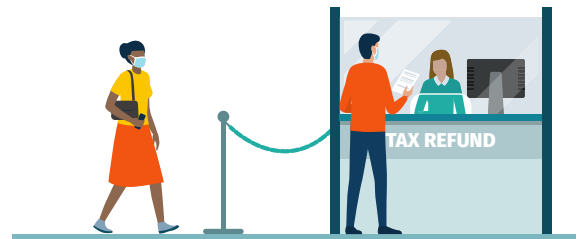


Operations at the Airport

MCCI Tax Refund counter registered a 76.9% drop in number of transactions for year 2020, compared to 2019, impacted by a 77.7% decline in tourist arrivals as countries around the world, including Mauritius, closed their borders and introduced travel restrictions in response to the pandemic.



2019



2020



76.9%

number of transactions

Operations at the Port

During the period January to March 2020, MCCI serviced 20 cruise ships for the handling of both tax tourist refunds and deliveries of Tax Free purchases.

The operations at the port started to be very optimistic for year 2020 when a 3.6% increase was noted in the number of port transactions during the period January to April 2020 compared to same period in 2019, despite having no transactions in April 2020 due to lockdown. However, Mauritius faced a situation of no cruise ships from end of March 2020 till the end of the year due to imposed travel restrictions.

11,000 passengers from over 129 countries were serviced at the MCCI Counter in 2020, representing a 76.8% decrease in number of passengers serviced compared to year 2019. For a fourth successive year, French tourists have the highest share in tax-free shopping. French tourists maintained their top position (29.1%) with the second place going to Reunion (16.6%). China has lost its place in the Top Five countries.






1.		France	29.1%
2.		Reunion	16.6%
3.		Germany	4.4%
4.		India	4.3%
5.		South Africa	3.8%

Table 1

Top Five countries with highest share in TFS in year 2020



Passenger assistance during closure of MCCI Tax Refund counter

With the closing of our borders to overseas arrivals on 19 March 2020, enforcement of national confinement since 20 March 2020 and a curfew since 20 March 2020, the MCCI Tax Refund Counter was closed on 23 March 2020. Departing visitors were properly informed with guidelines at our counter and posts on Facebook, MCCI and Tax-Free Shopping websites.

As part of our efforts to ensure that we remained operational during the Covid-19 pandemic, a procedure was implemented in order to maintain continuous operations despite the strict sanitary protocols enforced. Assistance was provided by WhatsApp and by email and the service was delivered to stranded visitors leaving on special flights to their country of residence.

With the collaboration of MRA Customs, the delivery of tax-free items to visitors by Customs Officers was also successfully implemented.



Relocation of MCCI Tax Refund Counter

The MCCI Tax Refund Counter has successfully moved to a new location in the Departure Hall of the SSR International Airport. The new space, which includes a cosy waiting lounge and reception area allows us to continue providing passengers with the highest level of service.

The counter was operational as from Friday 17 July 2020 to serve passengers on departure repatriation flights.

Voucher Scheme

Since it has been entrusted with the responsibility of the Voucher Scheme from the Government as from 1st February 2020, the MCCI has been taking several steps for the implementation. Numerous meetings were held with stakeholders, namely ATOL, AHRIM, MTPA and MRA.

Originally, it was intended that a paper voucher, amounting to 200 rupees, would be physically handed over to a visitor upon his/her arrival. However, MCCI will now be implementing an electronic voucher to minimize health risks and facilitate better control and effectiveness. MCCI has already sought the approval of the Ministry of Finance, Economic Planning and Development. It has also held consultative meetings with MRA Customs to ensure that the guidelines put into place are fully adhered to.

Tax Free Shopping retail sector largely impacted

The retail sector is a major player in Tax Free Shopping in Mauritius. As at March 2020, our network of shops was more than 1200. Covid-19 has considerably affected the sector with many closures, and we noted a 14.3% decrease in the number of operating shops in the Tax Refund network as at December 2020, compared to December 2019. Many shops have been able to prevent further closures thanks to the several support schemes made available by the Government



**Operating shops
in 2020**



14.3%

Future of Tax Free Shopping

According to an impact assessment carried out in December 2020 by the UNWTO, the future of tourism looks to be promising as vaccination campaigns gain momentum in various regions of the world, which is expected to gradually increase consumer confidence and ease travel restrictions.

UNWTO’s extended scenarios for 2021-2024 point to a rebound in international tourism by the end of 2021. However, a return to 2019 levels in terms of international arrivals could take between 2½ to 4 years.

Mauritius, being positioned as a Covid-safe country, is bound to attract an important number of travelers. This brings optimism to shopping tourism. The retail sector should be ready to adapt to changing buying trends as tourists adopt online shopping as part of the ‘new normal’.



MCCI will be implementing a new software in 2021 whose aim is to shift to a paperless Tax-Free Shopping system and enhance the overall visitor tax free shopping experience. The MCCI is positioning itself as being a solution provider for cashless refunds as well as a “Click and collect service” for Tax-Free Shopping online shoppers. An electronic Customs approval will also be integrated in the new software.

TAX REFUND SERVICE



Support to its members during the lockdown

Since the lockdown in March 2020, GS1 Mauritius has been providing its services online, including online application and payment. Members were also provided customised online trainings to enable them to immediately implement the GS1 Barcodes on their products to be distributed in supermarkets. Much support has been provided to various manufacturers of face masks, hand sanitisers, alcohol and detergents amongst others to acquire barcodes.

GS1 Mauritius acted as a facilitator by connecting several manufacturers with supermarkets for them to gain access to the distribution channel. GS1 Mauritius further assisted various members to address challenges faced on e-marketplaces namely Amazon, by enabling them to utilise their GS1 Barcodes to identify and sell online.

Appointment of New Directors, CEO and Chairperson

Following the retirement of Mr. Barlen Pillay, the Secretary-General of MCCI, Dr. Yousouf Ismaël, has been appointed as Director and Chief Executive Officer on GS1(MAURITIUS) Ltd Board.

Mrs. Namita Jagarnath Hardowar has further been nominated as the new Chairperson during the 13th Board of Directors meeting held in December 2020.

To ensure efficient implementation of GS1 Standards, two sub-committees have been created:

- > The retail sub-committee, chaired by Mr. Francis Thierry, provides a platform to enable distribution channels, supermarkets and hypermarkets foster broad collaboration to adopt GS1 Standards to reduce costs, increase efficiency and enable traceability across the supply chain.
- > The IT sub-committee, chaired by Mr. Alexandre Tsang Mang Kin, facilitates the implementation of standards-based technologies including inter alia Electronic Data Interchange (EDI) and also support trends including QR Codes and Radio Frequency Identification (RFID). These trends will enable operators innovate to gain further efficiencies and reduce costs of operations.

Collaboration with Public Authorities to provide financial schemes

Following the successful collaboration with public authorities, GS1 Mauritius has renewed its collaboration with Small Farmers Welfare Fund (SFWF) and SME Mauritius Ltd, which provide financial schemes to eligible agro-processors and micro, small and medium enterprises (MSMEs) to acquire GS1 Barcodes and implement GS1 Global Standards to reap its numerous benefits.

The new Memorandum of Understanding (MoU) signed with SFWF has been extended to allow not only small agro-processors, but also small farmers, planters and breeders to acquire GS1 Barcodes to tap into new markets, namely supermarkets. The scheme aims at financing 100% of the acquisition fees which include registration, annual membership fees as well as training fees.



Signing ceremony: From left to right: Mr Guillaume Hugnin, President of MCCI, Mr Ravin Rampersad, Chief Executive Officer of SME Mauritius, Mrs Namita Jagarnath Hardowar, Vice-President of MCCI and Dr. Yousouf Ismaël, Secretary-General of MCCI

Moreover, GS1 Mauritius furthered its collaboration with SME Mauritius by signing a new Memorandum of Understanding in November 2020. Under this new scheme, SME Mauritius Ltd undertakes to finance the acquisition fees including registration fees, training fees and annual membership fees for a period of three years. For all eligible companies having an annual turnover of less than Rs 2 million, SME Mauritius will finance 100% of the costs, whilst for those companies whose annual turnover does not exceed Rs 10 million, SME Mauritius Ltd will finance up to Rs 16,000. This financial support will enable SMEs invest in their business to remain competitive and to reach new heights in their development.

Accompanying the business community in reducing costs and increasing efficiencies

Since 2020, GS1 Mauritius has kick-started consultancy services to the business community in various sectors to implement GS1 Standards in-house. Support is being provided to operators in the manufacturing and retail sectors to adopt GS1 Standards for warehouse management, enabling them to identify the flow of products from receipt of raw materials, the manufacturing process per batch and expiry date, warehouse management, inventory management as per First-In-First-Out (FIFO) or First-Expiry-First-Out (FEFO) concept, until distribution to the supermarkets. Furthermore, GS1 Mauritius has further been providing its support to one of the major private clinics in Mauritius to adopt GS1 Standards for medical devices and pharmaceutical traceability.

GS1 Mauritius contribution on regional and international forefronts




Around 600 participants attended the GS1 Global Forum held in 2018 in Brussels.

GS1 Mauritius was represented at the GS1 Global Forum 2020 in February in Brussels. GS1 Global Forum is the largest annual event to align the organisation's global strategy, to inspire innovation and to strengthen GS1 staff around the world through learning the latest standards and solutions achievement, sharing implementation and innovation best practices from around the world.

Furthermore, the Chief Executive Officer, Dr. Yousouf Ismaël, had the opportunity to attend the GS1 Global General Assembly held online in June 2020 and December 2020. The main discussion was focused on staying relevant in the digital world in the five core sectors: retail & consumer goods, marketplaces, healthcare, transport & logistics and technical industries.

Furthermore, new topics namely 'Future of on-pack coding' was taken onboard to address the challenge of product packaging bearing multiple barcodes which create supply chain confusion.

On a regional level, the Middle East and Mediterranean Africa (MEMA) Regional Forum 2020, which was planned to be hosted by GS1 Mauritius, was held online due to the Covid-19. GS1 Mauritius team had the opportunity to attend various trainings and share best practices with GS1 Member Organisations in the region. Furthermore, GS1 Mauritius has successfully re-negotiated to host the Forum in Mauritius in November 2021.



Following Budget 2020/2021, a revised version of the Extended Producer Responsibility Regulations has been presented to public and private stakeholders by the Solid Waste Management Division (SWMD).

The MCCI further held an information session, delivered by Mr. Prakash Kowlessur, Director of SWMD, on 24 November 2020. During the interactive session, Mr. Kowlessur highlighted the importance of implementing the EPR regulations, and the obligations of all stakeholders involved aiming to foster circular economy. Members and the business community had the opportunity to discuss their obligations as well as implications on their business operations.

Representatives of the MCCI are engaged in further consultations with the SWMD to finalise the draft Regulations.

WASTE MANAGEMENT AND
SUSTAINABLE DEVELOPMENT

Cooperation has always formed part of the MCCI main functions. The MCCI facilitates business contacts and provides Members of the business community opportunities to find new partners. The MCCI leverages its extensive and strong connections with regional and international private and public sector institutions to assist Mauritian businesses in broadening their horizons.

It plays an active role in these fora to further and secure the interests of the business community and to find new opportunities for regional integration and international cooperation.

COOPERATION

Signature of MoUs

British High Commission

A Memorandum of Understanding was signed on Wednesday 4 November 2020 between the British High Commissioner, His Excellency Mr. Keith Allan, and the President of the MCCI, Mr. Guillaume Hugnin, during an official ceremony held at the Caudan Arts Centre, in Port-Louis.

The main aim of the MoU is to ensure SME business survival and sustainability, particularly due to the vulnerability highlighted by the COVID-19 pandemic. The project, therefore, has, as objectives to educate and support Mauritian SMEs on sustainability and energy efficiency and to assist them to evaluate and revisit their cost structure in an attempt to be more cost effective.



University of Mauritius



A Memorandum of Understanding (MoU) was signed between the Secretary-General of the MCCI, Dr Yousouf Ismaël and the Vice-Chancellor of the UoM, Professor Dhanjay Jhurry, on 16 February 2021.

The purpose of this MoU is to establish a cooperative relationship with the aim of developing and fostering, primarily, but not limited to, academic linkages between the two institutions. Areas of cooperation include: collaboration in industry-led research, joint collaboration in project development, joint collaboration in research publications, partnering with the University for the Innovation Week and organizing sectoral policy dialogue forums.

UNDP



From left to right: Dr. Yousouf Ismaël, Secretary-General of MCCI, Ms Amanda K. Serumaga, the UNDP Resident Representative for Mauritius and Seychelles, Mr Guillaume Hugnin, President of MCCI and Mrs Namita Jagarnath Hardowar, Vice-President of MCCI.

An Agreement between the MCCI and UNDP for the setting up of a Business Intelligence Platform for the SADC Region has been signed on the 10 December 2020 at the seat of the MCCI by the Secretary-General of the MCCI, Dr Yousouf Ismaël, and Ms Amanda K. Serumaga, the UNDP Resident Representative for Mauritius and Seychelles.

The main objectives of this project are to gather economic indicators and sectoral analysis and to provide a tool set for businesses in the SADC region to collect and analyse data to reveal actionable insights that can help improve decision-making and also to develop a synergy among all economies of the SADC. The project will be implemented on a pilot basis in Mauritius.

Events



Expo Dubai 2020

The Expo 2020 Dubai is due to be held from 01 October 2021 to 31 March 2022. The MCCI is collaborating with the Economic Development Board regarding private sector participation and has organized workshops to sensitize members of the importance of the event. The Mauritius Pavilion is being led by the EDB.

With its theme, 'Connecting Minds, Creating the Future', Expo 2020 Dubai will illustrate that together we are creating brighter and smarter ideas for a better future for all.

Several events such as Business Forums, Buyers Sellers Meetings, B2B meetings, fashion shows and cultural shows will be hosted during the Expo 2020 Dubai.

Local manufacturing companies will have the opportunity to showcase their talent, culture and resources on a global platform and increase engagement with visitors in two dedicated commercial spaces.

Breakfast meet with the President of the Republic of Seychelles

An interactive session between the President of the Republic of Seychelles, HE Mr Wavel Ramkalawan, the Minister of Finance, Economic Planning and Development, Dr the Hon. Renganaden Padayachy, and representatives of the private sector was held on 1 December 2020.



The Secretary-General of the MCCI, Dr Yousouf Ismaël, who attended the event spoke about the avenues of cooperation which can be further explored between the business people of the two countries. He proposed that a 'Mauritian desk' be set up in Seychelles for streamlining of procedures and facilitation of Mauritian investment in Seychelles.



Courtesy visits

The Consul General of the Republic of Ghana

The Consul General of the Republic of Ghana, Dr Robert Afriyie, paid a courtesy call on the Secretary General of the MCCI, Dr Yousouf Ismaël, on 29th July 2020, at the seat of the institution in Port Louis.

Discussions focused on the ways and means of enhancing bilateral relations between Mauritius and Ghana, even more so during this crisis situation. Both parties agreed that the two countries have many areas of mutual interest whereby they can deepen cooperation and also evoked the possibility of collaboration in the field of industry, commerce and investment.



From left to right: Mr. Marday Venkatasamy, GOSK, Ms Namita Jagarnath Hardowar, Mr Eric Magamootoo, Mr Guillaume Hugnin and Dr. Yousouf Ismaël.

Secretary General of Cap Business Océan Indien

Mr Eric Magamootoo, Secretary-General of Cap Business océan Indien, paid a courtesy visit to the President, Vice-President and Secretary-General of the MCCI, Mr Guillaume Hugnin, Mrs Namita Jagarnath Hardowar and Dr Yousouf Ismaël respectively, on 17 November 2021. He was accompanied by the 1st Vice-President of Cap Business océan Indien, Mr. Marday Venkatasamy.

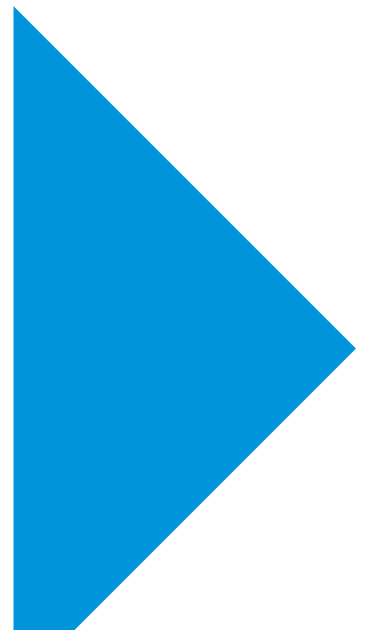


COMESA Business Council

The COMESA Business Council is established by the Treaty of the COMESA and mandated to serve as the Consultative Committee of the Business Community. As a business member organization, it is the recognized regional apex body of the private sector in the COMESA Member States. The MCCI is the national focal point of the CBC. The Chairperson of the CBC is Mr. Marday Venkatasamy.

COVID 19: Message from Chairperson of CBC

In view of the crisis faced due to the Covid-19 pandemic, the Chairperson of COMESA Business Council, Mr. Marday Venkatasamy, in his message to members and stakeholders, stressed upon the fact that 'it is important that as a region, we maintain continued solidarity and cooperation to curb the impact of the pandemic on the lives of our people and fabric of our economies'.



14th Meeting COMESA Business Council board of Directors

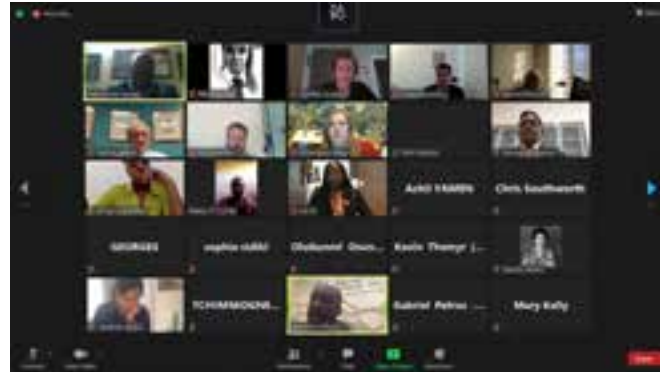


Chairperson of CBC, Mr. Marday Venkatasamy, Ms. Chileshe Kapwepwe, COMESA Secretary-General and Dr Amany Asfour, CBC Board member, during a board meeting held before lockdown period.

The 14th meeting of the CBC Board of Directors, held virtually on 20 May 2020 was also attended by the COMESA Secretary General, Ms. Chileshe Kapwepwe as the ex-officio member of the Board. In his opening remarks, the CBC Chairperson, Mr. Marday Venkatasamy commended CBC's results and performance in 2019, emphasizing on the importance of strengthened growth and sustainability and reiterated the commitment of private sector to ensure constant participation in the regional integration agenda and influence policy to the interests of businesses in COMESA.

COMESA Secretary General, Ms. Kapwepwe, recognized the need for increased partnership between COMESA and the CBC in the fulfillment of the objectives of the COMESA Treaty to support private sector development and competitiveness, emphasizing the importance of concerted efforts for Covid-19 response mechanisms working with the private sector.

MoU between International Chamber of Commerce and COMESA Business Council

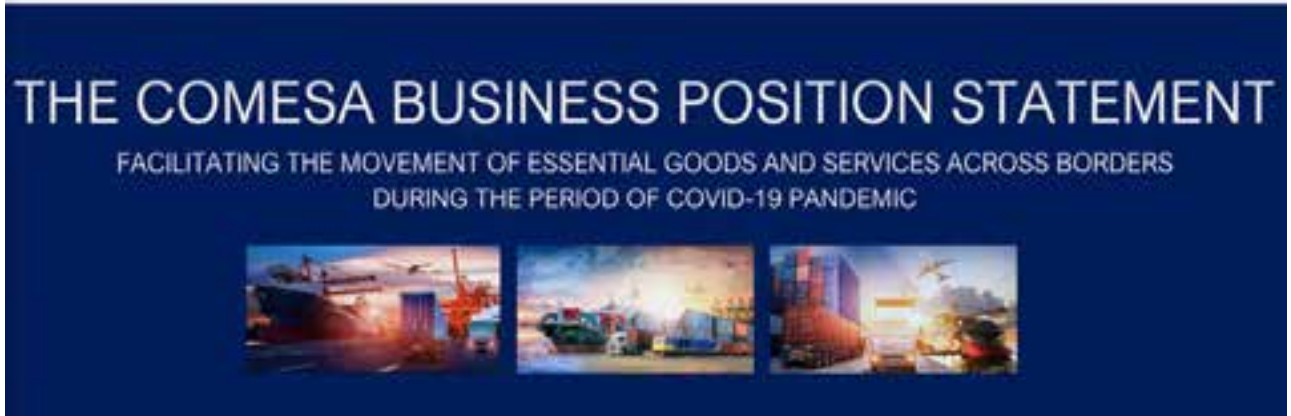


A Memorandum of Understanding has been signed between the President of the COMESA Business Council, Mr Marday Venkatasamy, and the Secretary-General of the International Chamber of Commerce, Mr. John W.H. Denton AO, on 9 November 2020 through a virtual signing ceremony which took place on the sidelines of a high-level panel dialogue themed “Strengthening partnerships for business in international markets and COMESA,” between businesses leaders from ICC and CBC.

The MoU marks commitment to enhanced collaboration in the areas including, but not limited to, advancement of economic and social progress in Africa; advancement of Sustainable Development Goals; and, increasing the participation of the African business voice in multilateral negotiations related to trade, investment and sustainability.

The event was graced by over 70 business leaders representing business Associations from Africa and the rest of the world, including CBC Board Directors and ICC members.

COMESA Business Position Statement Report: Facilitating the movement of essential goods and services across borders during the COVID 19 pandemic



One of the CBC's key initiatives towards creating an enabling business environment has involved the development of the 'Facilitating the movement of essential goods and services across borders during the COVID 19 pandemic' report which presented a declaration and recommendations addressing related challenges.

Other projects

Digital Financial Inclusion for MSMEs

The Digital Financial Inclusion for MSMEs programme is being implemented by CBC with the support of the Bill and Melinda Gates Foundation. The objective of the Program is to support the design, development and deployment of an integrated digital financial services infrastructure that is low-cost, interoperable and fraud resistant, that serves micro, small and medium-sized enterprises, particularly women and youth, at the bottom of the financial pyramid.

Regional Code on Anti-corruption Compliance for Enterprises

As part of the Business Integrity Project that CBC has been implementing in partnership with the Center for International private Enterprise (CIPE), a detailed guide on how to develop and implement corruption prevention mechanisms, towards building a culture of integrity within enterprises in COMESA has been developed.

The CBC Regional Code builds upon the work by CIPE and the International Chamber of Commerce (ICC) through the Principles for Combating Corruption for Business Associations and Chambers of Commerce.



SADC Business Council

The SADC Business Council (SADC BC) is a Regional Apex body of national and regional business associations of the 16 SADC Member States. The SADC BC is mandated to be the private sector voice to the public sector influencing high-level policy decision making at regional and international levels. The MCCI is the local focal point for the SADC Business Council.

Advocacy role

The SADC BC has convened virtual regional industry specific workshops with the pharmaceutical and logistics sector to identify major issues hindering regional trade. Recommendations were made to the SADC Secretariat and International Cooperating partners.

With the onset of Covid-19, the SADC Business Council realigned its activities to support solving Non-tariff barriers in Member States related to the movement of essential goods.

Involvement of SADC Business Council in the Regional Integration agenda

Rules of Engagement

In 2017, the SADC Council of Ministers issued a directive to SADC to develop a private sector engagement mechanism to better involve the private sector in the implementation of the SADC Regional Integration Agenda and the Industrialisation Strategy and Roadmap 2015-2063.

The Rules of Engagement sets out how the SADC BC will engage with SADC Secretariat and SADC Member States and vice-versa to define regional priorities, develop solutions and jointly assess, monitor and evaluate the results and outcomes of regional decisions, initiatives and priorities.

The Draft Rules of Engagement are still being discussed at the level of the SADC BC and the SADC Secretariat.

SADC BC Projects

The Southern African Development Community Business Council (SADC BC) is developing a strategy and action plan to help advance its mandate of improving the business environment and the investment climate in the SADC region.

The SADC BC will pursue its collaboration with relevant stakeholders to identify and solve NTBs in the supply chain. It will also co-organize and host the 5th SADC Industrialization week with SADC Secretariat and the Government of Mozambique in March 2021 and develop a position regarding regional integration.



Indian Ocean Rim Business Forum (IORBF)

The Indian Ocean Rim Association is an inter-governmental organization whose objectives are to promote sustainable growth and balanced development of the region and Member States.

The IORBF is positioned as the primary IORA body for business representatives. The role of the IORBF is to advise IORA ministers and officials on business issues and ways to accelerate intra-regional trade and increase Foreign Direct Investment (FDI) flows in the region. The MCCI is a founding member of the IORBF.

25th Meeting of the Indian Ocean Rim Business Forum (IORBF)

The MCCI participated at the 25th Meeting of the Indian Ocean Rim Business Forum (IORBF) which took place virtually as part of the Annual Investment Meeting (AIM) on 20 October 2020 under the theme “Pathways to Prosperity :Regional integration and opportunities for the private sector”. The meeting was chaired by HE Humaid Ben Salem, Chairman of the Federation of UAE Chambers of Commerce and Industry and was attended by IORA Members and observers.

It was noted that numerous initiatives have been taken forward by IORA Member State governments as reflected in the Working group on Trade and Investment (WGTI) Work Plan. These included a full implementation of the existing IORA Trade Repository website, and the creation of a network of trade and investment promotion agencies in IORA Member States. Other initiatives have also been mentioned, namely the conduct of a study on key maritime infrastructure bottlenecks and on the investment environment in the region. It was proposed that there should be a coordinating permanent body at private sector level which can act as the voice of the IORBF.





UNION DES CHAMBRES DE COMMERCE
ET D'INDUSTRIE DE L'OCÉAN INDIEN

Cap Business Océan indien

Cap Business Océan Indien (formerly, the 'Union des Chambres de Commerce et d'Industrie de l'océan Indien' was created in 2005 in Madagascar. It brings together Chambers of Commerce and Industry and professional organizations from 6 territories of the Indian Ocean (Comoros, Madagascar, Mauritius, Mayotte, Reunion and Seychelles) with the objective of promoting trade and investment in the region. The MCCI is a founding member of the UCCIIOI.

Adoption of a Roadmap 2021-2025

UCCIIOI adopted in May 2019, a 2021-2025 roadmap called CAP OI: « Cohérence pour l'Avenir et le Progrès dans l'océan Indien » with the aim of concentrating its efforts around 3 objectives:

- ▶ **Improve the commitment and participation of UCCIIOI and the regional private sector in the formulation and implementation of national and regional policies in the Indian Ocean region.**
- ▶ **Restructure, develop and offer a range of services to promote the development of support institutions (including UCCIIOI members) and businesses, in sustainable activities at regional level.**
- ▶ **Consolidate the operational efficiency of the UCCIIOI to better serve the objectives of the program, the actors involved, the target audiences and the sustainability of the actions.**

Given the regional dimension of the projects set out by Cap Business Océan Indien, the 'Agence Française de Développement' has entrusted the UCCIIOI with the project management of the second phase of the 'Programme de Renforcement des Capacités Commerciales-Océan Indien (PRCC-OI)' over the period 2021-2025.

A study has been conducted to better understand the needs of the region and the needs of Cap Business Indian Ocean, especially in terms of capacity building, both for the organization and for its members.

The results of the study will enable Cap Business Océan Indien to adapt its strategy to serve its members more effectively and to consolidate its role in promoting regional trade.

MCCI has consolidated its communication strategies towards its members, press and the public in general. A strong MCCI presence in the press has been noted during the year 2020, be it through coverages of specific events, articles related the opinions shared by MCCI, as well as interviews of the President.

In view of the lockdown imposed by the authorities in March 2020 to retain the propagation of Covid-19 in Mauritius, the MCCI has worked in collaboration with the public sector to represent the best interests of the private sector in these circumstances.

As such, the MCCI has left no stone unturned to sensitize its members and the public in general on the different support systems implemented for businesses to ensure their proper functioning.

In this respect, the MCCI has come up with a clear-cut simple communication strategy to make all relevant information easily available to all. The MCCI website has been upgraded to showcase up-to-date information, a prompt emailing system has been implemented and the MCCI social media platforms have been used to the fullest to communicate to the public in general.

Webpage

A dedicated webpage has been created and comprises all Covid-19 related information: <https://www.mcci.org/en/covid-19/>


This special webpage is divided in 3 sections:

- > **Business information**
- > **Health and Safety information**
- > **Other relevant information**

A special communication has been sent to members and posted on our social media platforms to apprise the public of this page.



 18

 5

 25



Online Shopping and Home delivery

A special webpage on 'Home Delivery' was created on the MCCI website. The website contains 7 shops that MCCI has chosen to deliver appropriate home delivery services to the Mauritian Population.

Re-opening of supermarkets

<https://www.mcci.org/en/supermarkets/>

A special 'supermarket' webpage has also been set up since the re-opening of supermarkets. All necessary information regarding the precautions, the safety rules and regulations to follow when going to the supermarkets are posted.



A dedicated video was also produced by the MCCI to sensitize the population of the precautions that need to be taken.

Emailing strategy

A special Covid19 Emailing strategy has been implemented, whereby we have informed members that they will receive prompt emails as soon as we get relevant business information and we also have invited them to check our website and social media pages.

Social Media Strategy

A special social media feed has also been implemented. Members and the public in general have been informed of the up-to-date publication of Covid-19 news on our social media pages, namely Facebook and LinkedIn. All information posted on the website have been relayed on Social Media.

Following this digital strategy, the MCCI Facebook page has reached 13,329 followers and MCCI LinkedIn page has now 8,248 followers.



Press coverage

MCCI has been at the forefront of all major decisions taken by the government as one of the main private sector institutions. Its deep implication in all meetings and delivering quality services not only to members but to the Mauritian population has been highlighted in the media.

Communication Agency

The MCCI has worked in collaboration with a Communication agency in 2020, mainly for its PR exercises and for the organisation of the MCCI 170th Gala Dinner.



Publications

MCCI Insights



MCCI Insights is a yearly magazine of the Chamber which comprises an array of articles, including featured articles on economy, trade, cooperation and the business facilitation. Interviews and analytical articles are also incorporated.

The 2020-2021 edition of MCCI Insights focused on the different ways Covid-19 has had an impact both on local and international economies and included recommendations to solve these issues as well.

The MCCI Business School maintained its growth trend in 2020 despite the severe impact following the Covid-19 crisis and ongoing challenges emerging in the broader higher education sector.

The school has continued to play a fundamental role in Education and Training by cooperating closely with enterprises and promoting on-the-job training at all levels. The MCCI BS, the first institution to introduce the “Alternance” mode of learning with the support of Government and private sector companies, has trained and secured jobs for more than 500 youngsters under this scheme since 2015.

The MCCI Business School has thus confirmed its status as a dynamic and modern school, occupying a leading role in the Mauritian and Indian ocean tertiary educational landscape and standing out as an institution with a **“tradition of excellence”**.

2020 - A Worldwide and Unpredictable Crisis

School life has been severely impacted by the Covid-19 crisis, and the school had to react promptly to maintain its activities and to carry out its missions. The MCCI BS rose to the challenge, thanks to the mobilization and dedication of all its staff, who has demonstrated exceptional resilience, adaptability, and flexibility. The focus of MCCI BS management team was to ensure that all students were able to follow their courses and to pass their final year examinations in the best possible conditions.

As many other sectors, educational institutions had been forced to review their mode of operations. Fortunately, the MCCI Business School was already ahead of its time as it had been proposing blended learning (a mix of online and face to face training) for some time now. This mode of learning has now been extended to all its courses and can even be a greater opportunity to attract students from the Indian ocean region and Africa.

High Investment in Digital and Physical Infrastructure

Physical and digital facilities are central to the delivery of the MCCI Business School academic vision as it allows to provide a high-class teaching and learning environment to its students and staff.

The MCCI BS technology-enabled strategic framework has proved flexible and responsive, allowing immediate delivery of online teaching.

This framework requires however high financial investment and needs to be constantly improved and depends largely on the quality and cost of connectivity in the country.

The MCCI Business School has, furthermore, pursued the diversification of its course offerings to propose a wide range of courses that consider the changing work environment and the advent of major technological advances.

The school has signed 4 MoU's namely with:

- > “Académie de la Réunion”
- > University of Poitiers
- > University of Angers
and more recently with:
- > University of Réunion island

These collaborations have enabled the MCCI Business School to propose internationally recognized courses to Mauritians as well as foreign students, namely:



Diploma

- > **BTS Services Informatiques aux Organisations**
(Software development)
- > **BTS Gestion de la PME**
(Management)
- > **BTS Management des Unités Commerciales**
(Marketing)
- > **BTS Assurance**
(Insurance Studies)
- > **BTS Banque** (Banking Studies)
- > **BTS Communication**
(Communication)

(BTS is equivalent to a Higher National Diploma in the French education system)

Bachelor

- > **Licence de Gestion**
(Management)
- > **Licence de Tourisme**
(Tourism)
- > **Licence des Métiers de la Communication**
(Communication)



Masters

- > **Master en Management International**
(International Business)
- > **Master en Administration des Entreprises**
(General MBA)
- > **Master en Gestion des Ressources Humaines**
(Human Resource Management)
- > **Master en Finance Ingénierie Financière**
(Finance)
- > **Master en Intelligence Economique**
(Economic Intelligence)
- > **Master en Marketing**

Award of Certificate Ceremony 2020



The traditional award of certificate ceremony of the MCCI Business School was held on the 26th of November 2020 at the Trianon Convention Centre, where a new record number of 238 students were rewarded.

This year's awarding ceremony was honoured by the presence of the Ministry of Foreign Affairs, Regional Integration and International Trade, Hon. Nandcoomar Bodha and the newly appointed French Ambassador, HE Mrs Florence Caussé- Tissier.

The "Recteur de l'Academie de la Reunion" as well as representatives of the MCCI BS partner universities sent video messages on this occasion.



Success Rate

The MCCI Business School has recorded an overall pass rate of 90% in 2020. All the DTP students have successfully completed their studies.

Signing of a Memorandum of Understanding with “The Chambre des Métiers et de l’Artisanat de la Réunion »



The MoU was signed virtually between the President of the MCCI, Mr Guillaume Hugnin, and the President of the 'Chambre des Métiers et de l'Artisanat de la Réunion', Mr. Bernard Picardo

In October 2020, the MCCI BS has signed an MoU with the “Chambre des Métiers et de l’Artisanat de la Réunion” (CMAR) in view of revitalizing professional training by modernizing its infrastructures, enhancing technology and enriching its professional curricula for relevance and functionality.

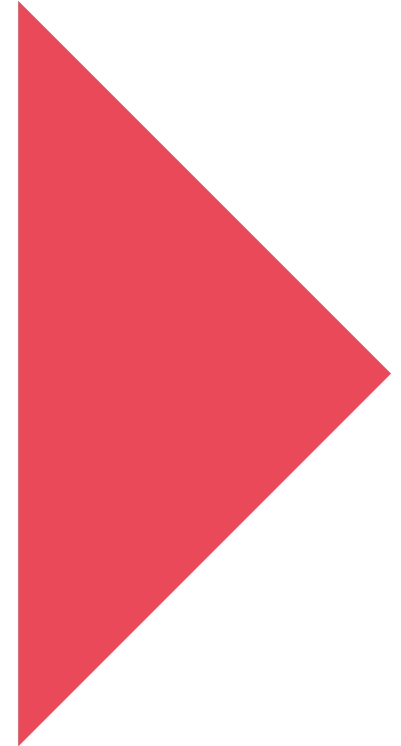
The MCCI Business School, in collaboration with industry organizations and the relevant authorities will be proposing professional courses, certifications as well as tailor-made trainings to help in the upskilling and reskilling of existing workforce.

This initiative aims at supporting government’s effort to provide new opportunities for unemployed youth between the age of 15 - 19 years old with no academic qualifications and responds to the needs expressed by our members and the business community in general.

The challenge for Mauritius is to change the mindset of parents, the community and stakeholders about vocational education being second choice to academic education.

Student Life

An extension of the existing facilities with the construction of additional classes, a canteen and improved leisure facilities has been approved by both MCCI BS and MCCI and works are due to start at beginning of 2021.



Marketing

Marketing actions are focusing on constantly improving the reach of the school programmes and offers on a local, regional and international foreground. Digital marketing campaigns have been designed to improve the visibility of the MCCI Business School.

Furthermore, the school is regularly present in major students’ fairs both in Mauritius and in the region.

We have challenging times ahead.

The resurgence of the Covid-19 pandemic in March 2021 in Mauritius has further intensified a bleaker market visibility and rendered business predictability more complex. Furthermore, the business community is facing several challenges from rapid devaluation of the rupee, skyrocketing freight charges and market distorted regulations that are impacting severely on the rising cost of doing business in the country.

The MCCI welcomes and supports the reopening of the border with 45% of vaccinated population as at mid-July 2021. The challenge of connectivity and stability of the rupee needs utmost attention. .

On the global front, the IMF in its July 2021 outlook has projected the world economy to grow by 6% in 2021. On the local front, the economic rebound for Mauritius is projected to be in the range of 5% assuming there is no further lockdown in 2021. Referring to the figures published by the Bank of Mauritius, in its June statistical bulletin growing public sector debt registered between June 2019, from 65.5% of GDP to 84.5% as at December 2020, shows the deterioration of macroeconomic fundamentals, those also need corrective actions.

The business environment remains volatile and uncertain for the year and the MCCI is continuously stepping up all the efforts by inviting public- private dialogue to support and guide the business community at a time where market competitiveness is weakened through policy decisions distorting business confidence. We fully support the recently introduced “mandatory Regulatory Impact Assessment legislation (RIA), however we

are concerned about a number of recently introduced regulations which did not go through the RIA legislations, some of which are likely to have severe disrupting impact on supply chains.

The MCCI will continue to serve members of the business community to facilitate an enabling environment for business.

Advocacy will continue to play a leading part of MCCI’s initiatives in 2021. The MCCI has been and will continue to promote business expansion and competitiveness through evidence-based dialogue with public authorities.

At the level of the MCCI, we fully endorse the entry into force of the free trade agreements with China, the UK-ESA Economic Partnership Agreement, the Africa Continental Free Trade Agreement and the CECPA (Comprehensive Economic Cooperation and Partnership Agreement) with India.

These create potential for trade and investment that positions Mauritius in a privileged situation. We therefore need to renew our efforts to take advantage of such opportunities by leveraging on FDI, skills and technology transfer to be able to significantly expand our export capacity both in terms of goods and services.

Our international agenda will be as busy as never before.

The promotional activities of the MCCI will be scaled up to take advantage of the opportunities created by the enhanced market access and to withstand the more competitive environment resulting from the liberalization process. We will also steer

up with a more regional focus and consolidate cooperation and synergies with the SADC and COMESA business communities.

The MCCI aims to be ever-closer to its members through business facilitation and support services.

The work initiated to modernize and consolidate our existing services is ongoing, especially regarding our Duty-Refund Counter.

The MCCI will further build on its acquis to develop its arbitration and mediation services through the new entity which is the Mediation and Arbitration Centre (Mauritius) Ltd, with a growing international presence.

Our strength over the years has been our capacity to look beyond the present and prepare ourselves for future challenges. The MCCI is geared towards a constant watch for new opportunities, and for adding supplementary dimensions to its role and functions.

To conclude, I would like to thank Members of the Council who have put their precious time and wisdom at the service of the MCCI. I would like to extend special thanks to the Vice-President, Ms Namita Jagarnath Hardowar and members of the Audit Committee. A special word also to Mr. Marday Venkatasamy, GOSK, for his commitment in various regional organisations, namely as Chairperson of the COMESA Business Council and as 1st Vice-President of the Cap Business Océan Indien. My thanks also go to the Chairpersons and members of the sub-committees for their time.

Finally, I would like to place on record the support I received from the Secretary-General and the dedicated staff of MCCI, all have been heavily solicited during this challenging period. I thank everyone of them.

Mr. Guillaume Hugin

President



AUDIT COMMITTEE

2020 / 2021





Terms of reference

The Role of the Audit Committee is to establish formal and transparent arrangements for considering how it should apply the financial reporting and internal control principles and for maintaining an appropriate relationship with the company's auditors.

It is useful that the Audit Committee has written terms of reference which deal clearly with its authority and duties.

The following Terms of Reference are thus proposed:

1. Membership and attendance

- 1.1 The Committee shall be appointed by the Council and shall comprise of a Chairman and at least 3 other Council members, who should be clearly independent of management and, as far as possible, free from any direct conflict of interest.
- 1.2 The Chairman of the Council shall not be a member of the Committee.
- 1.3 The Chairman of the Committee should have relevant financial knowledge.
- 1.4 In the absence of the Committee Chairman, the remaining members present shall elect one of their numbers present to chair the meeting.
- 1.5 The Committee may ask the Council Chairman, Secretary General, Finance Officer and any relevant senior management to attend meetings.

2. Secretary

- 2.1 The Audit Committee shall appoint the Secretary to the Committee who shall not be the Secretary-General.

3. Quorum

- 3.1 The quorum necessary for the transaction of business shall be 3.

4. Frequency of Meetings

- 4.1 The Committee shall meet quarterly and at such other times as the Chairman of the Committee shall require.
- 4.2 Meetings will be arranged to tie in with the publication of the Chamber's financial statements, prior to its presentation to the Council Meeting where accounts or financial statements are to be approved.
- 4.3 Meetings can be requested by the external or internal auditors if they consider one is necessary.

5. Notice of Meetings

- 5.1 Meetings of the Committee shall be summoned by the Secretary of the Committee at the request of any member thereof.
- 5.2 Notice of each meeting confirming the venue, time and date together with an agenda of items to be discussed, shall be forwarded in advance to each member of the Committee and any other person required to attend.

6. Proceedings at Meetings

- 6.1 The Secretary shall minute the proceedings and resolutions of all meetings of the Committee, including recording the names of those present and in attendance
- 6.2 The Committee Members shall declare their interest as soon as a conflict or potential conflict of interest arises.

7. Reporting Responsibilities

- 7.1 The Chairman shall report to the Council and make whatever recommendations the Committee deems appropriate.

8. Annual General Meeting

- 8.1 The Chairman of the Committee shall attend the Annual General Meeting and any other meeting where issues of relevance to the Audit Committee are likely to be raised.

9. Duties

- 9.1 Internal Control and Risk Assessment
 - 9.1.1 The Committee shall keep under review the effectiveness of the Chamber's financial reporting and internal control policies and procedures for the identification, assessment and reporting of risks as well as the management of those risks by the Chamber.

9.2. Internal Audit

- 9.2.1 The Committee shall consider applications for the post of and recommend the appointment of the internal auditors; any dismissal of the post holder should be considered by the Committee.
- 9.2.2 The Committee shall consider and approve the terms of reference of the internal audit function, and shall be advised of the planned programme of audits and the reason for any change or delay in the programme.
- 9.2.3 The Committee shall review the management of financial matters and focus upon the independence allowed to the internal auditors.
- 9.2.4 The Committee shall review promptly all reports on the Chamber from the internal auditors.
- 9.2.5 The Internal Auditors shall be given the right of direct access to the Chairman of the Committee.

9.3 External Audit

- 9.3.1 The Committee shall consider and make recommendations to the Council as regards the appointment and re-appointment of the Chamber's external auditors.
- 9.3.2 The Committee shall meet with the external auditors at least twice each year, once at the planning stage, where the scope of the audit will be considered, and once post audit at the reporting stage, and shall ensure that any auditor's management letters and management's responses are reviewed.
- 9.3.3 The Committee shall keep under review the relationship with external auditors including (but not limited to):
- 9.3.3.1 the independence and objectivity of the external auditors;
 - 9.3.3.2 the consideration of audit fees which should be paid as well as any other fees which are payable to auditors in respect of non-audit activities; and
 - 9.3.3.3 discussions with the external auditors concerning such issues as compliance with accounting standards and any proposals which the external auditors have made vis-à-vis the Chamber's internal auditing standards.

9.4 Financial Statements

- 9.4.1 The Committee shall keep under review the consistency of accounting policies on a year-to-year basis.
- 9.4.2 The Committee shall review and challenge where necessary the Chamber's financial statements taking into account:
- 9.4.2.1 decisions requiring a major element of judgment;
 - 9.4.2.2 the extent to which the financial statements are affected by any unusual transactions;
 - 9.4.2.3 the clarity of disclosures;
 - 9.4.2.4 significant adjustments resulting from the audit;
 - 9.4.2.5 the going concern assumption;
 - 9.4.2.6 compliance with accounting standards; and
 - 9.4.2.7 compliance with legal and regulatory requirements in so far as they relate to financial issues.

9.5 Other Matters

- 9.5.1 The Committee shall be responsible for co-ordination of the internal and external auditors.
- 9.5.2 The Committee shall oversee any investigation of activities which are within its terms of reference.
- 9.5.3 The Committee should, on a regular basis, review its own performance, constitution and terms of reference to ensure it is operating at maximum effectiveness and make recommendations thereon to the Council.
- 9.5.4 The Audit Committee shall take up, on an ad-hoc basis, specific issues connected with Finance and referred to it by the Council. In such cases, other Members of the Council may be co-opted on the Committee, with representatives of Management.
- 9.5.5 On a yearly basis, the Audit Committee will take cognisance of the financial status of the investments of MCCI which will coincide with finalisation of yearly accounts

10. ANNUAL REPORT

- 10.1 A section of the ANNUAL REPORT of the Chamber will be devoted to the Terms of Reference of the Audit Committee and its composition.

Composition of the Audit Committee 2020/2021

Chairperson:

Mrs. Namita Jagarnath Hardowar

Members:

Mr. Naveen Sungeelee

Mr. Daniel Essoo

Mr. Aldo Létimier

MEMBERSHIP LIST





MEMBERSHIP LIST (Alphabetical order)

A

- 5 St James Court
- A II Z Uniforms Ltd.
- A. Abdul Rahim Oosman & Co.
(Magasin Bleu)
- A. E. Patel & Co.
- ABC Motors Co. Ltd.
- Abdullasonco Ltd.
- Abler Consulting Ltd.
- Absa Bank (Mauritius) Ltd.
- ACCA Mauritius
- Adalabs Ltd.
- Advantedge Public Relations & Corporate Events Ltd.
- AEL DDS Ltd.
- Africasia Electronics Manufacturing Ltd.
- Agence Emeraude Immobilier
- Agiliss Ltd.
- Airports of Mauritius Co. Ltd.
- Ajanta Pharma (Mauritius) Ltd.
- Al Hisra International Trade Ltd.
- Alentaris Ltd.
- Allfinanz Consulting Ltd.
- Alpha Facilities Group Ltd.
- Alteo Agri Ltd.
- AMCO Solutions Ltd.
- Amenities Product Resource Ltd.
- APEXHOM
- Aqualia DPI Ltd.
- Aqui Ltd.
- Archemics Ltd.
- Aries International Trading Co. Ltd.
- Asea Brown Boveri Ltd.
- Asia Today Ltd.
- Associated Container Services Ltd
- Association des Hôteliers et Restaurateurs Ile Maurice (AHRIM)

- Association Mauricienne des Femmes Chefs d'Entreprise
- Association of Communication Agencies of Mauritius
- Association of Mauritian Manufacturers
- Association Professionnelle des Agents Maritimes Mauriciens
- Association Professionnelle des Transitaires
- Automation Power Products Ltd.
- Avipro Co. Ltd.
- Axess Ltd.
- Ayoob Cassim & Co Ltd.

B

- Bamyris Motors Ltd.
- Bank of Baroda
- Bank One Ltd.
- BCP Bank (Mauritius) Ltd.
- BDO IT Consulting Ltd.
- Bella Amigo Co. Ltd.
- Best Fatek Global Ltd.
- Beyond Communications Ltd.
- Bhunjun & Sons Ltd.
- Bibi Nazma Aukin Co. Ltd.
- Big 5 Holdings Ltd.
- BIRGER.
- Blast PR & Events Ltd.
- Blended Services Ltd.
- Blue Liquors Ltd.
- BlueLife Ltd.
- BREA Ltd.
- Bridges Ltd.
- Brifo Ltd.
- Brink's (Mauritius) Ltd.
- British American Tobacco (Mauritius) PLC.
- Bureau Veritas S.A. MAURITIUS
- Butter & Dairy Enterprises Ltd.

C

- Card Logic Ltd.
- Cargo Handling Corporation Ltd.
- Caunhye Bijoux Ltd.
- CEAL Ltd.
- Celero International
- Centre International de Développement Pharmaceutique
- Centroptique Ltée.
- Cernol Chemicals Ltd.
- CFAO Motors
- CFO Centre Ltd.
- Chambers of A.R.M.A. Peeroo SC GOSK
- Change Act
- Chinese Business Chamber
- Chinese Chamber of Commerce
- Chue Wing & Co. Ltd.
- Cie. Mauricienne de Commerce Ltée.
- Cie. Mauricienne de Textile Ltée.
- CIEL Ltd.
- CIM Financial Services Ltd.
- Circus Advertising Co. Ltd.
- CMA CGM (Mauritius) Ltd.
- CMT International Trading Ltd.
- Coca-Cola Indian Ocean Islands Ltd.
- Compuspeed Ltd.
- Consultancy Co. Ltd. (CCL)
- Continuity Mauritius Co. Ltd.
- Coroi Maurice Ltée.
- Corson Tea Estate Co. Ltd.
- Cread & Co. Ltd.
- Creasim Ltée.
- Credit Guarantee Insurance Co. Ltd.
- Currimjee Jeewanjee & Co. Ltd.
- Customs House Brokers Association

D

- D H L (Mauritius) Ltd.
- Dando Pub & Co. Ltd.
- Davyland Consultants Ltd.
- DCDM Management Services Ltd.
- De Nassau Gestion Ltée.
- Deco Design Group Ltd.
- Desbro Trading Ltd.
- Direct HR Solutions Ltd. (CAPFOR Mauritius)
- Distillerie de Labourdonnais Ltd.
- DN Chamroo Investment & Trade Consultants Ltd.
- DNS Technologies Ltd.
- Domaine de Labourdonnais Ltée.
- Domaines et Terroirs Ltée.
- Dry Cleaning Services Ltd.

E

- e Conseil & Assistance
- E. C. Oxenham & Co. Ltd.
- E. G. H. Co. Ltd. & Cie
- E.A.L. Man Hin & Sons Ltd.
- Eagle Insurance Ltd.
- Easy Net
- Ecocredit Finance Ltd.
- Edendale Ltd.
- Edison Integrated Ltd
- Emcar Ltd.
- Emerge Africa Trading Ltd.
- Eminence Marketing Ltd.
- Empak (Africa) Ltd.
- EMS Consulting
- Emtel Ltd.
- Enatt Ltd.
- Engen Petroleum (Mauritius) Ltd.
- ENL Group
- Enwealth (Mauritius) Ltd.

- E-PAYROLL (Mauritius) Ltd.
- Ernst & Young Ltd.
- Esko & Co. Ltd.
- Estate Agents Association
- EURO CRM Mauritius Ltd.
- Evaco Ltd.
- Everial Ltd.
- Everstone Capital Ltd.
- Expolanka Freight Ltd.
- Export Plus Ltd.

F

- F & M Fayolle Co. Ltd.
- F. Hossen (Opticians) Ltd.
- Fairy Textiles Ltd.
- FAMS Air & Sea (Mauritius) Ltd.
- Fancy Dreams Co. Ltd.
- Fast Foods Ltd.
- Filao Ltée.
- Fine Foods Marketing Ltd.
- Firemount Textiles Ltd.
- Florecold Industry Ltd.
- Food Canners Ltd.
- Foods Worth Co. Ltd.
- Forges Tardieu Group
- FRCI (Formation Recrutement et Conseil Informatique Ltée.)
- Freelance Biscuit Making Ltd.
- Freeport Operators Association
- Freight Academy Ltd.
- Freight and Transit Co. Ltd. (FTL)
- Freightnet Cargo Services Ltd.
- FTM (Mtius) Ltd.
- Fundkiss Technologies Ltd.

G

- Gamma Construction Ltd.
- Gateway Real Estate Africa Ltd.
- Gaz Carbonique Ltd.
- General Retailers Association

- Genuine Services Ltd.
- Geroudis Ltd.
- Global Finance Mauritius
- GR Global Ltd.
- Grays Inc. Ltd.
- Green Design Ltd.
- Green Worx (Mauritius) Ltd.
- Grewals (Mauritius) Ltd.
- Gumboots & Protectivewear Manufacturing Ltd.
- Gung Ho Ltd.

H

- H. Vaulbert de Chantilly Ltd.
- H.A. Ramtoola & Sons Ltd
- Habib Bank Ltd.
- Happy Tower Ltd.
- Happy World Ltd.
- Hardy Henry & Cie. Ltée.
- Harel Mallac & Co. Ltd. (Harel Mallac Group)
- Harel Mallac Global Ltd.
- Hassam Moussa Rawat Communications Ltd.
- Historic Marine Ltd.
- HLB Appavoo & Associates
- Hong Kong Store Ltd.
- Hooloomann & Associates Ltd.
- HV Holdings Ltd.
- Hyvec Partners Ltd.

I

- IBL Ltd.
- Ibrahim Edoe & Sons Ltd.
- Ideas Ltd.
- Inas & Co. Ltd.
- Indian Ocean Export Ltd.
- Indian Ocean Spirit Ltd.
- Indian Traders' Association
- Innobox Co. Ltd.
- Innodis Ltd.
- Innovagri Ltd.
- Institutional Expert Services

- Intergraph Ltée.
- Inter-Kable Ltd.
- Intermart Mtius Ltd.
- International Corporate Transformation Co Ltd.
- International Distillers (Mauritius) Ltd.
- International Economics Consulting Ltd.
- International Press and Book Distributors Ltd.
- Ip Min Wan Ltd.
- IPAC Ltd.
- IPvocate Africa Legal Advisers Ltd.
- iTelligence Consulting Ltd.

J

- J & P Coats (Mtius) Ltd.
- J. Kalachand & Co. Ltd.
- J. Rujbaulty Trading Co. Ltd.
- Jetha Tulsidas & Sons Mtius Ltd.
- Joonas & Co. Ltd.
- Juris Tax Ltd.

K

- K P M G
- Kade Media Solutions Ltd.
- Kalexius (Mauritius) Ltd.
- Kantar
- Karlray Co. Ltd.
- Kolos Cement Ltd.
- Kreno & Co Ltd. (Nautilus)
- Kreston Management Ltd.
- KRV Disposable Pak Ltd.

L

- L S P Ltd.
- La Nouvelle Bonne Marmite Ltée.
- La Trobe Co. Ltd.
- Lafarge (Mauritius) Cement Ltd.
- Lampotang & Co. Ltd.

- Landscape (Mauritius) Ltd.
- Lauthan & Noor Co. Ltd.
- Lavastone Ltd.
- Le Warehouse Ltd.
- Leal Equipements Compagnie Ltée.
- Leal Group
- Lean Search Ltd.
- Les Brûleries de la Fournaise Ltée.
- Les Campêches Ltée.
- Les Gaz Industriels Ltd.
- Les Moulins de La Concorde Ltée.
- Li Wan Po & Co. Ltd.
- Linea Pharmaceuticals (Int) Ltd.
- Lionel Raobelina
- Lising & Co. Ltd.
- Lising International Export Co. Ltd.
- Litchquor Ltd.
- Lithe Solutions Distributor Ltd.
- Live It Now Ltd.
- Livestock Feed Ltd.
- Logidis Ltd.
- Lottotech Ltd.
- Louis Serge Christian Davy
- Love & Love Boutik
- lpconsulting
- Lucrin Mauritius Ltd.

M

- M. Bachoo & Co. Ltd.
- M2A Business Consulting Ltd.
- Mado Parfums & Co. Ltd.
- Maersk Mauritius Ltd.
- Maga Technology Co. Ltd.
- Magilyn Ltée.
- Magnum Cargo Pvt Ltd. (Mauritius)
- Mammoth Trading Co. Ltd.
- Marshal (PVT) Investment Ltd.
- MauBank Ltd.
- Maurco Ltd.

- Maurice Publicite Ltée.
- Mauriflex (Flexo Printing and Packaging) Ltd.
- Maurilait Production Ltée.
- Mauriplage Investment Co. Ltd.
- Mauristea Investment Co. Ltd.
- Mauritius Bankers Association Ltd.
- Mauritius Chamber of Merchants
- Mauritius Chemical & Fertilizer Industry Ltd.
- Mauritius Commercial Bank Ltd.
- Mauritius Cosmetics Ltd.
- Mauritius Duty Free Paradise Co. Ltd.
- Mauritius Freeport Development
- Mauritius International Trust Co. Ltd.
- Mauritius Jinfei Economic Trade and Cooperation Zone Co. Ltd.
- Mauritius Oil Refineries Ltd.
- Mauritius Sugar Syndicate
- Mauvilac Industries Ltd.
- Mayflower Centre Ltd.
- Mayil Spices Ltd.
- MC Vision Ltd.
- MCL Freight Services Ltd.
- Meaders Feeds Ltd.
- Mechanization Co. Ltd.
- Medical Eye Centre Ltd.
- Medine Distillery Co. Ltd.
- Mediterranean Shipping Company (Mauritius) Ltd.
- Megatrans Ltd.
- Mer des Mascareignes Ltée.
- Metal Can Manufacturers Ltd.
- Metex Trading Co. Ltd.
- MiDas Business Solutions Ltd.
- Miel'Or Ltd.
- Mimosa Co. Ltd.
- Miroverre Ltd.
- MITIA
- Mitrosh Co. Ltd.
- MMCO Storage Ltd.

- Moollan and Moollan Ltd.
- MOORE
- Motor Vehicle Dealers Association
- MS Warehousing & Logistics Ltd.
- MSJ Ltd. - Unicorn
- MUA
- Multiedge Consultancy Services Ltd.

N

- NATEC Medical Ltd.
- Navigation and Geocoding Technologies Ltd.
- Neel Construction & Industries Ltd.
- Nestle's Products (Mtius) Ltd.
- New Calcium Products Co. Ltd.
- New Goodwill Co. Ltd.
- New Land Inter Services and Negoce Limited
- New Maurifoods Ltd.
- Nidomac & Co. Ltd.
- Nova Industries Ltd.
- Nowata Ltd.
- Nundun Gopee Co. Ltd.

O

- Ocean Catch Ltd.
- Ocorian Corporate Services (Mauritius) Ltd.
- Omnicane Management & Consultancy Ltd.
- Onsiong Bros & Co. Ltd.
- Optissimo Ltd.
- Orion Medical Ltd.
- OTAM
- Ozimate Ltd.

P

- Panagora Marketing Co. Ltd.
- Paper Plus Ltd.
- Petredec (Mauritius) Ltd.
- Pets Concern

- Pex Hydraulics (Mtius) Ltd.
- Pharmaceutical Association of Mauritius
- Phoenix Beverages Ltd.
- Pick and Buy Ltd. (Winner's)
- Pick N Eat Ltd.
- PIM Ltd.
- Pingouin Car Rental
- Platinax Austral Ltd.
- PNL
- Polly Esther Ltd.
- Précigraph Ltd.
- Prince Industries Ltd.
- Princes Tuna (Mauritius) Ltd.
- Profilage Océan Indien Ltée.
- Pro-Plant Ltd.
- Publi-Promo Ltd.
- PwC

Q

- Quad Printers
- Quality Beverages Ltd.
- Quality Teak Ltée.
- QuEnSH Dynamics Ltd.

R

- Raffray Brothers & Co. Ltd.
- Rajasthan Handloom House Ltd.
- Ramdenee Edible Oil Products Ltd.
- Realign Consulting Services Ltd.
- Realty Lane Ltd.
- Reds Ltd.
- REHM Grinaker Construction Co. Ltd.
- Relaxon Ltd.
- Reneworld
- Rentacolor (Mauritius) Ltd.
- Research Confidential Ltd.
- Resiglas Co. Ltd.
- Resilience Consulting & Services Ltd.
- Rey & Lenferna Ltd.
- Reynaud Les Halles Ltd.

- RHT Holding Ltd.
- Rihaba Holdings Ltd.
- RIVA Consulting Ltd.
- Robert Yip Tong Enterprises & Co. Ltd. (Kawai Music Centre)
- Rogers & Co. Ltd.
- Rotrax International Ltd.

S

- S K C Surat & Co. Ltd.
- S K R Communications Ltd.
- Saint Aubin Limitée
- Sakeenah Co. Ltd.
- Saveurs Végétales Ltée.
- SCOMAT Ltée.
- Scott & Co. Ltd.
- SD Worx (Mauritius) Ltd.
- SEAL Ltd.
- Seven Amps Ltd.
- Seven Seven Co. Ltd.
- SGS (Mauritius) Ltd.
- Shandi Estateman Co. Ltd.
- Shreesh Co. Ltd.
- Siebel Enterprise Ltd.
- Sign Art Ltd.
- Sik Yuen Ltd.
- SKVA International Co. Ltd.
- Smart Innovations Technology Energy Ltd.
- Smart Multi-Purpose Co-operative Society Ltd.
- SME Equity Fund Ltd.
- Smilley & Co. Ltd.
- Snehana Freight Ltd.
- Soap & Allied Industries Ltd.
- Soc. Mohammad Haujee & Sons
- Societe Industrielle de Representation Universelle et de Distribution Ltée. (SIRUD)
- Sofap Ltd.
- Soge International Co. Ltd.
- Sole Services Ltd.

- Soleiro Car Rental Ltd.
- Solutions Eau et Environnement Ltée.
- Somags Ltée.
- Somatrans Bollore Logistics Ltd.
- Sonvigo International Ltd.
- Sotracom Ltée.
- Sotravic Ltée.
- Southbond Shipping Agency Ltd.
- Sphere Media Technologies Co. Ltd.
- Star Knitwear Group Ltd.
- State Bank of Mauritius Ltd.
- State Informatics Ltd.(SIL)
- Steven and Associates Consulting Ltd.
- Stonewin (Mauritius) Ltd.
- Suchem Ltd. (Member of Harel Mallac Group)
- Sun Packaging Co (Mauritius) Ltd.
- Sunibel Corporate Services Ltd.
- Super Hi Foods Ltd.
- Superdist Ltd.
- Supintex Ltd.
- Swan General Ltd.
- Swan Life Ltd.
- Swan Wealth Managers Ltd.

T

- T & T International Foods Ltd.
- Tailored Financial Solutions Ltd.
- Talent Dynamics Ltd.
- Tamak Textile Ltd.
- Tayelamay and Sons Enterprise Ltd.
- Taylor Smith & Co. Ltd.
- Tea Blenders Ltd.
- Team Synthesis (Mauritius & Africa) Ltd.
- Tectonic Ltd.
- Tek International Ltd.
- Terragri Ltd.
- Tex Services Ltd.
- Te-X-Pert International Ltd.
- The Competency Co. Ltd.

- The Concreate Agency Ltd.
- The Hongkong and Shanghai Banking Corporation Ltd.
- The Talent Factory Co. Ltd.
- The United Basalt Products Co. Ltd.
- The BrandHouse Ltd.
- Thibaut & Associates
- Thomas Cook (Mauritius) Operations Co. Ltd.
- TNS Tobacco Co. Ltd.
- Tornado Ltd.
- Total (Mauritius) Ltd.
- Toyota (Mauritius) Ltd.
- T-Printers Co. Ltd.
- Trait D'Union Ltée.
- Transfroid Ltd.
- Transinvest Construction Ltd.
- Trimetys Ltée.
- Tropical Paradise Co. Ltd.
- Two Futures Ltd.

U

- Udis Ltée.
- Uncut Ltd.
- Uniconsults Ltd.
- Union Corporate Ltd.
- Union Shipping Ltd.
- United Africa Feeder Line
- United Docks Ltd.
- Universal Development Corp. (Pty) Ltd.

V

- V Kanhye Health Foods Co. Ltd.
- V. Parmar Wind Power Ltd.
- Velogic Haulage Services Ltd.
- Velogic Ltd.
- VGR Solutions Ltd.
- Visio Architecture Ltd. (LS-ARCHITECTS)
- Vivo Energy Mauritius Ltd.

W

- Warwyck Private Bank Ltd.
- Waterhouse Products Ltd.
- Wendover Retail Co. Ltd.
- Westcon Africa (Mauritius) Ltd.
- Woolworths Mauritius Ltd.
- World Tropicals Ltd.

Y

- Yiptong & Sons Ltd.
- Young Bros (Plastics) Co. Ltd.
- YU Lounge (Mauritius) Ltd.

Z

- Zethical Ltd.
- ZS Hardwares Co. Ltd.

MEMBERSHIP LIST (per sector/group)

AFFILIATED MEMBERS

- Chinese Chamber of Commerce
- Indian Traders' Association
- Mauritius Chamber of Merchants

INDUSTRY GROUP

- A II Z Uniforms Ltd.
- Africasia Electronics Manufacturing Ltd.
- Ajanta Pharma (Mauritius) Ltd.
- Amenities Product Resource Ltd.
- APEXHOM
- Archemics Ltd.
- Association of Mauritian Manufacturers
- Avipro Co. Ltd.
- Bella Amigo Co. Ltd.
- Bibi Nazma Aukin Co. Ltd.
- Blue Liquors Ltd.
- Butter & Dairy Enterprises Ltd.
- Cernol Chemicals Ltd.
- Cie. Mauricienne de Textile Ltée.
- CIEL Ltd.
- Corson Tea Estate Co. Ltd.
- Creasim Ltée.
- Distillerie de Labourdonnais Ltd.
- Domaines et Terroirs Ltée.
- E. C. Oxenham & Co. Ltd.
- Eminence Marketing Ltd.
- Empak (Africa) Ltd.
- Esko & Co. Ltd.
- Fairy Textiles Ltd.
- Fast Foods Ltd.
- Filao Ltée.
- Firemount textile
- Florecold Industry Ltd.
- Food Canners Ltd.
- Foods Worth Co. Ltd.
- Forges Tardieu Group
- Gamma Construction Ltd.
- Gaz Carbonique Ltd.
- Grays Inc. Ltd.
- Gumboots & Protectivewear Manufacturing Ltd.
- Historic Marine Ltd.
- Innodis Ltd.
- Inter-Kable Ltd.
- International Distillers (Mauritius) Ltd.
- IPAC Ltd.
- J & P Coats (Mtius) Ltd.
- Kartray Co. Ltd.
- Kolos Cement Ltd.
- KRV Disposable Pak Ltd.
- L S P Ltd.
- Les Brûleries de la Fournaise Ltée.
- Les Gaz Industriels Ltd.
- Les Moulins de La Concorde Ltée.
- Livestock Feed Ltd.
- Lucrin Mauritius Ltd.
- Mauriflex (Flexo Printing and Packaging) Ltd.
- Maurilait Production Ltée.
- Mauristea Investment Co. Ltd.
- Mauritius Chemical & Fertilizer Industry Ltd.
- Mauritius Cosmetics Ltd.
- Mauritius Oil Refineries Ltd.
- Mauvilac Industries Ltd.
- Mayil Spices Ltd.
- Meaders Feeds Ltd.
- Medine Distillery Co. Ltd.
- Mer des Mascareignes Ltée.
- Metal Can Manufacturers Ltd.
- Miroverre Ltd.
- NATEC Medical Ltd.
- Neel Construction & Industries Ltd.
- New Calcium Products Co. Ltd.
- New Goodwill Co. Ltd.
- New Maurifoods Ltd.
- Nidomac & Co. Ltd.

- Nova Industries Ltd.
 - Ocean Catch Ltd.
 - Omnicane Management & Consultancy Ltd.
 - Paper Plus Ltd.
 - Phoenix Beverages Ltd.
 - PIM Ltd.
 - Polly Esther Ltd.
 - Précigraph Ltd.
 - Princes Tuna (Mauritius) Ltd.
 - Profilage Ocean Indien Ltée.
 - Quad Printers
 - Quality Beverages Ltd.
 - Ramdenee Edible oil
 - REHM Grinaker Construction Co. Ltd.
 - Resiglas Co. Ltd.
 - Rihaba Holdings Ltd.
 - Saint Aubin Limitée
 - Saveurs Végétales Ltée.
 - Sign Art Ltd.
 - Smilley & Co. Ltd.
 - Soap & Allied Industries Ltd.
 - Sofap Ltd.
 - Sotravic Ltée.
 - Star Knitwear Group Ltd.
 - Sun Packaging Co (Mauritius) Ltd.
 - T & T International Foods Ltd.
 - Tamak Textile Ltd.
 - Terragri Ltd.
 - Te-X-Pert International Ltd.
 - The United Basalt Products Co. Ltd.
 - T-Printers Co. Ltd.
 - Trait D'Union Ltée.
 - V. Parmar Wind Power Ltd.
- COMMERCE GROUP**
- A. Abdul Rahim Oosman & Co. (Magasin Bleu)
 - A. E. Patel & Co.
 - ABC Motors Co. Ltd.
 - Abdullasonco Ltd.
 - Agiliss Ltd.
 - Al Hisra International Trade Ltd.
 - AMCO Solutions Ltd.
 - Aqui Ltd.
 - Aries International Trading Co. Ltd.
 - Axess Ltd.
 - Ayoob Cassim & Co Ltd.
 - Brifo Ltd.
 - British American Tobacco (Mauritius) PLC.
 - Card Logic Ltd.
 - Caunhye Bijoux Ltd.
 - Centroptique Ltée
 - CFAO Motors
 - Chue Wing & Co. Ltd.
 - Cie. Mauricienne de Commerce Ltée.
 - CMT International Trading Ltd.
 - Coroi Maurice Ltée.
 - Currimjee Jeewanjee & Co. Ltd.
 - Dando Pub & Co. Ltd.
 - Desbro Trading Ltd.
 - Domaine de Labourdonnais Ltée.
 - E. G. H. Co. Ltd. & Cie
 - Edendale Ltd.
 - Edison Integrated Ltd
 - Emcar Ltd.
 - Engen Petroleum (Mauritius) Ltd.
 - ENL Group
 - Export plus Ltd
 - F & M Fayolle Co. Ltd.
 - Fine Foods Marketing Ltd.
 - FTM (Mtius) Ltd.
 - GR Global Ltd.
 - Green Worx (Mauritius) Ltd.
 - Grewals (Mauritius) Ltd.
 - H. Vaulbert de Chantilly Ltd.
 - H.A. Ramtoola & Sons Ltd.
 - Happy Tower Ltd.
 - Happy World Ltd.
 - Hardy Henry & Cie. Ltée.
 - Harel Mallac & Co. Ltd. (Harel Mallac Group)
 - Hassam Moussa Rawat Communications Ltd.
 - Hong Kong Store Ltd.
 - HV Holdings Ltd.

- IBL Ltd.
- Ibrahim Edoe & Sons Ltd.
- Ideas Ltd.
- Inas & Co Ltd.
- Indian Ocean Export Ltd.
- Indian Ocean Spirit Ltd.
- Innobox Co. Ltd.
- Intergraph Ltée.
- Intermart Mtius Ltd.
- International Press and Book Distributors Ltd.
- Ip Min Wan Ltd.
- J. Kalachand & Co. Ltd.
- J. Rujbaulty Trading Co. Ltd.
- Joonas & Co. Ltd.
- La Trobe Co. Ltd.
- Lafarge (Mauritius) Cement Ltd.
- Lampotang & Co. Ltd.
- Lauthan & Noor Co. Ltd.
- Le Warehouse Ltd.
- Leal Equipements Compagnie Ltée.
- Leal Group
- Li Wan Po & Co. Ltd.
- Linea Pharmaceuticals (Int) Ltd.
- Lising & Co. Ltd.
- Lising International Export Co. Ltd.
- Litchquor Ltd.
- Love & Love Boutik
- M. Bachoo & Co. Ltd.
- Mado Parfums & Co. Ltd.
- Mammouth Trading Co. Ltd.
- Maurco Ltd.
- Mauritius Duty Free Paradise Co. Ltd.
- Mauritius Sugar Syndicate
- Mayflower Centre Ltd.
- Mechanization Co. Ltd.
- Medical Eye Centre Ltd.
- Metex Trading Co. Ltd.
- Miel'Or Ltd.
- Mimosa Co. Ltd.
- Mitrosh Co. Ltd.
- Motor Vehicle Dealers Association
- MSJ Ltd. - Unicorn
- Nestle's Products (Mtius) Ltd.
- New Land Inter Services and Negoce Limited
- Onsiong Bros & Co. Ltd.
- Ozimate Ltd.
- Panagora Marketing Co. Ltd.
- Pharmaceutical Association of Mauritius
- Pick and Buy Ltd. (Winner's)
- Pick N Eat Ltd.
- PNL
- Raffray Brothers & Co. Ltd.
- Relaxon Ltd.
- Rentacolor (Mauritius) Ltd.
- Rey & Lenferna Ltd.
- Reynaud Les Halles Ltd.
- Robert Yip Tong Enterprises & Co. Ltd.
(Kawai Music Centre)
- Rogers & Co. Ltd.
- S K C Surat & Co. Ltd.
- S K R Communications Ltd.
- SCOMAT Ltée.
- Scott & Co. Ltd.
- Seven Seven Co. Ltd.
- Siebel Enterprise Ltd.
- Sik Yuen Ltd.
- Smart Innovations Technology Energy Ltd.
- Soc. Mohammad Haujee & Sons
- Société Industrielle de Représentation
Universelle et de Distribution Ltée. (SIRUD)
- Somags Ltée.
- Sonvigo International Ltd.
- Sotracom Ltée.
- Suchem Ltd. (Member of Harel Mallac Group)
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- Superdist Ltd.
- Supintex Ltd.
- Tea Blenders Ltd.
- Tectonic Ltd.
- Tek International Ltd.

- The BrandHouse Ltd.
- TNS Tobacco Co. Ltd.
- Tornado Ltd.
- Total (Mauritius) Ltd.
- Toyota (Mauritius) Ltd.
- Trimetys Ltée.
- Udis Ltée.
- Universal Development Corp. (Pty) Ltd.
- Vivo Energy Mauritius Ltd.
- Waterhouse Products Ltd.
- Wendover Retail Co. Ltd.
- Woolworths Mauritius Ltd.
- World Tropicals Ltd.
- Yiptong & Sons Ltd.
- Young Bros (Plastics) Co. Ltd.

FINANCIAL SERVICES GROUP

- Abler Consulting Ltd.
- Absa Bank (Mauritius) Ltd.
- ACCA Mauritius
- Allfinanz Consulting Ltd.
- Bank of Baroda
- Bank One Ltd.
- BCP Bank (Mauritius) Ltd.
- CIM Financial Services Ltd.
- Credit Guarantee Insurance Co. Ltd.
- Eagle Insurance Ltd.
- Ecocredit Finance Ltd.
- Enwealth (Mauritius) Ltd.
- Ernst & Young Ltd.
- Everstone Capital Ltd.
- Fundkiss Technologies Ltd.
- Gateway Real Estate Africa Ltd.
- Global Finance Mauritius
- Habib Bank Ltd.
- Harel Mallac Global Ltd.
- HLB Appavoo & Associates
- Juris Tax Ltd.
- MauBank Ltd.
- Mauritius Bankers Association Ltd.

- Mauritius Commercial Bank Ltd.
- Moollan and Moollan Ltd.
- MOORE
- MUA
- Ocorian Corporate Services (Mauritius) Ltd.
- Smart Multi-Purpose Co-operative Society Ltd.
- SME Equity Fund Ltd.
- State Bank of Mauritius Ltd.
- Sunibel Corporate Services Ltd.
- Swan General Ltd.
- Swan Life Ltd.
- Swan Wealth Managers Ltd.
- Tailored Financial Solutions Ltd.
- The Hongkong and Shanghai Banking Corporation Ltd.
- Thomas Cook (Mauritius) Operations Co. Ltd.
- Warwyck Private Bank Ltd.

TOURISM GROUP

- Association des Hôteliers et Restaurateurs Ile Maurice (AHRIM)
- La Nouvelle Bonne Marmite Ltée.
- Mauriplage Investment Co. Ltd.
- Pingouin Car Rental
- Shreesh Co. Ltd.
- Soleiro Car Rental Ltd.
- Tropical Paradise Co. Ltd.
- YU Lounge (Mauritius) Ltd.

LOGISTICS GROUP

- AEL DDS Ltd.
- Associated Container Services Ltd
- Association Professionnelle des Agents Maritimes Mauriciens
- Association Professionnelle des Transitaires
- Celero International
- CMA CGM (Mauritius) Ltd.
- Customs House Brokers Association
- D H L (Mauritius) Ltd.

- Expolanka Freight Ltd.
- FAMS Air & Sea (Mauritius) Ltd.
- Freeport Operators Association
- Freight and Transit Co. Ltd. (FTL)
- Freightnet Cargo Services Ltd.
- Logidis Ltd.
- Louis Serge Christian Davy
- Maersk Mauritius Ltd.
- Magnum Cargo Pvt Ltd. (Mauritius)
- Mauritius Freeport Development
- MCL Freight Services Ltd.
- Mediterranean Shipping Company (Mauritius) Ltd.
- Megatrans Ltd.
- MS Warehousing & Logistics Ltd.
- SKVA International Co. Ltd.
- Snehan Freight Ltd.
- Somatrans Bollore Logistics Ltd.
- Southbond Shipping Agency Ltd.
- Taylor Smith & Co. Ltd.
- Union Shipping Ltd.
- United Africa Feeder Line
- Velogic Haulage Services Ltd.
- Velogic Ltd.

ICT GROUP

- Adalabs Ltd.
- BDO IT Consulting Ltd.
- Beyond Communications Ltd.
- BIRGER.
- Compuspeed Ltd.
- Continuity Mauritius Co. Ltd.
- DNS Technologies Ltd.
- Easy Net
- Emerge Africa Trading Ltd.
- Emtel Ltd.
- E-PAYROLL (Mauritius) Ltd.
- EURO CRM Mauritius Ltd.
- FRCI (Formation Recrutement et Conseil Informatique Ltée.)
- iTelligence Consulting Ltd.

- Kade Media Solutions Ltd.
- Lean Search Ltd.
- Lithe Solutions Distributor Ltd.
- MITIA
- Navigation and Geocoding Technologies Ltd.
- OTAM
- RIVA Consulting Ltd.
- SD Worx (Mauritius) Ltd.
- Sphere Media Technologies Co. Ltd.
- State Informatics Ltd.(SIL)
- Team Synthesis (Mauritius & Africa) Ltd.
- Uniconsults Ltd.
- VGR Solutions Ltd.
- Westcon Africa (Mauritius) Ltd.
- Zethical Ltd.

PROPERTY DEVELOPMENT GROUP

- Bhunjun & Sons Ltd.
- BlueLife Ltd.
- BREA Ltd.
- Davyland Consultants Ltd.
- De Nassau Gestion Ltée.
- Enatt Ltd.
- Estate Agents Association
- Evaco Ltd.
- Hyvec Partners Ltd.
- Landscape (Mauritius) Ltd.
- Lavastone Ltd.
- Mauritius Jinfei Economic Trade and Cooperation Zone Co. Ltd.
- Nundun Gopee Co. Ltd.
- Realty Lane Ltd.
- Reds Ltd.
- Shandi Estateman Co. Ltd.
- Tayelamay and Sons Enterprise Ltd.
- Two Futures Ltd.
- Visio Architecture Ltd. (LS-ARCHITECTS)

OTHER BUSINESS SERVICES GROUP

- 5 St James Court
- Advantedge Public Relations & Corporate Events Ltd.

- Agence Emeraude Immobilier
- Airports of Mauritius Co. Ltd.
- Alentaris Ltd.
- Alpha Facilities Group Ltd.
- Alteo Agri Ltd.
- Aqualia DPI Ltd.
- Asea Brown Boveri Ltd.
- Asia Today Ltd.
- Association Mauricienne des Femmes Chefs d'Entreprise
- Association of Communication Agencies of Mauritius
- Automation Power Products Ltd.
- Bamyris Motors Ltd.
- Best Fatek Global Ltd.
- Big 5 Holdings Ltd.
- Blast PR & Events Ltd.
- Blended Services Ltd.
- Bridges Ltd.
- Brink's (Mauritius) Ltd.
- Bureau Veritas S.A. MAURITIUS
- Cargo Handling Corporation Ltd.
- CEAL Ltd.
- Centre International de Developpement Pharmaceutique
- CFO Centre Ltd.
- Chambers of A.R.M.A. Peeroo SC GOSK
- Change Act
- Chinese Business Chamber
- Circus Advertising Co. Ltd.
- Coca-Cola Indian Ocean Islands Ltd.
- Consultancy Co. Ltd. (CCL)
- Cread & Co. Ltd.
- DCDM Management Services Ltd.
- Deco Design Group Ltd.
- Direct HR Solutions Ltd. (CAPFOR Mauritius)
- DN Chamroo Investment & Trade Consultants Ltd.
- Dry Cleaning Services Ltd.
- e Conseil & Assistance
- E.A.L. Man Hin & Sons Ltd.
- EMS Consulting
- Everial Ltd.
- F. Hossen (Opticians) Ltd.
- Fancy Dreams Co. Ltd.
- Freelance Biscuit Making Ltd.
- Freight Academy Ltd.
- General Retailers Association
- Genuine Services Ltd.
- Geroudis Ltd.
- Green Design Ltd.
- Gung Ho Ltd.
- Hooloomann & Associates Ltd.
- Innovagri Ltd.
- Institutional Expert Services
- International Corporate Transformation Co Ltd.
- International Economics Consulting Ltd.
- IPvocate Africa Legal Advisers Ltd.
- Jetha Tulsidas & Sons Mtius Ltd.
- K P M G
- Kalexius (Mauritius) Ltd.
- Kantar
- Kreno & Co Ltd. (Nautilus)
- Kreston Management Ltd.
- Les Campêches Ltée.
- Lionel Raobelina
- Live It Now Ltd.
- Lottotech Ltd.
- lpconsulting
- M2A Business Consulting Ltd.
- Maga Technology Co. Ltd.
- Magilyn Ltée.
- Marshal (PVT) Investment Ltd.
- Maurice Publicite Ltée.
- Mauritius International Trust Co. Ltd.
- MC Vision Ltd.
- MiDas Business Solutions Ltd.
- MMCO Storage Ltd.

- Multiedge Consultancy Services Ltd.
- Nowata Ltd.
- Optissimo Ltd.
- Orion Medical Ltd.
- Petredec (Mauritius) Ltd.
- Pets Concern
- Pex Hydraulics (Mtius) Ltd.
- Plastinax Austral Ltd.
- Prince Industries Ltd.
- Pro-Plant Ltd.
- Publi-Promo Ltd.
- PwC
- Quality Teak Ltée.
- QuEnSH Dynamics Ltd.
- Rajasthan Handloom House Ltd.
- Realign Consulting Services Ltd.
- Reneworld
- Research Confidential Ltd.
- Resilience Consulting & Services Ltd.
- RHT Holding Ltd.
- Rotrax International Ltd.
- Sakeenah Co. Ltd.
- SEAL Ltd.
- Seven Amps Ltd.
- SGS (Mauritius) Ltd.
- Soge International Co. Ltd.
- Sole Services Ltd.
- Solutions Eau et Environnement Ltée.
- Steven and Associates Consulting Ltd.
- Stonewin (Mauritius) Ltd.
- Talent Dynamics Ltd.
- Tex Services Ltd.
- The Competency Co. Ltd.
- The Concreate Agency Ltd.
- The Talent Factory Co. Ltd.
- Thibaut & Associates
- Transfroid Ltd.
- Transinvest Construction Ltd.
- Uncut Ltd.
- Union Corporate Ltd.
- United Docks Ltd.
- V Kanhye Health Foods Co. Ltd.
- ZS Hardwares Co. Ltd.





List of Abbreviations

AfCFTA

African Continental Free Trade Area/Agreement

ATMC

Association of Trust and Management Companies

CBC

COMESA Business Council

CCIFM

Chambre de Commerce et d'Industrie
France-Maurice

CECPA

Comprehensive Economic Cooperation and Partnership Agreement

COMESA

Common Market for Eastern and Southern Africa

EAIAC

East Africa International Arbitration Conference

EDB

Economic Development Board

ESA countries

Eastern and Southern African Countries

FTA

Free Trade Area/Agreement

GDP

Gross Domestic Product

GFM

Global Finance Mauritius

GII

Global Innovation Index

ICC

International Chamber of Commerce

IORA

Indian Ocean Rim Association

IORBF

Indian Ocean Rim Business Forum

MARENA

Mauritius Renewable Energy Agency

MEMA

Middle East and Mediterranean Africa

NAPRO

National Agricultural Products Regulatory Office

NESC

National Economic and Social Council

OECD

Organisation for Economic Co-operation and Development

SADC

Southern African Development Community

SADC BC

SADC Business Council

WSPS measures

Sanitary and phyto-sanitary measures

TFS

Tax Free Shopping

TTR

Tourist Tax Refund

UCCIOI

Union des Chambres de Commerce et d'Industrie de l'océan Indien

WCF

World Chambers Federation



mcci.org