





# MISSION STATEMENT

To serve and promote the interests  
of the business community in playing  
a leading role in the economic  
development of Mauritius





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# 2019/2020 COUNCIL MEMBERS

## President

**Mr. Marday Venkatasamy GOSK, CSK,**  
**Légion d'Honneur**  
(Industry Group)  
Filao Ltée.  
Public Road  
Riche Terre

## Vice-President

**Mr. Guillaume Hugnin**  
(Commerce Group)  
Panagora Marketing Ltd.  
Pont Fer  
Phoenix

## Industry Group

**Mr. Anthony R Coombes**

Archemics Ltd.  
Bois Marchand  
Terre Rouge

**Mr. André Espitalier Noël**

Mauritius Oil Refineries Ltd.  
Quay Road  
Port-Louis

**Mr. Laurent Roussel**

Mauvilac Industries Ltd.  
Pailles Road  
Les Pailles

## Financial Services Group

**Mr. Daniel Essoo**

Mauritius Bankers' Association  
15th Floor, Newton Tower  
Sir William Newton Street  
Port-Louis

**Mr. Didier Viney**

Mauritian Eagle Insurance Co. Ltd.  
1st Floor, IBL House  
Caudan  
Port-Louis

## Commerce Group

**Mr. Erkan Konak**

Nestle's Products (Mauritius) Ltd.  
6th Floor, NeXTeracom Building Tower1  
Rue du Savoir, CyberCity  
Ebène

**Mr. Aldo Letimier**

Pick and Buy Ltd.  
IBL House  
Caudan Waterfront  
Port-Louis

**Mr. Matthias de Larminat**

Vivo Energy Mauritius Ltd.  
Cemetery Road  
Roche Bois

## Tourism Group

**Mr. Bruno Lebreux**

Concorde Tourist Guide Agency Ltd.  
Royal Road  
Floréal

## ICT Group

### Mr. Ashvin Pudaruth

OTAM  
C/o The Mauritius Chamber of Commerce  
and Industry  
2nd Floor, Anglo Mauritius  
6, Adolphe de Plevitz Street  
Port-Louis

## Property Development Group

### Mr. Vinash Gopee

Nundun Gopee Co. Ltd.  
9th Floor, NG Tower  
CyberCity  
Ebène

## Other Business Services Group

### Mrs. Namita Jagarnath Hardowar

Association Mauricienne des Femmes  
Chefs d'Entreprise  
C/o Institutional Expert Services  
120C, Antelme Avenue  
Quatre-Bornes

### Mrs. Elise Raffray

Blended Services Ltd.  
Office 230, 1st Floor, Block B  
The Junction Business Hub  
Calebasses

## In Attendance

### Mr. Kevin Ramkaloan

Business Mauritius  
BM-MCCI Building  
Ebène Cyber City  
Ebène

## Logistics Group

### Mr. Naveen Sangeelee

Velogic Holding Co. Ltd.  
Freeport Zone 7  
Mer Rouge  
Port-Louis

## Affiliated Associations

(Permanent Seats)

### Mr. Shehzad Ahmed

Mauritius Chamber of Merchants  
C/o Abdullasonco Ltd.  
Louis Pasteur Street  
Port-Louis

### Mr. Steve Li Shun Cheong

Chinese Chamber of Commerce  
Suite 305, Jade Court  
Jummah Mosque Street  
Port Louis

### Mr. Sathiamoorthy Sunassee, GOSK

Indian Traders' Association  
C/o S. Sunassee  
Sir William Newton Street  
Port-Louis

## Co-Opted Members

### Mr. Sylvan Oxenham

Association of Mauritian Manufacturers  
Minissy Lane, Telfair  
Moka

### Ms. Nathalie Venis

Petredec (Mauritius) Ltd.  
Freeport zone 22  
Mer Rouge  
Port-Louis



# ATTENDANCE 2019 / 2020

## COUNCIL MEETINGS

### NAMES

**Mr. Marday Venkatasamy** (Filao Ltée.)

**Mr. Guillaume Hugnin** (Panagora Marketing Ltd.)

**Mr. Shehzad Ahmed** (Mauritius Chamber of Merchants)

**Mr. Anthony R Coombes** (Archemics Ltd.)

**Mr. André Espitalier Noël** (MOROIL)

**Mr. Daniel Essoo** (MBA)

**Mr. Pascal Fok Kow / Mr. Steve Li Shun Cheong\*** (Chinese Chamber of Commerce)

**Mr. Vinash Gopee** (Nundun Gopee & Co. Ltd.)

**Mrs. Namita Jagarnath Hardowar** (AMFCE)

**Mr. Erkan Konak** (Nestle's Products (Mauritius) Ltd.)

**Mr. Matthias de Larminat / Mr. Kiran Juwaheer\*** (Vivo Energy Mauritius Ltd.)

**Mr. Bruno Lebreux** (Concorde Tourist Guide Agency Ltd.)

**Mr. Aldo Letimier / Mr. Jean Philippe Venpin\*\*/ Mr. Jean Michel Rouillard\*** (Pick and Buy Ltd.)

**Mr. Sylvan Oxenham** (AMM)

**Mr. Ashvin Pudaruth** (OTAM)

**Mrs. Elise Raffray** (Blended Services Ltd.)

**Mr. Laurent Roussel** (Mauvilac Industries Ltd.)

**Mr. Naveen Sangeelee** (Velogic Holding Co. Ltd.)

**Mr. Sathiamoorthy Sunassee** (Indian Traders' Association)

**Ms. Nathalie Venis** (Petredec (Mauritius) Ltd.)

**Mr. Didier Viney** (Mauritian Eagle Insurance Co. Ltd.)

**Mr. Kevin Ramkaloan** (Business Mauritius)

### IN ATTENDANCE

**Mr. Barlen Pillay** (MCCI), Secretary-General (up to 31 March 2020)

**Dr. Yousouf Ismaël** (MCCI), (Secretary-General Designate (January-March 2020), Secretary-General (as from 1 April 2020))

**Mrs. Sarada Moothoosamy** (MCCI)



2019							2020			
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**SPECIAL**

**SPECIAL**

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## SPEECH OF THE PRESIDENT

### **171st Annual General Meeting,**

Thursday 23rd July 2020,  
Labourdonnais Waterfront Hotel,  
Port- Louis





*Outgoing President, Mr. Marday Venkatasamy, G.O.S.K., addressing Guests and Members at the 171<sup>st</sup> Annual General Meeting*

It is indeed a great pleasure and privilege for me to welcome you once more to this 171st Annual General Meeting of the Mauritius Chamber of Commerce and Industry. Our apology for the postponement of the AGM for obvious reason.

Let me start by paying tribute and convey my deepest thanks to the Prime Minister and Ministers and all front liners, essential services providers and their employees, the health care personnel and the police force for their tremendous effort and contribution to our country during the national lockdown. My sincere condolences to the families affected, with a special thought to Dr Bruno Cheong and Mr Carl Ah-Teck.

I would like to extend this morning my heartfelt thanks to the Honourable Ministers present, the Ambassadors and High officials of the public sector and captains of the private sectors, present today in this august assembly to honour this function.

This year has been vivid for all of us. It is a year where the MCCI has celebrated a legacy of 170 years of marked history, with a proven track record of business facilitation, advocacy and enhancing public private dialogue and cooperation on behalf of the business community.

The COVID-19 pandemic has emerged as a humanitarian pandemonium of global significance, affecting the livelihood of the world population and their communities causing unprecedented disruption to daily lives.

Let me however remind that in May 1919 during the outbreak of the Spanish Flu, MCCI also played an important role to facilitate and ensure that essential supplies are not disrupted.



A hundred years later, the MCCI played again a significant role in supporting and collaborating with the Government during the global lockdown. The MCCI has been the focal point for the gradual reopening of essential services from port to household to ensure food supplies, energy supply and other necessities through an in-house designed and established protocols with the alphabetical orders. In addition, 40,000 social food packs have been prepared by our members and distributed to the vulnerable. In my speech at last AGM in 2019, you will recall that I raised a number of challenges and issues.

- 
- 1) Global and increasing uncertainties ahead**
  - 2) Issues in the financial sector**
  - 3) Significant contraction in our exports of goods and services**
  - 4) Weather disruptions and climate change**
  - 5) De-industrialisation and food insecurity**
- 

You will also recall, I quoted the IMF Chief, Christine Lagarde, “we are on the brink of a perfect economic storm”

The economic situation remains highly volatile, unpredictable and uncertain. Uncertainty about the length and depth of the health crisis-related economic effects are fuelling perceptions of risk and volatility in financial markets and corporate decision-making. It is to be noted that the sheer magnitude of the current shock introduces an unprecedented complexity to economic forecasting.

A global recession is now confirmed, albeit that the unprecedented nature of the crisis makes it difficult to predict the severity, duration, nature of the downturn, and the trajectory of the subsequent recovery. It is unclear how deep and prolonged the downturn will be. There is now a balance to be made between health, social and economy. That is the challenge, not only for Government but for all of us.



Regardless of the prediction of the V shape, U shape, L shape and W shape, we must above all ensure business survival, protecting jobs and build resiliency across all sectors of the economy without compromising the health of the nation.

On the global economy, many countries are facing a multi-layered crisis comprising a health shock, domestic economic disruptions, supply shocks, plummeting external demand, capital flow reversals, and a collapse in commodity prices. On the international front, according to IMF, it is very likely that this year the global economy is experiencing its worst recession since the Great Depression. The Great Lockdown, as one might call it, is projected to shrink global growth dramatically. A slow and painful recovery is projected for 2021, but the level of GDP will remain below the pre-virus trend, with considerable uncertainty about the strength of the rebound.

The IMF has revised its projection in June this year, on the world economic growth rate to be negative at -4.9% for 2020, caused by a massive contraction in economic activities due to global lockdown, resulting in loss economic output, production and supply chains. It also notes that the tourism sector would be the hardest blow in terms of sectoral contraction linking directly and indirectly across all other sectors.

With Covid-19, nearly 90% of the world's population is subject to some form of international travel restrictions. This has halted travel demand, with significant implications for travel industry. However,

the most impacted countries will be those small economies dependent on trade and tourism.

Mauritius will witness over 60% decrease in passengers in 2020 in comparison to 2019, losing over USD 2 billion in GDP and over 73,000 jobs in tourism without government support.

Regarding the Mauritian economy, the country will witness its first recession since independence with a contraction of between -10.5 and -12.5%.

Foreign direct investment will shrink from MUR 18.5 bn last year to MUR 12.1 bn.

From its lowest level of 6.8% last year, unemployment is currently estimated at 9% due to resulting technical and cyclical unemployment risk and expected to rise to 17% without Government intervention.

Let me now come to Covid-19 Sectoral Impact on the Mauritian Economy The magnitude and depth of the contraction varies from sector to sector. The tourism sector has taken the worst hit with a projected sectoral contraction of -70% followed by the manufacturing sector with -29%. Wholesale and retail sector also expects a significant downfall with a projected contraction of -23%. Financial services, aftermath of the EU listing, is projected to contract by -18%. Furthermore, the shrivelling in ICT and construction is projected to be -13% and -11% respectively. Agriculture and food services are the least affected with a single digit contraction of -9% and -8% respectively.

I would like to thank the Government for its bold initiatives to protect its citizens and ensure business continuity.

- 1) Distribution of food packs to the vulnerable;**
- 2) Ensuring essential supplies;**
- 3) Introduction of the Covid-19 bill;**
- 4) Government Wage Assistance Scheme amounting to over Rs. 10 bn to all companies during the lock down**
- 5) The Self-Employed Financial Assistance Scheme**
- 6) The deferral of lease and rental payment for the business firms till December 2020**
- 7) Moratorium and waive of interest payments on business loans until June 2021**
- 8) The creation of the Mauritius Investment Corporation Ltd, a sovereign wealth fund, is essential to assist systemic companies in distress during Covid-19 and at the same time to invest in the future generation and sunrise industries that will lead to value creation, employment and value addition to Mauritius. MIC should be inspired by the TEMASEK of Singapore.**
- 9) The waiving of port dues and terminal handling charge on exports from July to December 2020 and reduction by 50% from January to July 2021.**
- 10) The extension of freight rebate scheme and export credit scheme**

Besides the Covid-19 impact, Mauritius is also bearing the brunt of the EU blacklisting.

The financial services sector will be significantly affected by the EU blacklisting. It is bringing more uncertainty in terms of predictability and visibility in the financial sector and spilling over trade. Both Government and members of the business

community must ensure and promote financial transparency, discipline and full compliance in the financial services. Along with all the necessary legislations already passed, Government must address urgently the remaining issues of compliance of FATF requirements and the critical issues of efficiency and effectiveness. We also urge Government to use all necessary economic diplomacy to have Mauritius removed from the blacklist. It is worth to recall that Mauritius is the only graded International Financial Center in sub-Saharan Africa. But others are catching up fast.

## Re-industrialising Mauritius - The New Normal- Charting a New Destiny and Hope for Mauritius

The New Normal is the economy of lives, an economy that ensures food and energy security. An economy that optimises on its available land and marine resources. An economy that creates a synergy with its neighbours and embark on a regional cooperation and integration. The MCCI has pressed over the years for the re-industrialisation of the country which has been well lauded by the Government. Mauritius has taken note of its vulnerability during the global lockdown in ensuring food security, highlighting the significance of local food and agricultural supply and consumption. It's time to embark on a partial import substitution strategy and shift to local production and export promotion. It's time to unlearn and relearn new business practices in a new Covid-19 Business eco system. Furthermore, it is imperative for the business community to embrace an innovative, skill-intensive and technology-driven strategy to enhance its competitiveness.



Governments all around the world are heavily investing in productive capacity. The Government of France, for example, has allocated last week 40 bn Euro to re-ster and restructure its economy by promoting and charting a new re-industrialisation roadmap.

The MCCI fully supports the Government's initiative to spearhead and ensure effective implementation of the re-industrialisation policy. But we also need to address the issue of intellectual property rights to safeguard know how, trademarks and address the critical issue of counterfeits, which is a threat to our export industries. Once again, efficiency needs to be seen.

## Embracing Digitalisation, and Regional Cooperation

This is the time to embrace digitalisation and the MCCI is on the verge of developing a business intelligence platform for Mauritius and the SADC region to ensure a synergy of regional cooperation and complementary business development opportunities within the region and provide a tool set for businesses in the region to absorb, organize, discover, and analyse data to reveal actionable insights that can help improve decision-making. It is also vital for us to enhance our connectivity to the African market through a regional feeder vessel.

On regional trade and regional connectivity,

air access and connectivity is primordial for the economic transformation of our country – tourism and also our ability to attract investors to the country. Mauritius should continue to fully support its national carrier. Last year, we raised concern on port efficiency and this year, we are raising more serious concern that shipping lines are relocating their transshipments and thus are impacting on ease and cost of doing business.

We need to have a freight carrier and a maritime and air cargo strategy for Mauritius that enables us to be connected to our main markets, to emerging markets with a high frequency, and most importantly, to a few strategic locations across Africa. Mauritius needs direct connectivity with Africa both in terms of maritime access and air access to develop business opportunities and regional cooperation.

We addressed last year the demographic challenges. The MCCI has been advocating for the adoption a migration and openness policy for Mauritius to address the growing demographic imbalances in Mauritius. The working age population is being downsized with respect to the fast-growing aging population in the country due to drastic decline in the fertility rate in Mauritius over the last 15 years. It is imperative that we look at our labour market integration through the targeting of specialised foreign talents. With an ageing population, the current financing model of both public and private pension is



not sustainable. The MCCI advocates for a fair and equitable burden sharing, between Government, employer and employee. We encourage a thorough discussion and dialogue on the critical pension issues.

## SME sector

40% to the GDP  
of Mauritius

54.6% of total  
employment

### SME as the locomotive for inclusive Development and Growth

SMEs constitute a key driver of growth in the industrial landscape. The SME sector contributes around 40% to the GDP of Mauritius and represents 54.6% of total employment.

Over the last decade, the SME sector has transformed into as a strong pillar the economy. The MCCI has always supported the vision to transform the SME sector by making it more vibrant and resilient. In fact, SMEs are called to assume a more impactful role in the economy not only as an enabler but as a key driver of inclusive and balanced growth. We welcome a number of fiscal measures in the last budget to give a boost to SMEs.

It is paramount to adopt a coherent framework to ensure transparency and business facilitation for SMEs vis-à-vis support institutions, banks, the private

sector and Government with the goal to develop a synergy of working together to ensure survival and sustainability of SMEs in Mauritius during this Covid-19 business environment and at the same time to enhance their competitiveness and consolidate their robustness.

We all agree that all the above initiatives can only happen if we have the right skills in the country.

### Mesdames et messieurs : L'économie du savoir.

Le pays et la région ont besoin de compétences, d'expertises et d'expériences dans des secteurs clés. Il est vital de nourrir et de développer l'île Maurice en tant que pôle de connaissances et se basant sur l'économie du savoir.

#### L'économie du savoir s'articule sur les 3 fondamentaux :



**L'éducation  
et la formation**



**La recherche et  
le développement**



**L'innovation et  
les nouvelles technologies.**

We invite our partner countries through the ambassadors, here present, to further engage and support our initiatives in achieving excellence in up-skilling, research and innovation with both public and private institutions. I am pleased to inform you that MCCI Business School has set up a School of

Entrepreneurship and Innovation precisely to upskill our Youth. The MCCI has also signed a Memorandum of Understanding with La Chambre de Métiers de la Réunion. The 8-year tax holiday period for Top 1000 education institutes worldwide together with the double deduction on R&D and the data technology park are welcomed.

## Let me conclude on The Ease and Cost of Doing Business in Mauritius

The World Bank considers several indicators in assessing the ease of doing business; in the latest report, Mauritius improved significantly in the area of construction permits and registration of properties. Streamlined procedures, resulting from the automation of licensing permits, have contributed to major reforms in dealing with construction permits in Mauritius. The submission of business licensing (including Building and Land Use Permit, Occupation Certificate, etc.) can now be done electronically with the implementation of the National Electronic Licensing System which originates from the MCCI. Furthermore, the MCCI commends the Government for the introduction of a single maritime window to ensure timely clearance of vessels. Mauritius need now to move to a fully modern integrated single window for trade.

The MCCI as an advocator of free healthy competition has always been supporting that the prevailing market prices reflects the phenomenon of market forces to ensure a true and fair pricing policy for both the consumers and the suppliers. The MCCI, as over the years, collaborates fully with the Ministry of Commerce & Consumer Protection and the Competition Commission to ensure competitive pricing.

To transform the economy, Mauritius needs to have labour, capital and total factor productivity. This is the key to our success. Although ease of doing business remains a challenge; to be competitive, cost of doing business should not be an impediment to our economic operators. It is paramount to ensure predictability, visibility and clarity in business practices. We can fully understand the difficult situation, and that measures are meant to be temporary, but we should not depart from established low and simplified fiscal regime which has been instrumental to the success of the Mauritian economy. In this challenging time, Government can rely on the solidarity spirit of the business community. It is a time when we all have to be united, the business community, the Government and the people of Mauritius to put back the country on a new transformative journey of economic prosperity, business growth and ensure inclusive growth and sustainable livelihoods of the people of Mauritius.

Thank you for your attention.

**Marday Venkatasamy, G.O.S.K, C.S.K**

President

# SPECIAL COMMEMORATIVE COVER



The MCCI issued a Special Commemorative Cover which was officially launched on 23 July 2020 at the 171st MCCI Annual General Meeting held at the Labourdonnais Waterfront Hotel, Caudan, Port-Louis.

The Special Commemorative Cover was presented by the President of the MCCI, Mr. Marday Venkatasamy, G.O.S.K, to Dr. the Hon. Renganaden Padayachy, Minister of Finance, Economic Planning and Development, the Hon. Nandcoomar Bodha G.C.S.K, Minister of Foreign Affairs, Regional Integration and

International Trade, the Hon. Soomilduth Bholah, Minister of Industrial Development, SMEs and Cooperatives, and to the Hon. Yogida Sawmynaden, Minister of Commerce and Consumer Protection.

The issue of the Special Commemorative Cover is part of a series of activities organized in the context of the 170th anniversary celebrations of the MCCI.

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# PRESIDENT'S REPORT





# OVERVIEW

The MCCI has consolidated its role as a lead private sector institution by continuously advocating the interests of its members and of the Business Community at large. The MCCI has remained very active with the public authorities to contribute substantially to the economic development of the country and improve business environment.

The MCCI conducted extensive research works and consultations with its members through various commissions and meetings and produced regular reports.

The MCCI puts lot of efforts in promoting innovation, for example, the Accelerated Technology Transfer Platform and Intellectual Property at the center of the economic agenda of Mauritius as it strongly believes they are key elements to our economic future and competitiveness.

The MCCI has also consolidated and developed its activities beyond our borders to enhance the economic space and opportunities for our operators. This was achieved through advocacy and its participation in trade negotiations (i.e ACFTA, CEPCA, China FTA) together with the Government as well as the deepening of its relationship with private sector organizations (CBC, ICC, UCCI, IORA...)

In parallel to the consolidation of its advocacy mission, MCCI succeeded in creating and further strengthening a wide range of business services to operators. These services (GS1; VAT refund; MARC...) also benefited directly to its organization as they contributed to its visibility and to its sound financial sustainability.

A well-planned and structured Human Resource Management was also introduced successfully to better motivate and monitor the performance of the employees.

Furthermore, the MCCI managed to bring more substance and expertise to its communication strategy and activities by partnering with a major Communication agency.

Our institution has celebrated its 170th anniversary by way of a Gala Dinner. The Prime Minister, Hon. Pravind Kumar Jugnauth, shared his economic vision with the business community and talked about the importance of a strong bond between the public and private sectors for the economic development of the country.

The central concept of the MCCI moving forward displayed during the event was comprised in the word **“Beyond”**. Indeed the strength of the institution over the years has been its capacity to look beyond the present and prepare itself for future challenges.

# GOVERNANCE

## INTERNAL AUDIT

The Audit Committee was chaired by the Vice-President of the MCCI, Mr. Guillaume Hugnin.

The main issues discussed at the level of the Audit Committee were the risks pertaining to the different Business units.

The Committee also looked at the internal audit exercise undertaken for IT control, Financial Operations and the Tax Tourist Refund Counter. It took note of the risks areas and the action proposed by Management.

Upon recommendation of the Audit Committee, Management considered investing in Treasury Bills apart from the usual fixed deposits in bank.

The Audit Committee also approved the replacement of the existing Accounting Software with a complete Financial Management system that will provide more relevant and value-added information to support management in taking informed decision regarding its business activities.

## FINANCE

The MCCI has ended the year on a very positive note mainly due to the performance of the Tax Tourist Operations and the performance of its subsidiaries, the MCCI Business School Ltd and the GS1 (Mauritius) Ltd.

The main investments of the MCCI, namely Maurinet Ltd and MACCS Ltd, have ended the year with a profit and dividends have been declared.

The MCCI ended up the year with a profit of Rs 5.4 Million.



## HUMAN RESOURCES

### *Retirement of Secretary General and Appointment of Secretary General Designate*

After 22 years at the service of the MCCI, Mr. Barlen Pillay, Secretary General, retired in April 2020. Dr. Yousouf Ismaël has been recruited as Secretary General Designate as from 8 January 2020 and took office as Secretary General upon the departure of Mr Barlen Pillay.

### *Recruitment of Head of Projects*

Mr. Kausheek Deelchand has been recruited as Head of Projects as from 13 January 2020.



# ECONOMIC POLICY

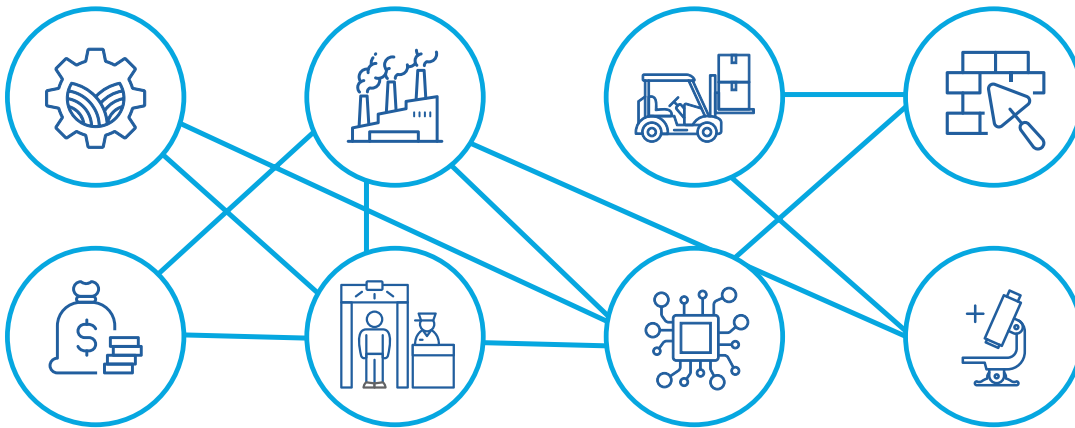
The MCCI has been at the forefront of economic policy design and proposals to the Government by ensuring a systematic and constant policy dialogue will all stakeholders of the economy. The crux of the ongoing multi-level advocacy, supported by industry-based research and in-depth position papers developed inhouse, has positioned the MCCI, as an emerging think tank for the country and the region. Furthermore, The MCCI's regular reports constitute a strategic insight for the business community to better assess the economic situation and empower them to take rational business timely decisions.



## STATE OF THE ECONOMY ADDRESS

The State of the Economy address provides a platform to reflect on the achievements, challenges, bottlenecks and way forward for the Mauritian economy from the Business community's perspective. It highlights the opportunities and economic challenges for the country, as well as the barriers faced by entrepreneurs. The President's Speech in March 2019 shared the MCCI's outlook on the economy, in the face of a global economic slowdown and uncertainties. Furthermore, the MCCI called for enhanced support towards skills development, promotion of family-friendly work environments and the opening of Mauritius to foreign talents. Regarding R&D and innovation, the importance of R&D for a country aspiring to become a high-income economy was highlighted. The President called for the urgent implementation of the IP Bill, the adherence for Mauritius to the various WIPO treaties, and the operationalisation of fiscal incentives on R&D Expenditure. The President also spoke of the need for enhanced economic planning for Mauritius, amidst current challenges and uncertainties and reassured the Government of its close collaboration.





## MCCI sector-wise policy contributions

The MCCI presented its Memorandum for the Budget 2019/2020 to the Prime Minister and the Minister of Finance and Economic Development (MOFED) highlighting the views of the members of the MCCI to unlock the economic future of Mauritius. The MCCI Budget Memorandum provides for macro-economic measures to boost demand through measures to boost consumption and investment as well as exports.

Furthermore, the MCCI provided strategic measures on:



- fiscal policy



- R&D and Innovation



- demographic trend



- institutional reforms



- improvement of public infrastructure

It is to be noted that around 65 % of the MCCI Proposals have been retained in the Budget 2019-2020.

A significant part of MCCI's proposal focused on a sustainable development and circular economy strategy for Mauritius. Furthermore, sectoral measures on the main sectors of manufacturing, agro-industry, retail, tourism, ICT/BPO and financial services were proposed. A number of bilateral meetings were held with high level public officials and Hon. Pravind Kumar Jugnauth, Prime Minister and Minister of Finance and Economic Development to discuss on MCCI proposals, prior to the Budget Speech.

It is to be noted that around 65 % of MCCI proposals have been retained in the Budget 2019-2020.



## Economic Review 2018

The economic review is an MCCI publication which gives an assessment of the global and local economic situations for 2018. Analyses covered in the publication include investment, consumption, exports and imports, business confidence and GDP growth amongst others. The review also gave an outlook of the economic prospects for 2019, both at the global level and locally.

## National Economic and Social Council (NESCC)

The Economic Commission of the NESCC, of which the MCCI is a member, organized a number of sectoral and cross-sectoral workshops prior to the Budget 2019 with a selected number of operators and specialists in order to gather information on the most pertinent issues and proposals.

## An Analysis of the National Budget 2019/2020

Since a number of years, the MCCI systematically conducts an analysis of the National Budget in order to provide its members and the business community a pertinent insight on the measures affecting the business community as well as commenting on the gaps to be addressed. The MCCI further organised a Post-Budget Breakfast meeting in August 2019 with operators, with presentations held by the MCCI and the EDB.

## Collaboration with the Economic Development Board on Doing Business Reforms

The MCCI has been a strong proponent of Doing Business Reforms and worked alongside the Ministry of Finance and Economic Development and the Economic Development Board (EDB) to propose streamlining of business license processes, and its graduation towards digital systems of permits. The MCCI is part of the steering committee on the implementation of a regulatory impact assessment framework with the support of the OECD.

# COLLABORATION WITH OTHER ORGANISATIONS

## EU

The MCCI held high-level discussions with EU experts on Innovation and R&D in the context of the EU-Mauritius High Level Dialogue held annually. The MCCI reiterated its support to the involvement of R&D development initiatives in Mauritius.

## Other Policy Interactions with international institutions

Supporting business and economic development for Mauritius, the MCCI regularly collaborates with international organisations and submits its recommendations and comments on Country Reports for Mauritius.

Throughout the year 2019, the MCCI held working sessions on the country's macro-economic analysis and produced recommendations, including the:



World Bank Mission on Monitoring and Evaluation of Strategic Economic Planning in December 2019; and the



IMF Article IV Consultations for Mauritius in April 2019.

## INNOVATION

The MCCI strongly believes that research, development and innovation shall be the key to a dynamic economic development in the Mauritian economy over the next decades and as such leads the drive towards enabling an innovation-driven economy in the country through strong advocacy vis-à-vis public authorities and the implementation of new business services.

Mauritius  
was ranked at  
**75<sup>th</sup>**  
worldwide in the latest  
Global Innovation  
Index

### Global Innovation Index 2019

In 2019 Mauritius was ranked at 75th worldwide in the latest Global Innovation Index

The MCCI is working alongside the Government of Mauritius in order to propose reforms to enhance the innovation environment in Mauritius. Mauritius was ranked at 75th worldwide in the latest Global Innovation Index (GII). In this respect, the Ministry of Technology, Communication and Innovation through the MRC has set up a committee comprising relevant stakeholders from the public and private institutions.

### Industrial Property Bill

Further to intense lobbying of the MCCI, the IP Bill was adopted in parliament and regulations for its implementation are currently being prepared. The new IP Bill shall enable Mauritius to join the Madrid Protocol, the PCT and the Hague Convention and ensure a stronger IP eco-system in Mauritius.

### Study on International Exhaustion of IP Rights

The MCCI worked alongside the Ministry of Foreign Affairs with respect to the consultancy for the conduct of a socioeconomic impact assessment of the adoption by Mauritius of the International Exhaustion of Trademark Rights throughout 2019. Further to the presentations of the findings of the consultant, the MCCI submitted a letter to the Ministry in order to highlight a number of flaws in the methodology of the consultant. The consultancy failed to provide a socio-economic assessment for a move towards an international exhaustion of IP Rights. The MCCI shall continue to follow closely any proposed changes to the IP legislation which may be detrimental to businesses.



## Accelerated Technology Transfer Platform Consultancy Services

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The MCCI Technology Transfer Platform is the gateway for entrepreneurs to access technology from abroad through technology transfer agreements as well as commercialisation of their own IP generated asset. This one-stop-shop provides enterprises with advice and technical support in the field of IP and Innovation, including generation, protection and commercialisation of IP Assets. The MCCI's Accelerated Technology Transfer platform was launched in July 2019 jointly by Her Excellency, Mrs. Marjaana Sall, EU Ambassador, Hon. Bodha, Minister of Foreign Affairs, Mr. Marday Venkatasamy, President of the MCCI, Mr. Barlen Pillay, Secretary General, Team Leader to the project, Mr. Andrea Ferrari and Mrs. Nefissah Chakroun, EU IP Consultant. Furthermore, the MCCI established a memorandum of understanding, in the presence of the Secretary-General, Mr. Barlen Pillay, in Europe, with key institutions including the European Space Agency, CEA-Tech, the Austrian Institute of Technology amongst others.

The MCCI further launched its new IP Help Desk to provide operators with a new service to facilitate them in registering their IP Assets.



The MCCI further launched its new IP Help Desk to provide operators with a new service to facilitate them in registering their IP Assets.

## TRADE

Over the past year, the MCCI has been working closely with various Ministries and agencies to promote and defend the interests of its Members on a wide range of trade policy issues, business facilitation initiatives and trade regulatory matters.

### Trade Advocacy

#### **New Regulations on Excise Stamps on Bottles of Beer and Wine**

The Government had announced, in the Budget 2018/2019, the extension of excise stamps on bottles of beer and wine, the objective of which was to control for counterfeit goods and the evasion of excise duties. The MCCI had extensive consultations with its Members operating in this sector and submissions were made to Government for a smooth implementation of the new regulations. The regulations were published in September 2019 and came into operation on 3 February 2020.

As part of its mandate in keeping Members informed on all regulatory framework impacting on their business, the MCCI organised an information session for its Members on the provisions of the new Regulations on excise stamps in October 2019. Representatives from MRACustoms were invited to apprise Members and address practical issues related to the implementation of the new procedures involved in affixing excise stamps on bottles of beer and wine.



#### **New Requirements for Obtaining a Fire Safety Certificate**

Members raised issues regarding the implementation of some of the provisions of the amendments brought to the Fire Safety Regulations 2018. In view of the concerns raised, a meeting was held at the MCCI with the relevant authorities including the representatives of the Mauritius Fire Rescue Service and the Economic Development Board. A presentation was made on the amendments being brought to the existing regulations and Members had the opportunity to raise their concerns. A paper was subsequently submitted to the authorities by the MCCI and proposed amendments were integrated in the Business Facilitation Act 2019.



### **National Payment Switch System**

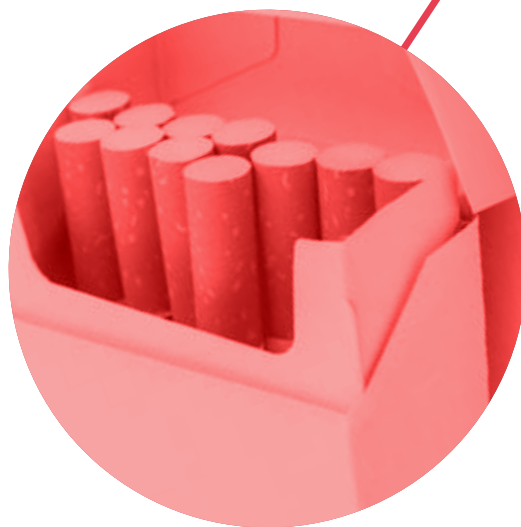
Following the implementation of the National Payment Switch (NPS) system by the Bank of Mauritius, the MCCI, in collaboration with the Bank of Mauritius, organised an awareness session for Members in April 2019. A presentation was conducted by the Bank of Mauritius highlighting, amongst others, the benefits of the National Payment Switch. These included a level playing field for banks and newcomers, an increase in electronic transactions and a reduction in cash issuance. About forty Members from different sectors attended the information session.

### **The MCCI Commission on Commerce**

Meetings of the MCCI Commission on Commerce were held to discuss issues impacting on the local business environment and consumer protection. The main issues included price control matters, the Industrial Property Act 2019, the introduction of plain packaging on tobacco products, the issues raised in the National Price Consultative Council, and the status of the implementation of the Mauritius Trade Link. Several sub-committees were set up to work out on the recommendations which were subsequently sent by the MCCI to respective Ministries and agencies.

### **Safety Requirements on Domestic Appliances**

Following representations from Members on the procedural difficulties faced regarding the implementation of the provisions of the Consumer Protection (Safety Requirements) Regulation 2017 for the control of safety requirements on domestic appliances, the MCCI worked together with the Economic Development Board (EDB) and the government agencies to review the existing legislation. A committee was set up at the level of the EDB comprising all stakeholders, including the MCCI, and a completely new piece of legislation was worked out. In August 2019, the previous Regulations were revoked and replaced by the Consumer Protection (Safety Requirements) Regulations 2019 which takes into consideration issues raised by the private operators and which is more business friendly.





## Amendments to the NAPRO Regulations

The MCCI received several requests from its Members regarding the high fees levied by the National Agricultural Products Regulatory Office (NAPRO) on products containing 'tea extracts' which were deemed as being unfair and exorbitant given that the fees were applicable on the whole content of the product and not on 'tea extracts' only. Following representations from the MCCI to the Economic Development Board, the existing Regulations were amended in January 2020 to provide for the fees to be levied only on the tea content.



## New draft Standards on Basmati Rice

The Ministry of Commerce and Consumer Protection circulated a draft copy of the Basmati Rice (Control of Import and Sale) Regulations which introduced new standards as well as new requirements for the labelling and sale of Basmati rice. As part of its consultation mandate, the MCCI engaged with Members operating in the importation and sale of Basmati rice and the draft regulations were circulated to them. Comments and submissions received were subsequently sent to the Ministry of Commerce.

## Business Facilitation Act 2019

Extensive consultations were held with Members to identify legislations that were obsolete or obstacles to business as well as legislative amendments required to facilitate trade and other business operations. Several legislations were amended through the BFA to provide for online application of permits, timelines for the authorities to approve the permit and several other business facilitation measures.

The presence of the MCCI as the main private sector institution was instrumental in the committees set up by the Economic Development Board to work out the Business Facilitation Act 2019.





## Collaboration with the Association Professionnelle des Transitaires

Last year, the MCCI continued its collaboration with the Association Professionnelle des Transitaires (APT) by providing secretariat services to the Association and has been responsible of all the administrative tasks. The MCCI has been working closely with the APT on several issues of common interest to both organisations, including the new legislation for the Consumer Protection (Safety Requirements) Regulations 2019, the Business Facilitation Act 2019 and the Mauritius Trade Link project, amongst others.



Left to right: Mrs. V. Bholah, Analyst, Trade Division, Mr. Barlen Pillay, Secretary General of the MCCI, Mrs. R. Narrainen and Mr. V. Amoomoogum, Manager and Specialist in Trade Division, respectively.

## MCCI Export Insights 2019

The MCCI published its second edition of Export Insights in 2019 focussed on trade opportunities in Africa. The MCCI publication provides an overview of trade between Mauritius and the world in terms of its main markets and main traded products. It also aims to be a guide for operators wishing to do business with African countries by providing country profiles for each of the fifty-four African countries as well as the potential products with could be imported or exported.



## International Trade Relations

Last year, a substantial effort of our institution was devoted to the regional integration agenda focussed to a large extent on the setting up of the African Continental Free trade Area.



### African Continental Free Trade Area

In October 2019, Mauritius ratified the African Continental Free Trade Agreement (AfCFTA). The Agreement is expected to come into force in July 2020. The AfCFTA Agreement consists of three main Protocols, namely the Protocol on Trade in Goods, the Protocol on Trade in Services and the Protocol on Rules and Procedures on the Settlement of Disputes. The MCCI has been involved in the negotiations on Rules of Origin, trade in goods, and other trade-related aspects. The MCCI has been the main private sector institution actively participating in the negotiations on the rules of origin ensuring that the interests of our Members were taken onboard.

### Tripartite Free Trade Area

Significant progress has been made in the negotiations to conclude the Tripartite Free Trade Agreement. The discussions on rules of origin and market access are ongoing with a few issues remaining outstanding. The MCCI has been one of the main private sector organisations involved in the discussions to conclude the agreement.



### Economic Partnership Agreement with the EU

In 2019, the European Union (EU) and the Eastern and Southern African (ESA) countries agreed on a Joint Scoping Paper for the 'Deepening of the EU-ESA Interim Partnership Agreement'. The negotiations were launched in Mauritius in the presence of the Hon. Prime Minister, Mr. Pravind Kumar Jugnauth. Two rounds of discussions were held in Mauritius and in Seychelles and covered several areas, including rules of origin, trade facilitation, technical barriers to trade as well as sanitary and phytosanitary matters. The MCCI together with other private sector institutions were in the Mauritian delegation involved in the negotiations with the EU.



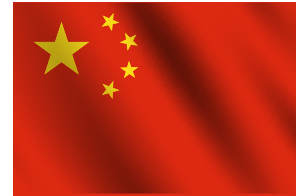
## Brexit

Given that the UK is one of the main export markets for Mauritius, Mauritius initiated and completed negotiations with United Kingdom (UK) with a view of the setting-up of a new trade agreement between Mauritius and the UK. The UK-ESA Economic Partnership Agreement is set to come into force once the UK officially leaves the European Union. Under the UK-ESA Economic Partnership Agreement, Mauritius will continue to benefit from duty-free access on the UK market on all products, including for products of high export interest such as sugar, preserved tuna, garments and agro-processed products, amongst others.



## CECPA with India

The negotiations for the setting-up of a Comprehensive Economic Cooperation and Partnership Agreement (CECPA) between Mauritius and India were pursued in 2019 with the aim of securing meaningful market access for the two countries. The negotiations focussed on several aspects, including trade in goods, trade in services, rules of origin, technical barriers to trade and sanitary and phyto-sanitary (SPS) measures, trade remedies and dispute settlement. Given the significant export opportunities that exist on the Indian market, the private sector institutions, including the MCCI, have been actively involved in the CECPA discussions.



## FTA with China

Mauritius and China signed a Free Trade Agreement (FTA) in Beijing in October 2019, which is the first FTA between China and an African country. The agreement covers trade in goods and services, and investment and economic cooperation. The FTA will deepen bilateral economic and trade relations and also boost China-Africa economic and trade cooperation. Negotiations on the Mauritius-China FTA were officially launched in December 2017 and concluded the negotiations in September 2018. The MCCI together with other private sector institutions has been among the private sector organisations involved in the negotiations.



The virus outbreak has become one of the biggest threats to the global economy.

The coronavirus (COVID-19) outbreak is causing a global health emergency, and a global economic slowdown. Trade, investment, growth, and employment are all affected.

At the level of the MCCI, many meetings have been held with business operators and the public authorities to discuss the effects of COVID-19 on business, to see how best the MCCI and the government can collaborate in this crisis situation and to discuss the way forward.

## Work Access Permit

One of the areas on which MCCI worked with the authorities has been the modalities around the Work Access Permits for essential services.

MCCI has acted as a facilitator to its Members and to the business community operating in the essential services by enabling them to obtain their WAP on time.

## Distribution of Food Packs



The MCCI has spearheaded the production of 40,000 food packs for the distribution across the country.

Since the announcement, several members have been fully mobilised, in support of NGOs and the authorities, to help the Mauritian families in precarious situations.

The MCCI members namely those in the food, industry and logistics sectors participated actively to implement the process.

The MCCI worked closely with the Ministry of Commerce and Consumer Protection on a number of projects regarding food distribution sector.



## Opening of Supermarkets

**BAN HORAIRE OUVERTIR SUPERMARCHER EK LA BOUTIK A PARTIR LE 2 AVRIL 2020**

SUPERMARCHER EK LA BOUTIK <b>9 am - 5 pm</b>	Alphabet	Jours
	A - F	LUNDI ET JEUDI
	G - N	MARDI ET VENDREDI
	O - Z	MERCREDI ET SAMEDI

**! DIMANCHE TOU SUPERMARCHER EK LA BOUTIK POU RESTE FERMER**

Li bien important ou met an mask ek legant pou protez ou mem

Ou bizi amenn ou carte identite ek an sac pou ou bann comission

Tou dimounn pou gagn 30 minutes pou fer bann achat de baba

30 mins

The issue of opening of supermarkets during the confinement period was lengthily discussed at MCCI level.

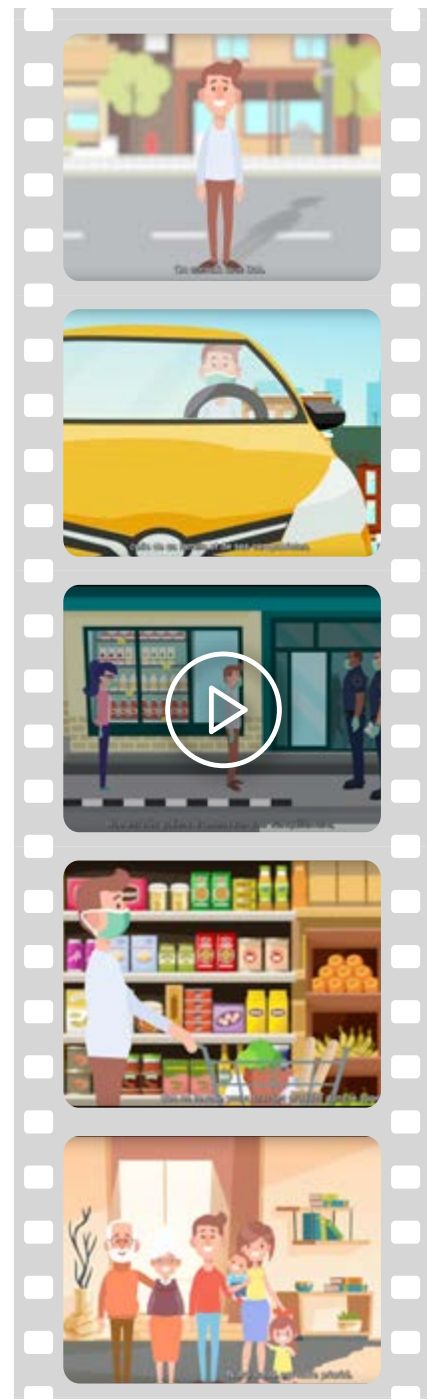
Many meetings were held between representatives of the supply chain, the MCCI representatives and government including Hon. Yogida Sawmynaden, Minister of Commerce and Consumer Protection, to discuss about the conditions for reopening of the supermarkets.

The issue was very sensitive as it was understood that the population should be able to buy at least some basic commodities and at the same time, the safety of the population should be taken into consideration.

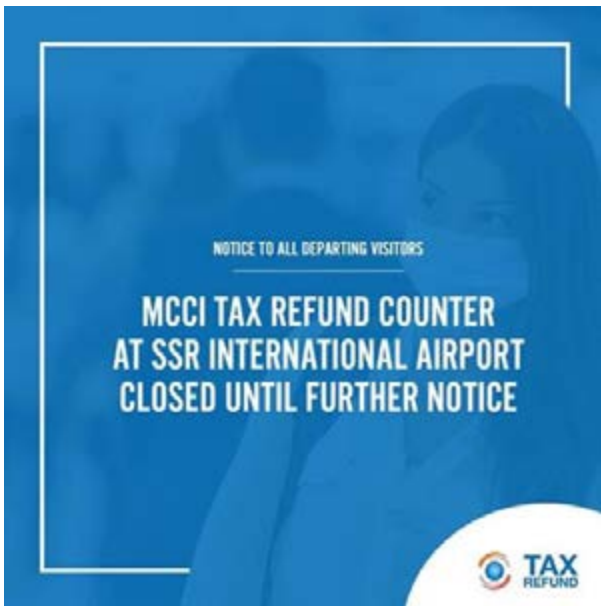
Following several meetings between MCCI and the Ministry, a consensus was reached concerning the opening hours of hypermarkets, supermarkets and shops and the associated safety requirements to be put in place.

Households have been grouped in alphabetical order, and the shopping conditions have been clearly outlined in the Guidelines published by the MCCI.

A clip has also been produced by the MCCI to better sensitize the public on the safety and security measures which should be adopted.



## MCCI Assists Passengers with Tax Free Purchases during lockdown



With the closing of our borders to overseas arrivals, the MCCI Tax Refund Counter was closed on 23 March 2020. Departing visitors were properly informed with guidelines at our counter and posts on Facebook, MCCI and Tax Free Shopping websites. Departing visitors were requested to leave their Customs-approved 'VAT Paid Supplies To Visitor' sales receipts or DF5 invoices in a dedicated tray available at MCCI Tax Refund Counter in order to receive their refund as deferred payment after confinement. Assistance was also provided by WhatsApp and by email. The service is also being provided to stranded visitors leaving on special flights to their country of residence.

With the collaboration of MRA Customs, the delivery of tax-free items to visitors by Customs Officers was also successfully implemented.

## MCCI services provided online during lockdown



Following the announcement of the lockdown, GS1 Mauritius has been providing its services online since 20 March 2020, applying the greatest available technology and tools to ensure the continuity of its activity, the stability of its services and providing support to its members on a daily basis.

MARC Secretariat operated on a work-from-home basis during lockdown. Several law firms have contacted MARC regarding the filing of Request for Arbitration and the possibility to accept and manage requests for arbitration during this lockdown. As all MARC cases are mainly managed by electronic means, the Secretariat confirmed that all cases were still being handled, even remotely, and that new cases will also be accepted and managed.



## ATA Carnets

In 2019, the MCCI provided continued support to the business community for the duty-free temporary exports of professional equipment, commercial samples, and goods meant for exhibition at trade fairs or client meetings, through the issue of the ATA carnets.

**Goods exported under ATA carnets were mostly:**



**professional  
filming  
equipment**



**jewellery  
and garment  
samples**



**garment  
samples**

**Main countries of temporary export:**

The ATA carnet, which the MCCI issues since 1984, facilitates the duty-free temporary imports of certain categories of goods in a number of countries. The ATA carnet covers namely professional equipment, commercial samples, and goods for presentation or use at exhibitions, trade fairs and shows.



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## Arbitration and Mediation cases

In 2019, a total number of 9 cases has been handled by the MARC Permanent Secretariat, including 3 new arbitration cases under the MARC Arbitration Rules 2018.

Arbitrators involved in the cases were of different nationalities, namely Mauritian, British, Belgian and French. Counsel involved in the various cases included Mauritians, Singaporeans, Malagasies and French.



**9 CASES**



**5 INTERNATIONAL**



**4 DOMESTIC**

### Rental of MARC Hearing Facilities

In April and July 2019, MARC provided hearing room and video conferencing facilities to parties appearing in a case before the Privy Council.

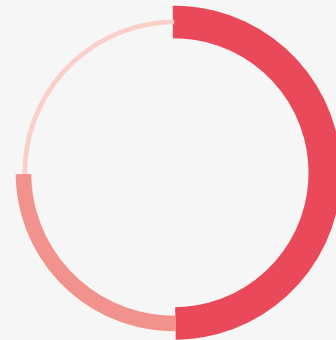
MARC also provided hearing facilities for two international arbitration cases administered under the MARC Arbitration Rules.

One case involved multiple parties and counsel, and the arbitrator, Mr Anthony Canham, a Civil Engineer by profession and a renowned international arbitrator, having been appointed 17 times as an international arbitrator and in more than 200 construction arbitration cases, congratulated MARC "on its ability to provide excellent hearing facilities having conducted a four-party international arbitration at the MARC premises, under MARC Rules with 14 Counsel and advisers, a state-of-the-art transcription facility, tribunal room and dedicated party break out rooms with catering and support services".



**The percentage number of cases per sector for the year 2019 is as follows:**

Construction  
& Real Estate  
**(25%)**



Hotel  
Management  
**(25%)**

Trade in  
Goods &  
Services  
**(50%)**



## 'Arbitration Spotlight' session



The fifth 'Arbitration Spotlight' session, organized by MARC45 and Université Paris 2 Pantheon-Assas, was held on 11 January 2019. The theme of the event was 'How to Develop a Career in International Arbitration?' and was an informal and lively Q&A session between Prof. Cohen and young arbitration practitioners, pupils and students.

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## Seminar on 'Case Management in International Arbitration'

MARC organised a seminar with Mr. Niels Schiersing, an international arbitrator and member of Arbitration Chambers, on Wednesday 20 March 2019, at the seat of MARC. Mr. Schiersing elaborated on how to improve Case Management in International Arbitration which is crucial for conducting efficient arbitrations. He then gave career advice on Establishing and Building a Practice as an Arbitrator.

## MoU with Mauritius Bar Association & Construction Industry Development Board



On 29 January 2019, MARC signed an MoU with the Mauritius Bar Association in view of closer collaboration for promoting Alternative Dispute Resolution.



The Construction Industry Development Board also signed a Memorandum of Understanding with the MCCI on 26 April 2019, in view of more cooperation between CIDB and MCCI, namely in the field of arbitration.

## Paris Arbitration Week 2019



## MCB-UNICITI Seminar on mediation of banking related disputes



## First Annual Forum on China-Africa Law in Beijing

The Beijing Foreign Studies University Law School and the China-Africa Legal Research hosted, on 30 and 31 July 2019, the First Annual Forum on China-Africa Law during which the Head of MARC took part in a panel discussion dedicated to the Belt & Road Initiative.

Ms. Gunnoo addressed 'The Use of African Arbitration Centers to Promote the Belt & Road Initiative between China & Africa' on this Panel, which was moderated by Dr. Yao Qi (Assistant Professor and Assistant Dean of Law School of Beijing Foreign Studies University) and Ms. Bethelehem Arega Asmamaw (Associate Legal Officer, African Union).

## 7th Edition of EIAIC in Kenya



## Launching of MARC Insights



In December 2019, MARC launched its first edition of MARC Insights, a dispute resolution review aimed at informing and educating on the field of alternative dispute resolution.

## Seminar about the MFN clause



## Roundtable Discussion with ATMC, FSC, GFM and MRA

On 29 October 2019, in collaboration with the Association of Trust and Management Companies (ATMC) and Global Finance Mauritius (GFM), organized a roundtable discussion which focused on the EU decision which recognized Mauritius as a compliant jurisdiction with the EU Tax Good Governance Principles



MARC Insights

## 2nd Edition, Mauritius Arbitration Week 2019

MARC successfully hosted the second edition of the MAW 2019, from 10 to 14 June 2019. The MAW 2019 featured 15 events, including a main conference, seminars, workshops and social and networking sessions, at which spoke more than 50 speakers, foreign international arbitration specialists as well as local barristers, CEOs and arbitrators.

## New Members of the MARC Court/MARC Advisory Board

New members of the MARC Court and MARC Advisory Board were officially announced during the MAW 2019, namely:

### MARC Court:

**Hon. L. Yves Fortier, QC**, Cabinet Yves Fortier, Montréal, Canada, **Mr. Arthur Ma**, Partner, DaHui Lawyers, Beijing, China

### MARC Advisory Board:

**Ms. Leyou Tameru**, Director, I-Arb Africa, Ethiopia, **Ms. Maryan Hassan**, Chief Negotiator to the WTO, Office of the President, Somalia, **Mr. Vyapak Desai**, Partner, Nishith Desai Associates, India

## Signature of MoU between MAW and Mining & Energy Club



During the MAW 2019, the MCCI and the MARC signed a Memorandum of Understanding with the Mauritius Mining and Energy Club (MEC) on Friday 14 June 2019.

The MoU was officially signed by Ms. Dipna Gunnoo (Head of MARC), Mr. Neil Kaplan QC (President of the MARC Court) and Mr. Graeme Robertson (Director of the MEC).





# GS1 MAURITIUS

## Celebrating GS1 Mauritius 25th anniversary

2019 has marked the 25th anniversary of GS1 Mauritius.

To celebrate this landmark year, GS1 Mauritius had revamped its strategy to be closer to be its members and the business community.

The Silver Jubilee was a golden opportunity to:



**revitalise the integrated marketing communications strategy**



**increase awareness and visibility on how to “Innovate with the Endless Opportunities of GS1 Barcodes and Global Standards”**



**apprise the business community of the benefits of adopting and implementing the GS1 Global Standards in various sectors, other than retail and distribution, but also healthcare and transport and logistics sectors.**



The 25th anniversary logo, especially designed for the event, was utilised on all marketing collaterals including digital interfaces to create further impact.

A corporate video showcasing the plethora of services and solutions provided by GS1 Mauritius was launched during a press conference organised to announce GS1 Mauritius’ Silver Jubilee and the activities to be undertaken hereof.





Furthermore, the website of GS1 Mauritius was revamped with a dedicated section on the 25th anniversary celebrations. This section includes the Chairperson, Mr. Guillaume Hugnin's message; testimonials from micro, small, medium and large companies on how the implementation of GS1 Global Standards have enabled their growth as well as accessing new markets nationally and internationally.

GS1 Mauritius had also launched its e-newsletter to keep its members as well as that of MCCI together with the business community at large abreast of the latest news and innovations brought by GS1 Global Standards in various sectors in the world.

### **Creation of GS1 Mauritius Retail Sub-Committee**

GS1 Mauritius has created a Retail Sub-Committee to provide a platform to enable distribution channels, supermarkets and hypermarkets foster broad collaboration and help shape the future of the retail industry through the adoption and use of GS1 Standards.

Mr. Francis Thierry, Director on GS1 (MAURITIUS) LTD and also representative Pick & Buy Ltd was appointed Chairperson of the Retail Sub-Committee.

Following a first meeting of the Sub-Committee, various projects were identified, which include developing traceability to track and trace products across the supply chain from the manufacturer up to the retailer / distributor. Supermarkets are also interested to start a pilot project to internally implement GS1 Databar on fruits and vegetables due to the numerous benefits of GS1 Databar, namely expiry date management, automatic markdowns and stock optimisation.

### **Collaboration with Public Authorities to provide financial schemes**

GS1 Mauritius has furthered its collaboration with public authorities, which provide financial schemes to eligible micro, small and medium enterprises (MSMEs) and agro-processors to acquire GS1 Barcodes to implement GS1 Global Standards to reap its numerous benefits.

In this context, GS1 Mauritius has signed a Memorandum of Understanding with Small Farmers Welfare Fund (SFWF) on 22nd March 2019 to formalise the previous collaboration between the institutions to enable micro and small agro-processors to acquire GS1 Barcodes to tap into new markets, namely supermarkets. The scheme aims at financing 100% of the acquisition fees which include registration, annual membership fees as well as training fees.



The scheme gained further visibility following a certificate remittance ceremony organised on 15th May 2019 where participants were remitted their GS1 Membership Certificate and their Certificate of Attendance for the training followed. Participants also received gifts bearing the especially-designed 25th anniversary logo, created in limited edition to mark GS1 Mauritius 25th Anniversary.



Moreover, GS1 Mauritius furthered its collaboration with SME Mauritius by signing a second Memorandum of Understanding on 24th May 2019 to extend the previous financial scheme to also include Rodriguan MSMEs to acquire GS1 Barcodes. Dedicated training sessions were held in Rodrigues in August 2019 whereby 30 Rodriguans were trained in Creole, which was a première for Rodriguan entrepreneurs. Consequently, a certificate remittance ceremony was also organised, in the presence of Honourable Soomilduth Bholah, Minister of Business, Enterprise and Cooperatives, Honourable Serge Clair, Chief Commissioner of Rodrigues and Mrs. Franchette Gaspard Pierre Louis, Commissioner for Industrial Development.

As at date, some 135 MSMEs and agro-processors have benefited from these three schemes, further consolidating GS1 Mauritius' strategy to continuously support the SME industry, which represents 80% of GS1 Mauritius membership base.

The events and the collaboration with the two public authorities had received good press coverage, thereby increasing the visibility of the various opportunities of GS1 Global Standards and attracting new members.

### Accompanying the business community in embracing innovation

Other than providing monthly training on "Basic Principles of GS1 & Barcoding" to all subscribers, GS1 Mauritius has assisted its members to further implement GS1 Global Standards by undertaking customised trainings based on the members' requirements. As such, Miss Fazlee Dhuny, MQA Approved trainer in GS1 Standards, had delivered trainings on how to adopt GS1 Global Standards to identify fidelity cards through the use of Global Service Relationship Number (GSRN) as well as how to identify pallets for local distribution and export through the use of Serial Shipping Container Code (SSCC).

To further increase the adoption of GS1 Global Standards in non-retail sectors, meetings and presentations were held with the public authorities on the identification of documents to enable efficient record tracking and retrieval of information. GS1 Mauritius'

consultancy services were further solicited in various cases including the application of GS1 Global Standards in cases of brand acquisitions.



To assist trade operators to join the supply chain, a new barcode range was introduced to allow new operators to apply for barcodes for variable measures such as meat, poultry and frozen foods. A consultation exercise with supermarkets was carried during the month of July 2019, prior to the introduction of the new barcode to ensure that there will be no conflict with their internal system.

## GS1 Mauritius contribution on regional and international forefronts

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At regional level, the Chairperson of GS1 Mauritius, Mr. Guillaume Hugin and Miss Fazlee Dhuny attended the GS1 MEMA Regional Forum 2019, held in October in Dubai. GS1 MEMA regroups GS1 Member Organisations from Middle East and Mediterranean Africa. During the forum, GS1 Member Organisations from MEMA met to share the best practices implemented in the region as well as to define the strategic plan for the forthcoming years. Furthermore, a meeting was held with the President & CEO of the Global Office, Mr. Miguel Lopera where he updated members presents on the latest updates from Global Office. It was also the opportunity to apprise the President & CEO of the various challenges faced by the region. During this forum, adopting GS1 Standards in healthcare to ensure patient safety and lives was earmarked as a priority for the region.

Furthermore, it was unanimously voted that the GS1 MEMA Regional Forum 2020 will be held in Mauritius. The Chairperson of GS1(MAURITIUS) Ltd, Mr. Guillaume Hugin, seized the opportunity to invite Mr. Miguel Lopera, the President & CEO of GS1 Global Office to attend the event, which will be held on 21-25 September 2020 in Mauritius.



MEMA Regional  
Forum 2020  
will be held in  
Mauritius

## Increasing awareness and visibility of GS1 Standards in the Healthcare Sector

In pursue of its strategy to increase adoption and implementation of GS1 Global Standards in the healthcare sector, GS1 Mauritius has been organising various meetings with stakeholders. The various benefits of implementing GS1 Standards in the private clinics was presented to the President of the Private Clinics Association.

GS1 Mauritius has also kick-started a project with one of the private clinics to implement pharmaceutical traceability.

Furthermore, to better serve the healthcare sector, Miss Fazlee Dhuny has successfully completed the “GS1 UDI Certification programme – Basics”. This training is mandatory for GS1 staff to support the medical device manufacturers to comply with the Food & Drug Administration as well as EU medical device and In-vitro Diagnostic Medical devices regulations, with the latter entering into force in May 2020.

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## Waste Management & Sustainable Development

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The MCCI has been consolidating its strategy to address challenges pertaining to sustainable development.



In this context, MCCI had collaborated with the French Embassy in Mauritius to organise the “Ville Durable Séminaire dans l’océan Indien” on 19-20 June 2019.

Local best practices of creating and managing smart cities in tropical regions were the main highlights of the event. The Secretary-General of the MCCI, Mr. Barlen Pillay, also moderated the panel “Ensemble vers la Zone Océan Indien et l’Afrique – les enjeux africains et les opportunités”.

The MCCI has been solicited to participate in the ‘Les Assises de l’Environnement’, which was organised by the Ministry of Environment, Solid Waste Management and Climate Change on 16-17 December 2019.

Miss Fazlee Dhuny, Business Development Specialist at MCCI had participated as panelist on the theme ‘La Gestion de déchets’, whereby she delivered a presentation on the E-waste Management System with recommendations.





As a member of the steering committee on Industrial Waste Management under the Ministry of Industry, Commerce and Consumer Protection, the MCCI has participated in finalizing the Terms of Reference of the “Industrial Waste Management Cost Structure Review” project and the recruitment of the consultants. The objective of this study is to understand the structure of waste management costs in the industrial sector. The inception workshop was conducted in February 2020 with the participation of both the public and private sectors.

The MCCI, also member of the steering committee on “Green Finance Study for SME In Mauritius” under the Ministry of Business, Enterprise and Cooperatives, participated in the finalisation of the Terms of Reference for the above mentioned project. The aim of this study is to assess the potential to scale up co-financing from the private sector to support SMEs, focusing on green project implementation and integration of sustainability considerations into business models.

The MCCI is also solicited by various public institutions in the formulation of various projects, for instance, by the Mauritius Renewable Energy Agency (MARENA) for the “Framework for Green jobs in the Renewable Energy Sector in Mauritius”.



At regional level, as member of the steering committee of the “*Atelier régional sur la mise en place de filières régionales de gestion de déchets (plastiques, batteries et huiles minérales usagées) entre les îles de l’océan Indien*” under the Union des Chambres de Commerce et de l’Océan Indien (UCCIOI), the MCCI participated in various workshops.



# TAX REFUND SERVICE



After a record number of transactions in 2018, since it came into operations in 1996, the MCCI Tax Refund Counter achieved the second highest number of transactions in 2019. This was realised despite a decrease in the arrival of tourists in two of the Top Three Countries with the highest share of Tax Free purchases, namely China and La Réunion for the second successive year.

The MCCI has also been entrusted with the responsibility of the operation of a Revamped voucher scheme for tourists and promotion of Tax Free Shopping in Mauritius as from 1st February 2020.

## Operations at the Airport

More than 51,000 passengers coming from over 160 countries have claimed a tax refund or collected goods free of tax at the MCCI Tax Refund Counter in 2019. This resulted in the second highest number of transactions ever achieved after a record year in 2019. For a third successive year, French tourists have the highest share in tax-free shopping.

French tourists maintained their top position (22.2%) but China has again lost a place (10.6%) to third position with the second place going to Reunion (14.7%). This is due to a 35% decrease in number of Chinese tourist arrivals in 2019. They are followed by South Africa and India with a 5.1% and 4.9% share respectively.

As expected, Saudi Arabia is again the top improver in 2019, joining the top ten list at 9th place, with tourist arrivals from this country posting a 38% increase from 2018 to 2019.

RANKING 2019	COUNTRY	SHARE
1	France	22.2%
2	Reunion	14.7%
3	China	10.6%
4	South Africa	5.1%
5	India	4.9%

Table 1 – Top Five countries with highest share in TFS

The highest number of transactions with respect to tourists' arrivals by country has changed during the past years.

## 20 countries have gone beyond the threshold of 10%:



Gabon **41%**  
Cameroon **35%**  
Tunisia **42%**

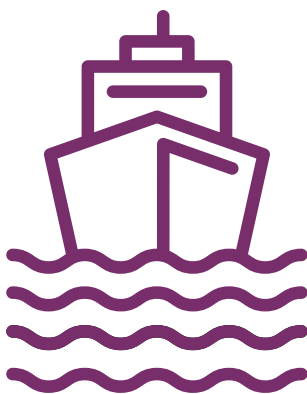


China **18%**  
Sri Lanka **17%**  
Iran **15%**

Tax Free purchases trend is almost the same as in 2018.



**Jewellery & Accessory represents 39% of total sales value for Tax Free Shopping. This is followed by Clothing and Fashion at 33% and Art & Souvenirs at 9%.**



**84%**  
Increase in transactions



**18.5%**  
Increase in transactions

### Operations at the Port

In the year 2019, MCCI serviced 38 cruise ships for the handling of both tax tourist refunds and deliveries of Tax Free purchases. The number of transactions soared by 84% compared to 2018, with a greater number of cruise passengers claiming refunds and taking deliveries.

### Tax Free Shopping to Mauritians

A 18.5% increase in Tax Free purchases by Departing Mauritians has been noted for the year 2019 compared to 2018. With nearly 200 shops providing TFS for Mauritians, Mauritius has become a Duty-Free island giving Mauritians the option to shop tax free in Mauritius rather than overseas.

## Marketing of the TTR system / MCCI Digital Platform

The MCCI Digital Platform (MDP) continues to increase visibility for shopping malls and tax-free shops in Mauritius with more than 600 shops registered in 2019. In parallel, our Facebook page, which also supports enhanced features such as new advertising possibility for registered shops, has now reached more than 19,000 Likes.

Around 20,000 TFS brochures were distributed to our comprehensive network of shopping malls, hotels, Foreign Exchange dealers, Car Rentals and so on.



**The total number of shops providing Tax Refund Service:**



## Voucher scheme and promotion of Tax Free Shopping

The 2019-2020 Government Budget provided for the operation of a revamped Voucher Scheme for tourists and the promotion of VAT and Customs Duty Refund Scheme. The MCCI has been entrusted with this responsibility on behalf of the Government of Mauritius as from 1st February 2020. The aim is to promote tax free shopping for both Visitors and Mauritians. To implement the above Budget measure, the administrative charge for every refund to visitors has been amended as from 1st February 2020.

**For every refund, a deduction in respect of administrative charges is henceforth as follows:**

- i. **2%** of the value of the sales, excluding Duty and VAT, subject to a minimum of 200 rupees; and
- ii. **4%** an additional amount of 4% of the value of the sales, excluding Duty and VAT, where the value of the sales is 3,000 rupees or above.



A better synergy is expected with the combined promotion of the voucher scheme and an improved Tax Free Shopping experience for Visitors and Mauritians. A strong partnership with operators will be developed to achieve the common objective of increasing sales and tourism spending for the benefit of shop operators and the economy at large.

Though the conditions were tough in 2019, with a decrease in flights and a significant decrease in number of Chinese tourists, we have achieved remarkable results both at the airport and port. With the revamped voucher scheme, a new cruise terminal in 2021, a more effective marketing and an increase in number of tourist arrivals in the future, we have the seeds for future growth in the coming years.



# COMMUNICATION

## Celebrations of the 170th Anniversary



### **Celebrations of the 170th Anniversary of the MCCI**

To celebrate its 170th anniversary, the MCCI organized a Gala Dinner on the 26th of February 2020 at the Trianon Convention Centre. The event was graced by the presence of the Prime Minister of the Republic of Mauritius, the Honourable Pravind Kumar Jugnauth. Guest of Honour on this occasion, he shared his economic vision of the country with members of the business community present.





The President of the MCCI, Mr. Marday Venkatasamy, greeted the Prime Minister of Mauritius, Hon Pravind Kumar Jugnauth.



Mr. Marday Venkatasamy, the MCCI President remitting a souvenir gift to the Prime Minister, Hon. Pravind Kumar Jugnauth



The Honourable Pravind Kumar Jugnauth  
Prime Minister of the Republic of Mauritius











### MCCI 170th Anniversary Logo

A special anniversary logo was also designed to mark the 170 years of the Chamber. The new logo reflects the dynamism of the institution which is reinventing itself to address the challenges of the ever-evolving economy. It also demonstrates its ambition to connect entrepreneurs and businesses to create long-standing partnerships.

### Save the Date and Invitation card

A special 'Save the Date' card was worked on and issued for this occasion.

Both printed and digital versions of the invitation cards were prepared and issued. A QR code was also implemented on the cards to smooth the registration process.



### Special 170th Anniversary Webpage

The MCCI also implemented a special 170th Anniversary page on its website. The website allowed for a direct registration to attend the Gala Dinner.

The webpage was updated post-event and contained all communication tools used for the celebration of the 170th Anniversary, such as videos projected during the gala dinner, pictures taken, and sponsors' logos.



# Sponsorship

The MCCI launched a sponsorship campaign consisting of 3 categories of sponsors, namely Platinum, Gold and Silver, representing a contribution of Rs 150,000, Rs 100,000 and Rs 50,000, respectively. The MCCI heartily thanks its sponsors without whom the event would not have been such a success.

## PLATINUM

- Courts Mammouth
- Currimjee Jeewanjee Co. Ltd.
- Filao Ltée.
- MCB Ltd.
- Nestle's Products (Mauritius) Ltd.
- Phoenix Beverages Ltd.

## GOLD

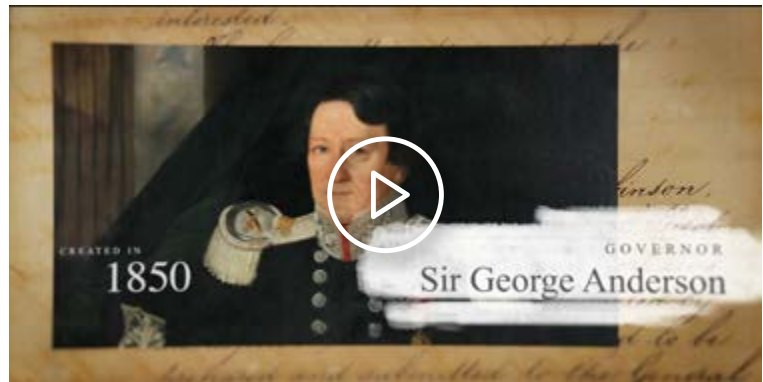
- Beachcomber Group
- Cover Tech Ltd.
- E.C. Oxenham & Co. Ltd.
- Eclosia Group
- Grays Inc. Ltd.
- IBL
- Scott & Co. Ltd.
- Vivo Energy Mauritius Ltd.

## SILVER

- C-Care
- CIEL Group
- Edendale
- Food Canners Ltd.
- Leal & Co. Ltd.
- MOROIL
- Rogers
- Taylor Smith & Co. Ltd.
- Warwyck Private Bank

# Entertainment during the Gala Dinner

In addition to the formal part, the Gala Dinner also provided different forms of entertainment. A live entertainment video with dancers took place to reveal the new logo. A heritage video showing the general history of the Chamber was also projected. The MCCI also prepared a video on the milestone years of the 170 years of its existence. These milestone years were also used as the tables' names of the Gala Dinner. The milestone video was projected all through the event.



# MCCI DIGITAL COMMUNICATION

## MCCI Website



The MCCI website has been refreshed in 2019 to allow a smoother navigation through the platform. A mega-menu was implemented and the 'Key Publications' page was also added. The updating of the website will continue this year with the implementation of new designs and page-layouts.

## MCCI Social Media Presence



The MCCI consolidated its presence on Social Media to get closer to its Members. Invitations to events, information on its services, responses to queries, updated business news and several business opportunities have been posted and an increase in the level of engagement from the audience have been noted.

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## MCCI Publications



MARC Insights



MCCI Export Insights (Focus on Africa)



## Incoming delegations

### Mauritius-Kenya Business Forum



In the context of the State Visit of the President of the Republic of Kenya, H.E. Mr. Uhuru Kenyatta, the EDB, in collaboration with the MCCI, the Kenya Private Sector Alliance (KEPSA) and the Kenya Investment Authority (KenInvest), has organised a Mauritius-Kenya Business Forum on the theme: "Mauritius-Kenya: An Economic Corridor promoting Intra-African Trade & Investment" on 12th April 2019.



On this occasion, Mr. Marday Venkatasamy GOSK, CSK (right), President of the MCCI, has reiterated the commitment of MCCI to further support the business relations between Mauritian and Kenyan operators by signing an MoU with KEPSA, the main umbrella private sector organisation in Kenya, in the presence of H.E. Mr. Uhuru Kenyatta. The signatory from KEPSA side was Mrs. Carole Kariuki (left), CEO of KEPSA.

### Indian Chamber of Commerce



A 20-member business delegation from Kolkata, led by Mr. Raghu Mody, Hon. Consul of Mauritius in Kolkata, visited Mauritius from 11th to 13th April 2019.

In this context, the Economic Development Board, in collaboration with the MCCI organized an interactive business meet with the delegation on Thursday 11th April 2019.

The MCCI welcomed the delegation at its premises and an MoU was signed by Mr. Barlen Pillay, Secretary General of the MCCI (left), and Mr. Rajeev Singh, Director General of the Indian Chamber of Commerce (right), to consolidate the relations between the two chambers.

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## AWEX



The Walloon Export and Foreign Investment Agency (AWEX) organised a business mission in the Indian Ocean region, and in this context, visited Mauritius from 23th to 25th April 2019. The mission was led by Mr. Dominique Delattre, Director, Middle East and Africa, of AWEX (second from right).

Mauritian operators had the opportunity to meet up with the Belgian delegates on Business Forum held today, Friday 24 May 2019, at the Labourdonnais Waterfront Hotel, whereby the MCCI was also invited.

## Mauritius-China Business Forum



A meeting was organized between the Chairperson of CCPIT Beijing, Mrs. Gao Yan (centre), the President of the MCCI, Mr. Marday Venkatasamy (right) and the Secretary General of the MCCI, Mr. Barlen Pillay (left), on Tuesday 23rd July 2019 at Labourdonnais Waterfront Hotel, Port Louis.



The meeting was held in the margins of the Mauritius-China Business Forum organized by the EDB on the same day in the presence of the Hon. Mr. Nandcoomar Bodha, Minister of Public Infrastructure and Land Transport and Minister of Foreign Affairs, Regional Integration and International Trade.





The President of the MCCI, Mr. Marday Venkatasamy (fifth from the right) welcomed a six-member delegation from the Nigerian Association of Chambers of Commerce, Industry, Mines and Agriculture (NACCIMA) on 25 - 26 July 2019. Led by its National President, Hajiya Saratu Iya Aliyu (fourth from the right), the delegation was on a prospective visit to discover the different business opportunities available in Mauritius.

An MoU was signed beforehand on Friday 14 June 2019 in Rio, Brazil, in the sidelines of the World Chambers Congress of the ICC World Chambers Federation.

**MEDEF International**



The objective of the meeting between the MCCI and the MEDEF International delegation which took place on Thursday 10 October 2019, in Port-Louis, was to discover new business opportunities between France and Mauritius.

**Shenzhen Business Forum**



In view of strengthening the cooperation between Shenzhen and Mauritius, the Shenzhen Outbound Alliance and the Commerce Bureau of Shenzhen Municipality, in collaboration with the Economic Development Board, organised a B2B on Monday 23rd September 2019.

The Secretary General of the MCCI, Mr. Barlen Pillay, was invited to deliver a keynote speech on this occasion. During his speech, he invited the Chinese business people to seize this opportunity to use Mauritius as a hub to Africa as we are strategically positioned.



### Mauritius – Hong Kong Business Forum

The Hong Kong Trade Development Council (HKTDC) hosted the 'Mauritius – Hong Kong Business Forum' on the Wednesday 20th of November 2019 at Le Labourdonnais Waterfront Hotel.

### Comoros



New business and investment opportunities are opening up for Mauritian operators as part of major projects that the Comoros are undertaking. The announcement was made by His Excellency Ahmed Ben Said Jaffar, "Ministre des Postes et Télécommunications et de l'Economie numérique" (sixth from the right), chargé de l'Information de l'Union des Comores, during a meeting with Mauritian operators which took place on 12 November 2019 at the MCCI.

This meeting, chaired by Mr. Marday Venkatasamy, President of the MCCI (sixth from the left), brought together operators from various sectors including construction, hotels, ICTs, finance, energy, and infrastructure, among others.



### South Africa, Kwa-Zulu Natal

Building Linkages to improve Intra-Africa Trade was the main theme of the Intra-Africa Trade Business Seminar held on 18th November 2019 at Hennessy Park Hotel, Ebene, in the context of a business mission of a 15-member delegation from Kwa-Zulu Natal.

Organized by the Trade & Investment KwaZulu-Natal, in collaboration with the MCCI, EDB and South African High Commission, the event offered an ideal platform for both South African and Mauritian business communities to exchange and share ideas for joint ventures.

## Regional and international cooperation

### Mitsui & Co. Ltd.



A 16- Member delegation of the Committee on Business in the Indian Ocean-Rim Economic Region Initiative of the Mitsui Interbusiness Research Institute met with the Secretary-General of the MCCI, Mr. Barlen on 15th November 2019. Members of the delegation, led by Mr. Nakaminato Akira, Principal Executive Advisor of Mitsui & Co., were on a fact-finding mission to Mauritius from 13th to 16th November 2019.

### 11th Edition of the World Chambers Congress



The 11th World Chambers of Congress took place in Rio de Janeiro on 12 - 14 June 2019, three days of engagement on key issues affecting chambers and their respective business communities.

The MCCI, represented by its President and Secretary General, Mr. Marday Venkatasamy and Mr. Barlen Pillay, respectively, attended the event.



### Georgia

The MCCI strengthened its cooperation by the signing of a Memorandum of Understanding with its counterparts in Georgia, the Georgian Chamber of Commerce and Industry (GCCCI).

The MoU, initially inked by the President of the GCCCI, Mr. Giorgi Pertaia, was signed on 11th March 2020 by the President of the MCCI, Mr. Marday Venkatasamy, in the presence of Mr. Uday Gujardhar, Honorary Consul of Georgia.



## Source 21 Trade Fair and Business Summit

The Source 21 Common Market for Eastern and Southern Africa (COMESA) International Trade Fair and High-Level Business Summit, organized by the COMESA Business Council and hosted by the Government of Kenya in partnership with the Kenya Association of Manufacturers (KAM), was held on 17 July 2019 at Kenyatta International Convention Centre (KICC), Nairobi.



The Summit saw the presence of several Heads of State, including H.E Paramasivum Pillay Vyapoory, Ag. President of the Republic of Mauritius, H.E Edgar Lungu, President of Zambia, and host President Uhuru Kenyatta who participated in the Presidential Public-Private Roundtable to set the tone on the opportunities for Africa, and to engage with regional business leaders and entrepreneurs attending the COMESA Trade and Business Summit

The event running under the theme “The Hallmark of Quality” brings together policymakers and the private sector from the 21 COMESA Member States to deliberate on how to promote and advance cross-border trade amongst the representative States.

Speaking at the event, the President of the COMESA Business Council, Mr. Marday Venkatasamy, highlighted that this summit is a step towards more business partnerships in Africa, and in particular, in the COMESA region.





## Better digital integration of SMEs: Working session with the MCCI

The use of new technologies to increase trade between micro, small and medium enterprises (MSMEs) in Africa is the objective sought by the COMESA Business Council (CBC) through the Digital Financial Inclusion Project presentation made on 28 January 2020. Organized by the MCCI, in partnership with the COMESA Business Council, this event brought together several entrepreneurs and business leaders as well as representatives of the National Women Entrepreneurs Council and SME Mauritius.

## SADC Business Council

The SADC Business Council, of which the Mauritius Chamber of Commerce and Industry (MCCI) is a founding member, was launched as the overarching regional private sector platform to interact with the public sector on matters of regional economic development and industrialisation during the 4th Annual SADC Industrialisation Week (5-9 August 2019).

The SADC Business Council has as mission to advocate and partner with Member States to improve the enabling and competitive business environment by engaging regional, national and local policy organs of SADC to the extent that it impacts on regional economic development.



## IORBF

The 18th Meeting of the Indian Ocean Rim Business Forum (IORBF) took place Durban, South Africa 18 June 2019. The Meeting was chaired by Ms. Judi Nwokedi, Chairperson the IORBF, and was attended by the IORA Secretary-General and representatives of IORA Member States.

The IORBF welcomed Mauritius' proposal for a permanent IORBF Secretariat with dedicated Focal Points in each country. The IORBF agreed elements of the proposal would be considered for inclusion in the Terms of Reference.

The IORBF encouraged the Committee of Senior Officials to consider holding regular IORA Leaders' Summits, which would strengthen the appeal to business to engage with IORA.

The MCCI, focal point of the IORBF in Mauritius, was represented by Ms. Faeza Ibrahimsah, Manager – Communications and International Cooperation.

### Seminar on

## Chambers of Commerce and Industry of Belt & Road Countries

The MCCI, represented by Mrs. Parweezia Moossa, participated in a 14-day training on the opportunities of cooperation between China and African Countries involved in the Belt and Road Initiative.

Organised by the China Council for the Promotion of International Trade (CCPIT), the training themed '2019 Seminar on Chambers of Commerce and Industry of Belt & Road (B&R) Countries' was held in Beijing from 03 to 16 September 2019.



Left to right: Mr. Pascal Plante, President of Cap Business Ocean Indien Mr. Ibrahim Patel, President of the Chamber of Commerce of Reunion and Mr. Marday Venkatasamy, President of the MCCI.

## Cap Business Ocean Indien

Fifteen years after its foundation, the Union of Chambers of Commerce and Industry of the Indian Ocean has been reinvented and became the Cap Business Indian Ocean. This change of name and visual identity reflects the new vision that drives the regional organization. With the support of its partners, professional and consular associations of the Indian Ocean islands (Comoros, Madagascar, Mauritius, Mayotte, Reunion, Seychelles) which represent 200,000 companies, a new roadmap is established for the next five years.

### Forum Economique des Iles de l'océan Indien

The FEIOI 2019 was organized in Saint-Denis, Reunion, by the Cap Business Océan Indien in collaboration with the Chamber of Commerce of Reunion, from 25-27 September 2019.

FEIOI 2019, themed Cap vers l'Afrique, was mainly aimed at preparing economic operators in the Indian Ocean to seize opportunities with companies from mainland Africa and was the ideal platform to exchange information on regional development and integration, and on the promotion of regional trade.

Representatives of the public and private sectors from the Comoros, Madagascar, Mauritius, Mayotte, Seychelles, Reunion, South Africa, Tanzania and Mozambique, avail themselves of this opportunity to discuss about trade and economic development in the region, the movement of people, goods and information, tourism, food security, integrated economic spaces, energy and waste.

B2B meetings were also held. Company visits were also carried out.

# Courtesy visits



***Niger - December 2019***



***Georgia - March 2020***





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# MCCI BUSINESS SCHOOL

## MCCI Business School: “A Tradition of Excellence”

The MCCI Business School maintained its growth trend in 2019 despite challenges emerging in the broader higher education sector.

The school is playing a fundamental role in Education and Training by cooperating closely with enterprises and promoting on-the-job training at all levels. The MCCI BS has thus been the first institution to introduce the “Alternance” mode of learning with the support of Government and private sector companies.

The MCCI Business School has been on a phenomenal trajectory in recent years, and its remarkable growth in student numbers and notoriety has confirmed its status as a dynamic and modern school playing a leading role in the Mauritian and Indian Ocean tertiary educational landscape and standing out as an institution with a “tradition of excellence”.

## New Challenges

The MCCI Business School has aggressively pursued new opportunities and diversified its course offerings to propose a wide range of courses that take into consideration the changing work environment and the advent of major technological advances.

The school has signed 4 MoU’s namely with the “Académie de la Réunion”, the University of Poitiers, the University of Angers and more recently with the University of Réunion island.

These collaborations have enabled the MCCI Business School to propose to Mauritian and foreign students internationally-recognized qualifications.



Diploma

## UNDERGRADUATE PROGRAMMES

Bachelor

## POSTGRADUATE PROGRAMMES

Masters



### Award of Certificate Ceremony 2019

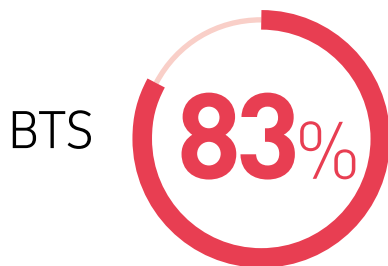
The traditional award of certificate ceremony of the MCCI Business School was held on the 2nd December 2019 at the Octave Wiehé Auditorium in Réduit where a new record number of 160 students were rewarded.

The 2019 ceremony welcomed the very first cohort of graduates in “BTS Assurance”

This year’s awarding ceremony was honored by the presence of the French Ambassador to Mauritius, HE Emmanuel Cohet, and the Director of the Académie de la Réunion, Mr. Vêlayoudom Marimoutou.

## Success Rate

The success rate of the MCCI Business School, which stand as one of the best of the Académie de la Réunion, were as follows in 2018:



The two best performances in BTS Marketing for the whole Académie de la Réunion, were achieved by students of the MCCI Business School. All the DTP students have successfully completed their studies.



# PARTNERSHIP

## Presence in Rodrigues

Courses leading to a BTS in computer studies was launched for the first time in Rodrigues in September 2017 in collaboration with the Rodrigues Regional Assembly. A first promotion of BTS Management has also started in Rodrigues as from September 2019.

## Institut de la Francophonie pour l'Entrepreneuriat

The partnership of the MCCI Business School with the University of Mauritius and the Agence Universitaire de la Francophonie to revamp the Institut de la Francophonie pour l'Entrepreneuriat is now well in place in view of promoting training and an entrepreneurship culture in Mauritius and the Indian Ocean region.

## Student Life

The school is continuously striving to ensure that its students have the best "student's experience" be it in terms of facilities or physical environment. All the lecture rooms are now fully equipped with air conditioners, video projectors and other pedagogical equipment.

An extension of the existing facilities with the construction of three additional classes and a breakout area is presently being considered by both the board of MCCI Business School and the MCCI.

## Marketing

Marketing actions are focusing on constantly improving the reach of the school programmes on a local, regional and international foreground. Digital marketing campaigns have been designed to improve the visibility of the MCCI Business School. Furthermore, the school is regularly present in major students' fairs both in Mauritius and in the region.



# PROSPECTS

The epidemic of Coronavirus (COVID-19) has certainly brought considerable and major economic disruption and havoc all around the world and has confirmed our interdependence to the global economy.

Growth prospects remain highly uncertain as we lack overall visibility on the impact and length of the outbreak. As the virus spreads, increased coordinated actions and cooperation between stakeholders will be key to boosting confidence anew and providing stability in our economy.

All actors are now convinced that this health crisis will have huge and significant economic fallout thus reflecting shocks to supply and demand chain. Bold substantial and targeted policies are needed to support the economy through the pandemic.

As a responsible institution, we are fully aware of the human costs of the Coronavirus outbreak and our priority is to keep our people healthy and safe. Therefore, we have implemented the work-from-home policy and encouraged our business operators to follow same.

The MCCI is entirely focused on its role and responsibility in these difficult and unpredictable times; we have undertaken many initiatives and we are working hand-in-hand with the public authorities for the smooth running of the economy of the country. We shall keep all our attention to the need and concern of our members and the business community at large and continue keep on in our endeavour to reduce and monitor economic impacts.

Our ability to act as a united country in the face of adversity is certainly key to the process of recovery.

On a personal note, I would like to place on record my thanks to the Vice-President, Mr. Guillaume Hugnin, Members of the Council and Members of the MCCI for their support during the year.

Finally, a special word of thanks to the former Secretary-General, Mr. Barlen Pillay, and to the new one, Dr. Yousouf Ismaël, and the whole team working under their leadership.

**Marday Venkatasamy, G.O.S.K, C.S.K**

President

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## AUDIT COMMITTEE

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## Terms of reference

The Role of the Audit Committee is to establish formal and transparent arrangements for considering how it should apply the financial reporting and internal control principles and for maintaining an appropriate relationship with the company's auditors.

It is useful that the Audit Committee has written terms of reference which deal clearly with its authority and duties.

The following Terms of Reference are thus proposed:

### 1. Membership and attendance

- 1.1 The Committee shall be appointed by the Council and shall comprise of a Chairman and at least 3 other Council members, who should be clearly independent of management and, as far as possible, free from any direct conflict of interest.
- 1.2 The Chairman of the Council shall not be a member of the Committee.
- 1.3 The Chairman of the Committee should have relevant financial knowledge.
- 1.4 In the absence of the Committee Chairman, the remaining members present shall elect one of their numbers present to chair the meeting.
- 1.5 The Committee may ask the Council Chairman, Secretary General, Finance Officer and any relevant senior management to attend meetings.

### 2. Secretary

- 2.1 The Audit Committee shall appoint the Secretary to the Committee who shall not be the Secretary-General.

### 3. Quorum

- 3.1 The quorum necessary for the transaction of business shall be 3.

### 4. Frequency of Meetings

- 4.1 The Committee shall meet quarterly and at such other times as the Chairman of the Committee shall require.
- 4.2 Meetings will be arranged to tie in with the publication of the Chamber's financial statements, prior to its presentation to the Council Meeting where accounts or financial statements are to be approved.
- 4.3 Meetings can be requested by the external or internal auditors if they consider one is necessary.

### 5. Notice of Meetings

- 5.1 Meetings of the Committee shall be summoned by the Secretary of the Committee at the request of any member thereof.
- 5.2 Notice of each meeting confirming the venue, time and date together with an agenda of items to be discussed, shall be forwarded in advance to each member of the Committee and any other person required to attend.

### 6. Proceedings at Meetings

- 6.1 The Secretary shall minute the proceedings and resolutions of all meetings of the Committee, including recording the names of those present and in attendance
- 6.2 The Committee Members shall declare their interest as soon as a conflict or potential conflict of interest arises.

### 7. Reporting Responsibilities

- 7.1 The Chairman shall report to the Council and make whatever recommendations the Committee deems appropriate.

### 8. Annual General Meeting

- 8.1 The Chairman of the Committee shall attend the Annual General Meeting and any other meeting where issues of relevance to the Audit Committee are likely to be raised.

### 9. Duties

- 9.1 Internal Control and Risk Assessment
  - 9.1.1 The Committee shall keep under review the effectiveness of the Chamber's financial reporting and internal control policies and procedures for the identification, assessment and reporting of

risks as well as the management of those risks by the Chamber.

## 9.2. Internal Audit

- 9.2.1 The Committee shall consider applications for the post of and recommend the appointment of the internal auditors; any dismissal of the post holder should be considered by the Committee.
- 9.2.2 The Committee shall consider and approve the terms of reference of the internal audit function, and shall be advised of the planned programme of audits and the reason for any change or delay in the programme.
- 9.2.3 The Committee shall review the management of financial matters and focus upon the independence allowed to the internal auditors.
- 9.2.4 The Committee shall review promptly all reports on the Chamber from the internal auditors.
- 9.2.5 The Internal Auditors shall be given the right of direct access to the Chairman of the Committee.

## 9.3 External Audit

- 9.3.1 The Committee shall consider and make recommendations to the Council as regards the appointment and re-appointment of the Chamber's external auditors.
- 9.3.2 The Committee shall meet with the external auditors at least twice each year, once at the planning stage, where the scope of the audit will be considered, and once post audit at the reporting stage, and shall ensure that any auditor's management letters and management's responses are reviewed.
- 9.3.3 The Committee shall keep under review the relationship with external auditors including (but not limited to):
  - 9.3.3.1 the independence and objectivity of the external auditors;
  - 9.3.3.2 the consideration of audit fees which should be paid as well as any other fees which are payable to auditors in respect of non-audit activities; and
  - 9.3.3.3 discussions with the external auditors concerning such issues as compliance with accounting standards and any proposals which the external auditors have made vis-à-vis the Chamber's internal auditing standards.

## 9.4 Financial Statements

- 9.4.1 The Committee shall keep under review the consistency of accounting policies on a year-to-year basis.
- 9.4.2 The Committee shall review and challenge where necessary the Chamber's financial statements taking into account:
  - 9.4.2.1 decisions requiring a major element of

judgment;

- 9.4.2.2 the extent to which the financial statements are affected by any unusual transactions;
- 9.4.2.3 the clarity of disclosures;
- 9.4.2.4 significant adjustments resulting from the audit;
- 9.4.2.5 the going concern assumption;
- 9.4.2.6 compliance with accounting standards; and
- 9.4.2.7 compliance with legal and regulatory requirements in so far as they relate to financial issues.

## 9.5 Other Matters

- 9.5.1 The Committee shall be responsible for co-ordination of the internal and external auditors.
- 9.5.2 The Committee shall oversee any investigation of activities which are within its terms of reference.
- 9.5.3 The Committee should, on a regular basis, review its own performance, constitution and terms of reference to ensure it is operating at maximum effectiveness and make recommendations thereon to the Council.
- 9.5.4 The Audit Committee shall take up, on an ad-hoc basis, specific issues connected with Finance and referred to it by the Council. In such cases, other Members of the Council may be co-opted on the Committee, with representatives of Management.
- 9.5.5 On a yearly basis, the Audit Committee will take cognisance of the financial status of the investments of MCCI which will coincide with finalisation of yearly accounts

## 10. Annual Report

- 10.1 A section of the Annual Report of the Chamber will be devoted to the Terms of Reference of the Audit Committee and its composition.

### Composition of the Audit Committee 2019/2020

**Mr. Guillaume Hugnin  
(Chairman)**

- > Mr. Naveen Sangeelee
- > Mr. Daniel Essoo
- > Mr. Laurent Roussel

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## MEMBERSHIP LIST



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**AFFILIATED MEMBERS**

- Chinese Chamber of Commerce
- Indian Traders' Association
- Mauritius Chamber of Merchants

**INDUSTRY GROUP**

- Africasia Electronics Manufacturing Ltd.
- Ajanta Pharma (Mauritius) Ltd.
- Aldes Mauritius Ltd.
- Allied Aluminium Products Ltd.
- APEXHOM
- Archemics Ltd.
- Association of Mauritian Manufacturers
- Avipro Co. Ltd.
- Bella Amigo Co. Ltd.
- Bibi Nazma Aukin Co. Ltd.
- Blue Liquors Ltd.
- Butter & Dairy Enterprises Ltd.
- Cernol Chemicals Ltd.
- Cie. Mauricienne de Textile Ltée.
- CIEL Ltd.
- Corson Tea Estate Co. Ltd.
- Creasim Ltée.
- Distillerie de Labourdonnais Ltd.
- Domaines et Terroirs Ltée.
- E. C. Oxenham & Co. Ltd.
- Eminence Marketing Ltd.
- Empak (Africa) Ltd.
- Esko & Co. Ltd.
- Fairy Textiles Ltd.
- Fast Foods Ltd.
- Filao Ltée.
- Florecold Industry Ltd.
- Food Cannery Ltd.
- Foods Worth Co. Ltd.
- Forges Tardieu Group
- Gamma Construction Ltd.
- Gaz Carbonique Ltd.
- Grays Inc. Ltd.
- Gumboots & Protectivewear Manufacturing Ltd.
- Historic Marine Ltd.
- Innodis Ltd.
- Inter-Kable Ltd.
- International Distillers (Mauritius) Ltd.
- J & P Coats (Mtius) Ltd.
- Kolos Cement Ltd.
- KRV Disposable Pak Ltd.
- L S P Ltd.
- Les Bruleries de la Fournaise Ltée.
- Les Gaz Industriels Ltd.
- Les Moulins de La Concorde Ltée.
- Livestock Feed Ltd.
- Lucrin Mauritius Ltd.
- Mauriflex  
(Flexo Printing and Packaging) Ltd.
- Maurilait Production Ltée.
- Mauristea Investment Co. Ltd.
- Mauritius Chemical & Fertilizer Industry Ltd.
- Mauritius Cosmetics Ltd.
- Mauritius Oil Refineries Ltd.
- Mauvilac Industries Ltd.
- Meaders Feeds Ltd.
- Medine Distillery Co. Ltd.
- Mer des Mascareignes Ltée.
- Metal Can Manufacturers Ltd.
- Miroverre Ltd.
- NATEC Medical Ltd.
- Neel Construction & Industries Ltd.

## **INDUSTRY GROUP (CONT'D)**

- New Calcium Products Co. Ltd.
- New Goodwill Co. Ltd.
- New Maurifoods Ltd.
- Nidomac & Co. Ltd.
- Nova Industries Ltd.
- Ocean Catch Ltd.
- Omnicane Management Consultancy Ltd.
- Paper Plus Ltd.
- Phoenix Beverages Ltd.
- Plastic Industry (Mtius) Ltd.
- Polly Esther Ltd.
- Powertech Ltd.
- Precigraph Ltd.
- Princes Tuna (Mauritius) Ltd.
- Profilage Ocean Indien Ltée.
- Quad Printers
- Quality Beverages Ltd.
- Rehm-Grinaker Construction Co. Ltd.
- Resiglas Co. Ltd.
- Saint Aubin Ltée.
- Saveurs Végétales Ltée.
- Sign Art Ltd.
- Soap & Allied Industries Ltd.
- Sofap Ltd.
- Sotravic Ltée.
- Star Knitwear Group Ltd.
- Sun Packaging Co (Mauritius) Ltd.
- T & T International Foods Ltd.
- Tamak Textile Ltd.
- Terragri Ltd.
- Te-X-Pert International Ltd.
- The United Basalt Products Co. Ltd.
- T-Printers Co. Ltd.
- Trait D'Union Ltée.
- V. Parmar Wind Power Ltd.

## **COMMERCE GROUP**

- A. Abdul Rahim Oosman & Co (Magasin Bleu)
- ABC Motors Co. Ltd.
- Abdullasonco Ltd.
- Agiliss Ltd.
- Al Hisra International Trade Ltd.
- AMCO Solutions Ltd.
- Ascencia Ltd.
- Aurs & Co Ltd.
- Axess Ltd.
- Ayooob Cassim & Co Ltd.
- British American Tobacco (Mauritius) PLC.
- Card Logic Ltd.
- Caunhye Bijoux Ltd.
- CFAO Motors
- Chue Wing & Co. Ltd.
- Cie. des Magasins Populaires Ltée.
- Cie. Mauricienne de Commerce Ltée.
- CMT International Trading Ltd.
- Coroi Maurice Ltée.
- Currimjee Jeewanjee & Co. Ltd.
- Dando Pub & Co. Ltd.
- Desbro Trading Ltd.
- Domaine de Labourdonnais Ltée.
- E. G. H. Co. Ltd. & Cie
- Edendale Ltd.
- Emcar Ltd.
- Engen Petroleum (Mauritius) Ltd.
- ENL Group
- F & M Fayolle Co. Ltd.
- Fine Foods Marketing Ltd.
- FTM (Mtius) Ltd.
- Gazella Ltd.
- Grewals (Mauritius) Ltd.
- H. Vaulbert de Chantilly Ltd.
- H.A. Rmtoola & Sons Ltd.
- Happy Tower Ltd.
- Happy World Ltd.
- Hardy Henry & Cie. Ltée.
- Harel Mallac & Co. Ltd. (Harel Mallac Group)



**COMMERCE GROUP (CONT'D)**

- Hong Kong Store Ltd.
- IBL Ltd - BrandActiv
- IBL Ltd - HealthActiv
- IBL Ltd.
- Ibrahim Edoo & Sons Ltd.
- Ideas Ltd.
- Indian Ocean Export Ltd.
- Indian Ocean Spirit Ltd.
- Intergraph Ltée.
- Intermart Mtius Ltd.
- J. Kalachand & Co. Ltd.
- J. Rujbaully Trading Co. Ltd.
- Joonas & Co. Ltd.
- La Trobe Co. Ltd.
- Lafarge (Mauritius) Cement Ltd.
- Lampotang & Co. Ltd.
- Lauthan & Noor Co. Ltd.
- Le Warehouse Ltd.
- Leal Group
- Li Wan Po & Co. Ltd.
- Linea Pharmaceuticals (Int) Ltd.
- Lising & Co. Ltd.
- Lising International Export Co. Ltd.
- Litchquor Ltd.
- Love & Love Boutik
- M. Bachoo & Co. Ltd.
- Mado Parfums & Co. Ltd.
- Maurco Ltd.
- Mauritius Duty Free Paradise Co. Ltd.
- Mauritius Sugar Syndicate
- Mayflower Centre Ltd.
- Mechanization Co. Ltd.
- Medical Eye Centre Ltd.
- Metex Trading Co. Ltd.
- Miel'Or Ltd.
- Mimosa Co. Ltd.
- Mitrosh Co. Ltd.
- Mobilenet Solutions Ltd.
- Motor Vehicle Dealers Association
- MSJ Ltd. - Unicorn
- Nestle's Products (Mtius) Ltd.
- Onsiang Bros & Co. Ltd.
- Ozimate Ltd.
- Panagora Marketing Co. Ltd.
- Pick and Buy Ltd. (Winner's)
- Pick N Eat Ltd.
- PNL
- Raffray Brothers & Co. Ltd.
- Rentacolor (Mauritius) Ltd.
- Rey & Lenferna Ltd.
- Robert Yip Tong Enterprises & Co. Ltd.  
(Kawai Music Centre)
- Rogers & Co. Ltd.
- S K C Surat & Co. Ltd.
- S K R Communications Ltd.
- SCETIA Ltée.
- SCOMAT Ltée.
- Scott & Co. Ltd.
- Seven Seven Co. Ltd.
- Siebel Enterprise Ltd.
- Sik Yuen Ltd.
- Smart Innovations Technology Energy Ltd.
- Somags Ltée.
- Sonvigo International Ltd.
- Sotracom Ltée.
- Suchem Ltd.  
(Member of Harel Mallac Group)
- Super Hi Foods Ltd.
- Superdist Ltd.
- Supintex Ltd.
- Tea Blenders Ltd.
- Tectonic Ltd.
- Tek International Ltd.
- TheBrandHouse Ltd.
- TNS Tobacco Co. Ltd.

- Tornado Ltd.
- Total (Mauritius) Ltd.
- Toyota (Mauritius) Ltd.
- Trimetys Ltée.
- Udis Ltée.
- Universal Development Corp. (Pty) Ltd.
- Vivo Energy Mauritius Ltd.
- Waterhouse Products Ltd.
- Wendover Retail Co. Ltd.
- Woolworths Mauritius Ltd.
- World Tropicals Ltd.
- Yiptong & Sons Ltd.
- Young Bros (Plastics) Co. Ltd.

### **FINANCIAL SERVICES GROUP**

- Abler Consulting Ltd.
- ACCA Mauritius
- Allfinanz Consulting Ltd.
- Bank of Baroda
- Bank One Ltd.
- Absa Bank (Mauritius) Ltd.
- BCP Bank (Mauritius) Ltd.
- CIM Finance Ltd.
- Credit Guarantee Insurance Co. Ltd.
- Eagle Insurance Ltd.
- Ecocredit Finance Ltd.
- Ernst & Young Ltd.
- Everstone Capital Ltd.
- Fundkiss Technologies Ltd.
- Global Finance Mauritius
- Habib Bank Ltd.
- Harel Mallac Global Ltd.
- HLB Appavoo & Associates
- Inside Capital Partners Ltd.
- Juris Tax Ltd.
- MauBank Ltd.
- Mauritius Bankers Association Ltd.
- Mauritius Commercial Bank Ltd.
- Moollan and Moollan Ltd.
- MOORE
- MUA

- Ocorian Corporate Services (Mauritius) Ltd.
- Smart Co-operative Credit Union Ltd.
- SME Equity Fund Ltd.
- State Bank of Mauritius Ltd.
- Sunibel Corporate Services Ltd.
- Swan General Ltd.
- Swan Life Ltd.
- Tailored Financial Solutions Ltd.
- The Hongkong and Shanghai Banking Corporation Ltd.
- Thomas Cook (Mauritius) Operations Co. Ltd.
- Warwyck Private Bank Ltd.

### **TOURISM GROUP**

- Air Mauritius Ltd.
- Association des Hôteliers et Restaurateurs Ile Maurice (AHRIM)
- Atom Travel Services Ltd.
- Bonny Air Travel & Tours Ltd.
- Concorde Tourist Guide Agency Ltd.
- La Nouvelle Bonne Marmite Ltée.
- Mauriplage Investment Co. Ltd.
- Pingouin Car Rental
- Shreesh Co. Ltd.
- Tropical Paradise Co. Ltd.
- YU Lounge (Mauritius) Ltd.

### **LOGISTICS GROUP**

- AEL DDS Ltd.
  - Airocean Logistics Ltd.
  - Associated Container Services Ltd
  - Association Professionnelle des Agents Maritimes Mauriciens
  - Association Professionnelle des Transitaires
  - D H L (Mauritius) Ltd.
  - DSV Air & Sea Ltd. - sams
  - Expolanka Freight Ltd.
  - Freight and Transit Co. Ltd. (FTL)
  - Freightnet Cargo Services Ltd.
  - Louis Serge Christian Davy
- LOGISTICS GROUP (CONT'D)**

- Maersk Mauritius Ltd.
- Magnum Cargo Pvt Ltd. (Mauritius)
- Mauritius Freeport Development
- MCL Freight Services Ltd.
- Mediterranean Shipping Company (Mauritius) Ltd.
- Megatrans Ltd.
- MS Warehousing & Logistics Ltd.
- SKVA International Co. Ltd.
- Snehan Freight Ltd.
- Somatrans Bollore Logistics Ltd.
- Southbond Shipping Agency Ltd.
- Taylor Smith & Co. Ltd.
- Union Shipping Ltd.
- United Africa Feeder Line
- Velogic Haulage Services Ltd.
- Velogic Ltd.

### **ICT GROUP**

- Acetek Software Ltd.
- Adalabs Ltd.
- BDO IT Consulting Ltd.
- Beyond Communications Ltd.
- BIRGER.
- Compuspeed Ltd.
- Continuity Mauritius Co. Ltd.
- Cybernaptics Ltd.
- DNS Technologies Ltd.
- Easy Net
- Emerge Africa Trading Ltd.
- Emtel Ltd.
- EURO CRM Mauritius Ltd.
- FRCI (Formation Recrutement et Conseil Informatique Ltée.)
- iTelligence Consulting Ltd.

- Lean Search Ltd.
- Lithe Solutions Distributor Ltd.
- MITIA
- Navigation and Geocoding Technologies Ltd.
- OTAM
- SD Worx (Mauritius) Ltd.
- Seidor (Mauritius) Ltd.
- Sphere Media Technologies Co. Ltd.
- State Informatics Ltd.(SIL)
- Team Synthesis (Mauritius & Africa) Ltd.
- Uniconsults Ltd.
- VGR Solutions Ltd.
- Westcon Africa (Mauritius) Ltd.
- Zethical Ltd.

### **PROPERTY DEVELOPMENT GROUP**

- Bhunjun & Sons Ltd.
- BlueLife Ltd.
- BREA Ltd.
- Davyland Consultants Ltd.
- De Nassau Gestion Ltée.
- Enatt Ltd.
- Estate Agents Association
- Evaco Ltd.
- Landscape (Mauritius) Ltd.
- Lavastone Ltd.
- Mauritius Jinfei Economic Trade and Cooperation Zone Co. Ltd.
- Nundun Gopee Co. Ltd.
- Realty Lane Ltd.
- Reds Ltd.
- Shandi Estateman Co. Ltd.
- Tayelamay and Sons Enterprise Ltd.
- Two Futures Ltd.
- Visio Architecture Ltd. (LS-ARCHITECTS)



## **OTHER BUSINESS SERVICES GROUP**

- 5 St James Court
- Advantedge Public Relations & Corporate Events Ltd.
- Agence Emeraude Immobilier
- Airports of Mauritius Co. Ltd.
- Alentaris Ltd.
- Alpha Facilities Group Ltd.
- Alteo Agri Ltd.
- Aqualia DPI Ltd.
- Asea Brown Boveri Ltd.
- Asia Today Ltd.
- Association Mauricienne des Femmes Chefs d'Entreprise
- Association of Communication Agencies of Mauritius
- Big 5 Holdings Ltd.
- Blast PR & Events Ltd.
- Blended Services Ltd.
- Bridges Ltd.
- Brink's (Mauritius) Ltd.
- Bureau Veritas S.A. MAURITIUS
- Cargo Handling Corporation Ltd.
- CEAL Ltd.
- CFO Centre Ltd.
- Chambers of A.R.M.A. Peeroo SC GOSK
- Change Act
- Circus Advertising Co. Ltd.
- CMA CGM (Mauritius) Ltd.
- Coca-Cola Indian Ocean Islands Ltd.
- Consultancy Co. Ltd. (CCL)
- Cread & Co. Ltd.
- DCDM Management Services Ltd.
- Deco Design Group Ltd.
- Direct HR Solutions Ltd. (CAPFOR Mauritius)
- DN Chamroo Investment & Trade Consultants Ltd.
- Dry Cleaning Services Ltd.
- e Conseil & Assistance
- EMS Consulting
- Everial Ltd.
- F. Hossen (Opticians) Ltd.
- Fancy Dreams Co. Ltd.
- Freelance Biscuit Making Ltd.
- Freight Academy Ltd.
- Genuine Services Ltd.
- Geroudis Ltd.
- Green Design Ltd.
- Gung Ho Ltd.
- Hooloomann & Associates Ltd.
- Innovagri Ltd.,
- Institutional Expert Services
- International Corporate Transformation Co Ltd.
- International Economics Consulting Ltd.
- IPvocate Africa Legal Advisers Ltd.
- Jetha Tulsidas & Sons Mtius Ltd.
- JurisTax Outsourcing
- K P M G
- Kalexius (Mauritius) Ltd.
- Kantar
- Kreno & Co Ltd. (Nautilus)
- Kreston Management Ltd.
- Lionel Raobelina
- Live It Now Ltd.
- Lottotech Ltd.
- lpconsulting
- Maga Technology Co. Ltd.
- Magilyn Ltée.
- Marshal (PVT) Investment Ltd.
- Maurice Publicite Ltée.
- Mauritius International Trust Co. Ltd.
- MC Vision Ltd.
- MiDas Business Solutions Ltd.
- MMCO Storage Ltd.
- Multiedge Consultancy Services Ltd.
- Omnisol Ltd.
- Optissimo Ltd.
- Orion Medical Ltd.
- Petredec (Mauritius) Ltd.
- Pets Concern
- Pex Hydraulics (Mtius) Ltd.

- Plastinax Austral Ltd.
- Pro-Plant Ltd.
- Publi-Promo Ltd.
- PwC
- Quality Teak Ltee.
- QuEnSH Dynamics Ltd.
- Rajasthan Handloom House Ltd.
- Realign Consulting Services Ltd.
- Rent A Sign Ltd.
- Research Confidential Ltd.
- Resilience Consulting & Services Ltd.
- RHT Holding Ltd.
- Sakeenah Co. Ltd.
- SEAL Ltd.
- Seven Amps Ltd.
- SGS (Mauritius) Ltd.
- Soge International Co. Ltd.
- Soleiro Car Rental Ltd.
- Solutions Eau et Environnement Ltée.
- Steven and Associates Consulting Ltd.
- Talent Dynamics Ltd.
- Tex Services Ltd.
- The Competency Co. Ltd.
- The Concreate Agency Ltd.
- The Talent Factory Co. Ltd.
- Thibaut & Associates
- Transfroid Ltd.
- Transinvest Construction Ltd.
- Uncut Ltd.
- Union Corporate Ltd.
- United Docks Ltd.
- V Kanhye Health Foods Co. Ltd.
- Vildac Cie Ltée.
- ZS Hardwares Co. Ltd.

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MCCI  
REPRESENTATIONS

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# MCCI REPRESENTATIONS

## 2019 / 2020

### STATUTORY BODIES

Court of the University of Mauritius  
Information and Communication Technologies  
Advisory Council  
Jewellery Advisory Council  
Mauritias Advisory Council  
Dangerous Chemicals Advisory Council  
Investment Support Programme (ISP) Limited  
Mauritius Standards Bureau  
Minamata Initial Assessment Project  
Sir Seewoosagur Ramgoolam Foundation  
Board  
SME Mauritius  
Port Productivity Committee  
Port Users' Council  
UOM Consultative Committee

### MCCI REPRESENTATIVES

Toriden Chellapermal  
Barlen Pillay  
Anwar Kaidoo / Azeem Salehmohamed  
Anwar Kaidoo / Barlen Pillay  
Kausheek Deelchand/Sarada Moothoosamy  
Dr Yousouf Ismaël  
Dr Yousouf Ismaël/ Kausheek Deelchand  
Anwar Kaidoo  
Ashraf Joomun  
Rooma Narrainen  
Azeem Salehmohamed  
Barlen Pillay / Azeem Salehmohamed  
Toriden Chellapermal

### PRIVATE SECTOR BODIES

Business Mauritius

### MCCI REPRESENTATIVES

Marday Venkatasamy / Barlen Pillay

### PRIVATE COMPANIES

Mauritius Network Services Ltd.  
GS1 Mauritius  
Maurinet Investment Ltd.  
Société de la Chambre et de la Fédération  
MCCI Business School Board  
MACCS LTD

### MCCI REPRESENTATIVES

Marday Venkatasamy / Sarada Moothoosamy  
Guillaume Hugnin / Barlen Pillay  
Marday Venkatasamy / Rooma Narrainen /  
Sarada Moothoosamy  
Marday Venkatasamy / Barlen Pillay  
Marday Venkatasamy / Barlen Pillay  
Kiran Juwaheer / Sarada Moothoosamy

### INTERNATIONAL ORGANISATIONS

Association of SADC Chambers of Commerce  
and Industry (ASCCI)  
COMESA Business Council  
GS1  
SADC Business Council  
Union des Chambres de Commerce et d'Industrie Union  
des Chambres de Commerce et d'Industrie  
(Cap Business Océan Indien)

### MCCI REPRESENTATIVES

Marday Venkatasamy / Barlen Pillay /  
Faeza Ibrahimsah  
Marday Venkatasamy / Barlen Pillay /  
Faeza Ibrahimsah  
Guillaume Hugnin / Barlen Pillay  
Marday Venkatasamy / Barlen Pillay /  
Faeza Ibrahimsah  
Marday Venkatasamy / Barlen Pillay /  
Faeza Ibrahimsah



## STANDING COMMITTEES

Accreditation Committee

African Continental FTA and Technical Working Groups

AGOA Committee

APEI Committee

COMESA Committee on Industry

COMESA Trade and Customs Committee

COMESA-EAC-SADC Tripartite Technical Committee on Industrial Development (TTCID)

Commission for Economic Affairs

Construction Industry Development Board:  
International Development Committee

Coordinating Committee on Support to Enterprises  
in Difficulty

CPI Advisory Committee

EDB Technical Committee on Trade Facilitation

Joint Working Group on ESA-EU EPA

Joint Working Group - Turkey

Joint Working Group (JWG) - Pakistan

OTAM Committee

OTAM/MITIA/CCIFM/MCCI Committee

National Ocean Council

National Price Consultative Council

National Trade Facilitation Committee

MRA Stakeholders Meeting

Public/Private Coordination and Coherence  
Committee on Africa Strategy

SADC Committee for the Development of an Industrial  
Strategy and Roadmap

SADC National Committee

Single Window Technical Committee

Stakeholder Advisory Group (STAG) on Transforming  
Tourism Value Chains

Steering Committee on Technical Regulations

Technical Committee on Ease of Doing Business

Tripartite Trade Negotiating Forum and Technical  
Working Groups

WTO

SADC Trade Negotiating Forum

Trade and Investment Framework Agreement (TIFA)

Consumer Protection Issues

Hire Purchase Committee

Local Trade Committees

## MCCI REPRESENTATIVES

Dr Yousouf Ismaël/Kausheek Deelchand

Rooma Narrainen / Vagen Amoomoogum

Rooma Narrainen

Rooma Narrainen

Azeem Salehmohamed

Rooma Narrainen

Azeem Salehmohamed

Azeem Salehmohamed

Barlen Pillay

Azeem Salehmohamed

Azeem Salehmohamed

Rooma Narrainen

Rooma Narrainen

Rooma Narrainen

Rooma Narrainen

Barlen Pillay

Barlen Pillay

Azeem Salehmohamed

Rooma Narrainen

Rooma Narrainen

Rooma Narrainen

Rooma Narrainen

Azeem Salehmohamed

Rooma Narrainen

Rooma Narrainen

Azeem Salehmohamed

Anwar Kaidoo

Azeem Salehmohamed

Rooma Narrainen

Rooma Narrainen

Rooma Narrainen

Rooma Narrainen

Rooma Narrainen

Rooma Narrainen

Rooma Narrainen

# List of Abbreviations

**AfCFTA**

African Continental Free Trade Area/Agreement

**ATMC**

Association of Trust and Management Companies

**CBC**

COMESA Business Council

**CCIFM**

Chambre de Commerce et d'Industrie France-Maurice

**CECPA**

Comprehensive Economic Cooperation and Partnership Agreement

**COMESA**

Common Market for Eastern and Southern Africa

**EAIAC**

East Africa International Arbitration Conference

**EDB**

Economic Development Board

**ESA countries**

Eastern and Southern African Countries

**FTA**

Free Trade Area/Agreement

**GDP**

Gross Domestic Product

**GFM**

Global Finance Mauritius

**GII**

Global Innovation Index

**ICC**

International Chamber of Commerce

**IORA**

Indian Ocean Rim Association

**IORBF**

Indian Ocean Rim Business Forum

**MARENA**

Mauritius Renewable Energy Agency

**MEMA**

Middle East and Mediterranean Africa

**NAPRO**

National Agricultural Products Regulatory Office

**NESC**

National Economic and Social Council

**OECD**

Organisation for Economic Co-operation and Development

**SADC**

Southern African Development Community

**SADC BC**

SADC Business Council

**SPS measures**

Sanitary and phyto-sanitary measures

**TFS**

Tax Free Shopping

**TTR**

Tourist Tax Refund

**UCCIOI**

Union des Chambres de Commerce et d'Industrie de l'océan Indien

**WCF**

World Chambers Federation



[mcci.org](http://mcci.org)

